

# Registry Operator's Monthly Report .NET

December 2011

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12061 Bluemont Way Reston, VA 20190

#### Verisign Registry .Net Monthly Report – December 2011

As required by the ICANN/Verisign .net Registry Agreement (Section 3.1(c)(iv)), this report provides an overview of Verisign Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. The information is provided to satisfy requirements listed in Appendix 4 of the .net Registry Agreement. Pursuant to the agreements, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates."

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#### 1. Accredited Registrar Status (Appendix 4, Item 1)

**Table 1** displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. **Operational Registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. **Registrars In The Ramp-Up Period:** Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. **Registrars In The Pre-Ramp-Up Period:** Those who have been sent a welcome letter from the Verisign Registry but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

Table 1 – Accredited Registrar Status – December 2011

| Status                           | # of NET Registrars |
|----------------------------------|---------------------|
| Operational Registrars           | 942                 |
| Registrars In Ramp-Up Period     | 17                  |
| Registrars In Pre-Ramp-Up Period | 33                  |
| Total                            | 992                 |

### 2. Service Level Agreement Performance (Appendix 4, Item 2)

**Table 2** compares Service Level Agreement (SLA) Requirements with Actual Performance for the reporting month. As required by the ICANN/Verisign .net Registry Agreement (Section 3.1(d)(ii)), the Verisign Registry is committed to provide service levels as specified in Appendix 7 of the .net Registry Agreement and to comply with the requirements of the SLA in Appendix 10 of the .net Registry Agreement. The SLAs are incorporated into the Verisign Registry Registrar Agreements that are executed with all operational registrars.

Table 2 - .net Service Level Agreement Performance - December 2011

| Metric               | .net SLA Requirement         | Actual Performance                           |  |
|----------------------|------------------------------|--|--|
| Service Availability |                              |  |  |
| SRS                  | 99.99% Year                  | 100% - (0 Minutes<br>Unplanned Downtime YTD) |  |
|                      | 30 Minutes/Month (Unplanned) | 0 Minutes (Unplanned)                        |  |
| DNS Name Server      | 100% / Month                 | 100%   |  |
| Whois                | 100% / Month                 | 100%   |  |
|                      |                              |  |  |

| Metric                            | .net SLA Requirement                       | Actual Performance                        |  |
|-----------------------------------|--|---|--|
| Planned Outage Durat              | ion  |   |  |
| SRS – Regular                     | 45 Minutes / Month                         | 0 hours 38 minutes                        |  |
| SRS - Extended                    | 4 Hours (240 Minutes) / 1 Per<br>Year      | 0 Hours 00 Minutes                        |  |
| SRS - Extended                    | 8 Hours (480 Minutes) / 1 Every<br>3 Years | 0 Minutes – None taken<br>since June 2005 |  |
| DNS Name Server                   | Not Allowed                                | 0 Minutes                                 |  |
| Whois                             | Not Allowed                                | 0 Minutes                                 |  |
| Planned Outage Timef              | rame                                       |   |  |
| SRS                               | 0100 – 0900 UTC Sunday                     | 0100 – 0138 UTC Sunday<br>12/11/2011      |  |
| DNS Name Server                   | Not Allowed                                | Not Applicable                            |  |
| Whois                             | Not Allowed                                | Not Applicable                            |  |
| Planned Outage Notifi             | cation                                     |   |  |
| SRS                               | 30 Days General Maintenance                | 11/10/2011                                |  |
| SKS                               | 90 Days Updates and Upgrades               | Not Applicable                            |  |
| DNS Name Server                   | Not Allowed                                | Not Applicable                            |  |
| Whois                             | Not Allowed                                | Not Applicable                            |  |
| Processing Time                   |  |   |  |
| Check Domain Average              | 25 milliseconds for 95%                    | 0.91 milliseconds                         |  |
| Add / Create Domain<br>Average    | 50 milliseconds for 95%                    | 1.11 milliseconds                         |  |
| Delete Domain Average             | 100 milliseconds for 95%                   | 14.19 milliseconds                        |  |
| Modify / Update<br>Domain Average | 100 milliseconds for 95%                   | 21.18 milliseconds                        |  |
| Whois Query                       | 5 milliseconds for 95%                     | 0.33 milliseconds                         |  |
| DNS Name Server<br>Resolution     | 100 milliseconds for 95%                   | 2.92 milliseconds                         |  |
| Update Frequency                  |  |   |  |
| DNS Name Server                   | 3 Minutes for 95%                          | 32.4 seconds                              |  |
| Whois                             | 3 Minutes for 95%                          | 36.5 seconds                              |  |
|                                   |  |   |  |

# 3. TLD Zone File Access Activity (Appendix 4, Item 3)

**Table 3** summarizes the zone file access activity for the current reporting month. As required by the ICANN/Verisign .net Registry Agreement (Section 3.1(c)(iii)), the Verisign Registry provides third parties bulk access to the zone files for the .net TLD.

Table 3 - TLD Zone File Access Activity - December 2011

| Table 6 TED Zone The Access Activity December 2           |        |
|---|--------|
|   | Number |
| Zone file access passwords (previous month)               | 607    |
| New zone file access passwords issued (reporting month)   | 10     |
| Total zone file access passwords (end of reporting month) | 617    |

#### 4. Completed System Software Releases (Appendix 4, Item 4)

**Table 4** shows significant releases that have occurred in the last twelve (12) months, as well as other relevant information. The Verisign Registry Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

**Table 4 – Completed Shared Registration System Releases** 

| Release<br>Name | Features                     | Complete<br>Date |
|-----------------|------------------------------|------------------|
|                 | IDN Software Upgrades to     |                  |
| Kingston        | Accommodate the Revised IDNA | 15 Jan 2011      |
|                 | Protocol                     |                  |

#### 5. Whois Service Activity<sup>1</sup> (Appendix 4, Item 5)

Table 5 – Total Monthly "Whois" Queries (millions)

|        | ar worterny with |       | 1100 (11111110 |
|--------|------------------|-------|----------------|
| Mo/Yr  | Total Queries    | Peak  | Avg/Day        |
| Dec-10 | 4,988.9          | 201.1 | 160.9          |
| Jan-11 | 4,937.5          | 180.6 | 159.3          |
| Feb-11 | 4,912.3          | 203.6 | 175.4          |
| Mar-11 | 5,077.9          | 189.7 | 163.8          |
| Apr-11 | 4,826.3          | 180.7 | 160.9          |
| May-11 | 4,877.5          | 176.2 | 157.3          |
| Jun-11 | 5,180.0          | 188.7 | 172.7          |
| Jul-11 | 4,794.5          | 195.0 | 154.7          |
| Aug-11 | 4,282.2          | 151.3 | 138.1          |
| Sep-11 | 4,390.8          | 166.7 | 146.4          |
| Oct-11 | 4,838.6          | 174.8 | 156.1          |
| Nov-11 | 5,344.6          | 232.2 | 178.2          |
| Dec-11 | 929.8            | 39.4  | 30.0           |

# 6. Total Number of Transactions by Subcategory by Month<sup>2</sup> (Appendix 4, Item 6)

**Table 6.1** shows the number of domain name 'write' transactions in subcategories. The "Restore" and "No RGP Report" columns depict ACTUAL numbers where all other categories are shown in millions. **Table 6.2** shows the number of name server "write" transactions by subcategory.

<sup>2</sup> See footnote #1 above.

<sup>&</sup>lt;sup>1</sup> Figures prior to December 2011 include both .com and .net data. December 2011 and later include only .net data.

Table 6.1 – Total Monthly <u>Domain Name Transactions</u> by Subcategory

|        | In Millions    |         |        |        |       |       |         |         |                               |
|--------|----------------|---------|--------|--------|-------|-------|---------|---------|-------------------------------|
| Mo/Yr  | Total<br>Write | Add     | Delete | Modify | Renew | Trans | Check   | Restore | No RGP<br>Report <sup>3</sup> |
| Dec-10 | 2,072.5        | 2,017.6 | 4.2    | 39.3   | 2.9   | 8.5   | 2,109.9 | 5,157   | 14                            |
| Jan-11 | 2,131.5        | 2,072.5 | 4.1    | 43.4   | 3.5   | 8.0   | 2,483.2 | 5,508   | 9                             |
| Feb-11 | 1,839.5        | 1,785.7 | 3.8    | 40.1   | 3.3   | 6.6   | 2,161.3 | 4,895   | 15                            |
| Mar-11 | 2,077.5        | 2,010.0 | 4.7    | 52.0   | 3.8   | 7.0   | 1,660.6 | 6,220   | 7                             |
| Apr-11 | 2,180.6        | 2,119.6 | 4.6    | 46.4   | 3.4   | 6.7   | 1,628.5 | 5,452   | 13                            |
| May-11 | 2,254.9        | 2,195.5 | 4.6    | 44.4   | 3.6   | 6.8   | 1,824.0 | 6,188   | 8                             |
| Jun-11 | 2,243.6        | 2,189.2 | 4.5    | 40.4   | 3.3   | 6.2   | 1,521.6 | 5,700   | 10                            |
| Jul-11 | 2,030.9        | 1,975.2 | 4.5    | 41.8   | 3.3   | 6.1   | 1,663.2 | 5,549   | 8                             |
| Aug-11 | 1,663.9        | 1,601.3 | 4.9    | 48.3   | 3.5   | 5.9   | 1,698.3 | 5,581   | 13                            |
| Sep-11 | 1,696.9        | 1,640.9 | 6.5    | 40.6   | 3.4   | 5.6   | 1,820.4 | 5,565   | 17                            |
| Oct-11 | 1,675.5        | 1,617.8 | 7.9    | 40.7   | 3.6   | 5.5   | 2,000.4 | 7,082   | 12                            |
| Nov-11 | 1,589.9        | 1,536.6 | 7.9    | 36.1   | 3.4   | 5.8   | 2,030.5 | 5,019   | 19                            |
| Dec-11 | 156.2          | 148.8   | 1.6    | 4.3    | 0.4   | 1.1   | 296.2   | 512     | 1                             |

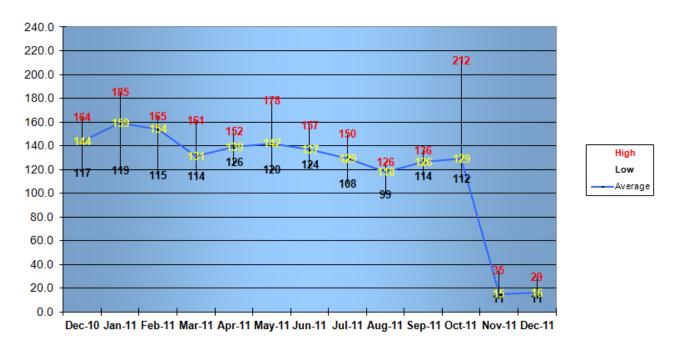
Table 6.2 – Total Monthly Name Server Write Transactions by Subcategory<sup>4</sup> (millions)

| (IIIIIIOII3) |       |      |        |        |
|--------------|-------|------|--------|--------|
| Mo/Yr        | Total | Add  | Delete | Modify |
| Dec-10       | 4.33  | 2.96 | 0.86   | 0.52   |
| Jan-11       | 4.48  | 2.96 | 0.89   | 0.63   |
| Feb-11       | 4.39  | 2.57 | 0.95   | 0.86   |
| Mar-11       | 6.24  | 3.94 | 1.40   | 0.90   |
| Apr-11       | 5.81  | 3.36 | 1.27   | 1.18   |
| May-11       | 6.43  | 3.74 | 1.19   | 1.50   |
| Jun-11       | 5.97  | 3.43 | 1.10   | 1.44   |
| Jul-11       | 6.02  | 3.23 | 1.13   | 1.65   |
| Aug-11       | 4.57  | 2.17 | 1.14   | 1.26   |
| Sep-11       | 3.39  | 1.68 | 1.14   | 0.56   |
| Oct-11       | 4.11  | 1.64 | 1.17   | 1.30   |
| Nov-11       | 1.43  | 0.77 | 0.17   | 0.48   |
| Dec-11       | 0.25  | 0.11 | 0.02   | 0.12   |

<sup>&</sup>lt;sup>3</sup> The number in the "No RGP Report" column is calculated by taking the difference between the number of restore commands and the number of restore reports received in the month. This number may vary slightly from the actual number of restores for which no report was received for a given month because of timing between when the restore command was issued and when the report was received.

<sup>4</sup> Figures prior to December 2011 include both .com and .net data. December 2011 and later include only .net data.

# 7. Average Daily Transaction Range (millions)<sup>5</sup> (Appendix 4, Item 7)



# 8. Per-Registrar Activity Report (Appendix 4, Item 8)

The table below defines the fields that are included in the .net Per-Registrar Activity Report, which is provided monthly under separate cover.

| Field Name      | Notes  |
|-----------------|--|
| Registrar-name  | Registrar's Full Corporate Name  |
| IANA-ID         | http://www.iana.org/assignments/registrar-ids  |
| Total-domains   | Total domains under sponsorship  |
| Total-          | Total Name Servers Registered  |
| Nameservers     |  |
| Net-adds-1-yr   | Domains successfully added (and not deleted within the add grace period                          |
| Net-adds-2-yr   | Number of domains successfully registered with an initial term of two years                      |
| Net-adds-3-yr   | Number of domains successfully registered with an initial term of three years                    |
| Net-adds-4-yr   | Number of domains successfully registered with an initial term of four years                     |
| Net-adds-5-yr   | Number of domains successfully registered with an initial term of five years                     |
| Net-adds-6-yr   | Number of domains successfully registered with an initial term of six years                      |
| Net-adds-7-yr   | Number of domains successfully registered with an initial term of seven years                    |
| Net-adds-8-yr   | Number of domains successfully registered with an initial term of eight years                    |
| Net-adds-9-yr   | Number of domains successfully registered with an initial term of nine years                     |
| Net-adds-10-yr  | Number of domains successfully registered with an initial term of ten years                      |
| Net-renews-1-yr | Domains renewed either automatically or by command (and not deleted with the renew grace period) |

 $<sup>^{5}</sup>$  Figures prior to November 2011 include both .com and .net data. November 2011 and later include only .net data.

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# Verisign Registry .Net Monthly Report – December 2011

| Field Name        | Notes  |
|-------------------|--|
| Net-renews-2-yr   | Number of domains successfully renewed with a renewal period of two            |
|                   | years  |
| Net-renews-3-yr   | Number of domains successfully renewed with a new renewal period of            |
|                   | three years  |
| Net-renews-4-yr   | Number of domains successfully renewed with a new renewal period of four       |
|                   | years  |
| Net-renews-5-yr   | Number of domains successfully renewed with a new renewal period of five       |
|                   | years  |
| Net-renews-6-yr   | Number of domains successfully renewed with a new renewal period of six        |
|                   | years  |
| Net-renews-7-yr   | Number of domains successfully renewed with a new renewal period of            |
|                   | seven years  |
| Net-renews-8-yr   | Number of domains successfully renewed with a new renewal period of            |
|                   | eight years  |
| Net-renews-9-yr   | Number of domains successfully renewed with a new renewal period of            |
|                   | nine years   |
| Net-renews-10-    | Number of domains successfully renewed with a new renewal period of ten        |
| yr                | years  |
| Transfer-gaining- | Transfers initiated by this registrar that were ack'd by the other registrar-  |
| successful        | either by command or automatically   |
| Transfer-gaining- | Transfers initiated by this registrar that were n'acked by the other registrar |
| nacked            |  |
| Transfer-losing-  | Transfers initiated by another registrar that this registrar ack'd-either by   |
| successful        | command or automatically   |
| Transfer-losing-  | Transfers initiated by another registrar that this registrar n'acked           |
| nacked            | 3 3  |
| Transfer-         | Number of transfer disputes in which this registrar prevailed                  |
| disputed-won      |  |
| Transfer-         | Number of transfer disputes this registrar lost                                |
| disputed-lost     |  |
| Transfer-         | Number of transfer disputes involving this registrar with a split or no        |
| disputed-         | decision   |
| nodecision        |  |
| Deleted-          | Domains deleted within the add grace period                                    |
| domains-grace     |  |
| Deleted-          | Domains deleted outside the add grace period                                   |
| domains-nograce   |  |
| Restored-         | Domain names restored from redemption period                                   |
| domains           |  |
| Restored-         | Total number of restored names for which the registrar failed to submit a      |
| noreport          | restore report   |
| AGP-exemption-    | Number of AGP policy exemption requests received                               |
| requests          | during the reporting month against deletion activity occurring in the prior    |
|                   | month  |
| AGP-exemptions-   | Number of AGP policy exemption requests granted during the reporting           |
| granted           | month  |
| AGP-exempted-     | Number of domain names included in AGP policy exemption                        |
| domains           | requests granted during the reporting month                                    |