mTLD Mobile
Top Level Domain

REGISTRY OPERATOR'S REPORT

May 2009

As required by the ICANN/mTLD Registry Agreement (Section 3.1.c.iv) this report provides an overview of mTLD activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix 4 of the Registry Agreement.

Report Index

Section 1 – Accredited Registrar Status – May 2009

The table below displays the current number and the status of ICANN accredited registrars. The registrars are grouped into three categories:

1. **Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
2. **Registrars in Ramp-up Period:** Those who have received a password to the mTLD Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
3. **Registrars in Pre-Ramp-up Period:** Those who have been sent a welcome letter from mTLD, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

May 2009

Status	No. of Registrars
Operational Registrars	189
Registrars In Ramp-Up Period	106
Registrars in Pre-Ramp-Up Period	5
Total	**300**

Section 2 – Service Level Agreement Performance – May 2009

The following table compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/mTLD Agreement, mTLD is committed to provide service levels as outlined in Appendix 7 of the agreement. The SLA is incorporated into the mTLD Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
DNS				
Resolution of .MOBI domains, each name-server	99.999% available	100% available	< 300 milliseconds	17 milliseconds
WHOIS				
Singular query/response	99.4% available	100% available	< 1500 milliseconds	22 milliseconds

Section 3 – MOBI Zone File Access Activity – May 2009

The following table summarizes the zone file access activity for the current reporting month. As required by the ICANN/mTLD Agreement, mTLD provides third parties bulk access to the zone file for the .mobi TLD.

Zone file access passwords at the end of the previous month	Apr-09	176
New zone file access passwords		3
Total zone file access approvals at the end of the reporting month	May-09	179

Section 4 – Completed SRS/System Software Releases

As required by the ICANN/mTLD Registry Agreement, significant releases that have occurred during the current month (it excludes software released only to fix a bug) are listed below. The mTLD Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2008-347-2113	AGP Excess Deletion	2009-05-23	2009-05-23

Section 5 – Whois Service Activity

The total monthly "Whois" queries are shown below (In Thousands)

Month	Total	Peak	Average
May-09	16,404.6	649.5	529.2

Section 6 – Total Number of Transactions by Subcategory by Month

In compliance with Section-6 of Appendix 4 to the ICANN/mTLD Registry Agreement, the tables that follow present the number of transactions for the current month for each transaction subcategories.

6a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

| Month | Total | Add | Deletes | | | Modify | Renew | Transfer | Check | Restore |
			Add Grace Period	RGP	Failures					
May-09	46,807.4	29.9	0.5	25.5	0.5	541.8	117.1	5.7	46,086.4	0.0

6b – Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
May-09	115.7	1.1	0.5	3.1	70.3	4.0	36.7	0.0

6c – Total Monthly Nameserver Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
May-09	113.3	13.0	0.7	0.1	Not Applicable	Not Applicable	99.5	Not Applicable

6d – Total Monthly Nameserver Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
May-09	1.9	1.6	0.3	0.0	Not Applicable	Not Applicable	0.0	Not Applicable

6e – Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
May-09	414.0	270.0	30.3	66.3	Not Applicable	0.0	47.4	Not Applicable

6f – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
May-09	11.5	5.6	5.1	0.1	Not Applicable	0.0	0.7	Not Applicable

Section 7 – Average Daily Transaction Range

The range of transaction volume is shown for each month along with the average daily transaction volume.

Average Daily Transaction Range (In Thousands)