

## Customer Standing Committee (CSC) Meeting 68

22 February 2022

10.00 - 11.00 UTC

### Agenda and Notes

#### 1. Welcome & Roll Call

Meeting is quorate

Apologies Holly

#### 2. Action Items

Action Items		
Action item 01 67 2022	Staff to circulate Findings November to CSC for approval	Completed
Action item 02 66 2022	Brett, Frederico and staff to prepare table top exercise and inform CSC on progress at next meeting	Completed
Action item 03 66 2022	Amy to check with Marilia if results IANA survey can be presented during meeting 68	Completed, see item 4.
Action item 03 65 2022	Staff to schedule Table Top exercise RAP for future meeting	Pending, March meeting (in person),
Action item 06 65 2022	Staff to organize session discussing the results of IANA survey March/April meeting	Completed see action item 03 67 and agenda item 4

All Actions completed

#### 3. Performance IANA Naming Function January 2023

##### a) PTI report to CSC January 2023.

SLA missed 98,6 %. DDos attack , which impacted whois .Discussion on mitigation of future attacks. Noted that likely that attack was not directed at IANA, was caught up in traffic. CSC expressed willingness to provide assistance, if helpful. No further action required. Issue was satisfactory explained. This will be reflected in CSC Finding report.

##### b) CSC Findings PTI Performance January 2023.

CSC Findings report reflects PTI performance was satisfactory over January 2023. Missed SLA was satisfactory explained.

#### Action 01 68 2023 – staff to circulate CSC Findings

#### 4. Presentation results PTI's IANA Naming Function survey

The presentation is deferred to April at request PTI

#### Action 02 68 2023: staff to include presentation on April Agenda

#### 5. Chair and vice-chair nomination (to be completed March 2023)

Brett and Frederico were appointed as chair and vice-chair by 1 October 2022. The regular term starts at the meeting coinciding with the Community Forum ICANN meeting, to allow members and liaisons, who took their position in October of the preceding year to participate meaningful in the selection process. At this meeting the nomination opens.

Background material: <https://www.icann.org/en/system/files/files/csc-appointment-procedure-04nov19-en.pdf>

**Procedure was explained again. Staff to circulate the internal procedure and put on agenda at the meeting in Cancun**

**Action 03 68 2023 – Staff to include chair and vice-chair election on agenda meeting 69 and circulate procedure**

#### **6. Progress CSC Effectiveness Review**

The 2<sup>nd</sup> CSC Effectiveness Review team is evaluating the responses received. Intention is to submit Final Report by ICANN76 to the ccNSO and GNSO councils

Review team intends to finalize its report by ICANN76 and use in-person meeting to share its final recommendations with CSC and PTI (Board) if any interest.

**Action 04 68 2023 – Staff to invite CSC and PTI to meeting of CSC Effectiveness RT in Cancun ( Sunday 12 March 2023, block 4)**

#### **7. Progress and preparation table top exercise**

Background: Remedial Action procedure (<https://www.icann.org/en/system/files/files/csc-remedial-action-procedures-19feb19-en.pdf>)

Chair, Vice-chair and staff started preparation. Goal of session is to run through basics and try to identify if any missing elements with remedial action procedure is used. All members and liaisons and PTI eq requested to participate and in preparation of the session read the remedial action procedures. Staff to circulate RAP prior to the meeting.

**Action 05 69 2023 – staff to circulate Remedial Action Procedure in preparation of the Table Top Exercise**

#### **8. Proposed Next Meetings**

- Meeting 69 (ICANN76): Tentatively Sunday 12 March 2023, block 5(chair and vice-chair selection, Table Top Exercise RAP)

#### **9. AOB**

#### **10. Adjourn**