

.Web.ZA Alternative Dispute Resolution Policy

1. Introduction and Scope

- 1.1. This policy sets out the rules and procedure for the resolution of disputes relating to domain names registered under the .web.za second level domain (SLD). This policy applies only to such disputes.

2. Definitions

- 2.1. **“Applicant”** means the applicant for registration of a domain name under the Launch Policy.
- 2.2. **“Registrant”** means, in relation to each Domain Name, the authoritative end user to whom the domain name service is due, and who must be identified as such in the registrant data.
- 2.3. **“Registry”** means ZA Central Registry NPC in its capacity as the administrator of the registry of the .Web.Za SLD.
- 2.4. **“Registrar”** means the party that placed the record associated with a domain name into the SLD registry.
- 2.5. **“SLD”** means a Second Level Domain of the domain name system.
- 2.6. **“Sunrise Dispute Resolution Policy”** means the policy described in the launch policy adopted by the Registry to regulate the launch of the .Web.ZA SLD.

3. Rules and Procedure

- 3.1. Domain name disputes between Registrants and third parties relating to domain names registered under the .Web.ZA SLD which fall outside of the ambit of the Sunrise Dispute Resolution Policy will be resolved according to the rules and procedure set out in the Alternative Dispute Resolution Regulations promulgated in terms of section 69 read with section 94 of the Electronic Communications and Transactions Act 25 of 2002, with only the necessary changes having been made.
- 3.2. Applicants, Registrants, Registrars and the Registry are bound to submit to adjudication of domain name disputes as set out in clause 3.1, and to comply with any resulting decisions.
- 3.3. This policy will become void should amendments to the regulations described above bring domain names registered under the .Web.Za SLD under the ambit of such regulations.

-----ooOoo-----