NGO Name	Asociacion de Usuarios de Internet	Short Name	AUI	
Country	**SPAIN**	**Profile**	**Non-Profit organisation**	*Asociación de Usuarios de Internet*

Key Personnel

Miguel Pérez Subías (Male) is a telecommunications Engineer who graduated from Madrid Polytechnic University and gained a Master in Business Management from the INESE (www.inese.es). He is currently the President of the Internet Users Association and works as a consultant specialising in Information Technologies.

He has worked in Paris and Madrid, managing Research and Development projects for systems, equipment and products related to Computing and Telecommunications.In 1994, he edited and promoted the first Internet journal published in Spain and subsequently played an active role in creating the Internet Users Association (aui.es) of which he has been President since it was founded in 1996.

He has collaborated with authorities (Central, Regional and Local) to formulate and implement regulations and strategic plans for the creation of the Information Society.

He is President of the organising committees for the World Internet and Expointernet conferences held annually since 1996 in Madrid and Barcelona respectively, and has been a member of the board of directors of the Spanish Association of Telecommunications Engineers (COIT) since 2002.

He has had several publications and has lectured at different Seminars, Courses and Conferences related to information technologies.

See detailed CV at: http://www.aui.es/mps/

AUI General Description:

The Spanish Internet Users Association (Asociacion de Usuarios de Internet, AUI, http://www.AUI.es)
is a non-profit Internet Users organisation; it was set up in Madrid with nationwide scope on the 5th of July 1995. The basic aims of AUI are:

 - To promote, in a non-profit making way, the development of the Internet, the Information Society and New Technologies as well as the necessary equipment, applications, services and infrastructures.

- To protect and defend the rights and interests of Internet Users.

- To encourage good use of the Internet, New Technologies and their applications for personal as well as professional use.

The Association defends its users' interests, trying to offer specific solutions to the issues raised. We have an electronic User Services Desk which manages everyone's complaints and suggestions and drives the Association's decisions and priorities so as to try and solve the user's problems.

The Internet Users Association has been working on and carrying out activities to promote the Internet since 1995. It was the organisation that promoted and drove the introduction of Internet Day in Spain and was responsible for the Internet Day 2005 Technical Office.

Among the key activities in terms of organisational complexity, since 1996 the AUI has organised ten Internet User, Telecommunications and Information Society Conferences (Mundo Internet and Expo Internet). The results and the media response vouch for the ability and experience of the Users Association in planning and implementing this kind of event.

The Association is actively involved in Internet Governance Forum, in IGFSpain forum (www.IGFSpain.com) in 2008, is member of the At-Large community of ICANN since 2006 and is driving the European Internet Users Alliance (internetusers.eu) and the Spanish forum for an open Internet.

Relevant skills and previous projects or activities

Advising the Civil Service and regulatory bodies: The Internet Users Association participates in numerous forums and committees in the following Bodies: National Telecommunications Commission, Department of Science and Technology, Follow-up Commission for the Telecommunications and Information Society Advisory Council.

Defending and advising Users: The Association defends its users' interests, trying to offer specific solutions to the issues raised. AUI has an electronic User Services Desk which manages everyone's complaints and suggestions and drives the Association's decisions and priorities, so as to try and solve the user's problems.

Collaborating with other national and international organisations: The Association has a close liaison with different national and international associations: AMETIC, SEDISI, AUTEL, COMMERCENET, ASTEL, Internet Society (ISOC), ICANN, EIBA, and with different Internet Governance Forums (EURODIG, IGFSpain, IGF)

Espanix Neutral Node: AUI promoted and coordinated the creation and launch of the Espanix neutral node, which is an interconnection point covering all international operators. This led to improved communications in Spain defining a new era in telecommunications in the country.

Data Protection Agency: AUI contributed to the preparation of an Internet users' publication containing information on how to protect personal data on the Internet.

Conferences and seminars: over the years AUI has participated in over 180 events.

Working groups: The Association helps people with an interest in topics related to the Internet interconnect .

The Association's newsletter - InfoAUI - is a free publication with over 13,000 subscribers.

The Association's website: www.aui.es, is a dynamic focal point which provides users with information and practical services. This website is currently a source of information about the status of the Internet in Spain.

Association Annual Awards: since 1997 they honour people, companies, journalists and web pages from the Spanish Internet scene.

Congresses and Conferences: Since 1996, the Association has held an annual conference in Madrid during February (Internet World) and Professional Conferences in the Palau Sant Jordi in Barcelona at the end of September, the ExpoInternet. These events have consolidated themselves as well-known meeting events in Spain, where the industry, suppliers, manufacturers, businessmen and users come together. They have featured charismatic people such as Bill Gates, Larry Landweber, Vinton Cerf, Don Head, Irving Wladowski, Glen Ricart and many other well-known people of the field.

Spreading Internet to those who are not connected. The AUI has driven several training, information and promotion initiatives, geared at bringing the Internet closer to those who still are not accustomed to internet use.

Speed Test, launched by the Association in 2002, is a quality standard for Internet access for Spanish users and has carried

out over 350,000 tests.

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