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Sponsor's Monthly Report for .coop TLD

Reporting period: April 2014

In this report the terms "dotCoop", "Registry" and "Sponsor" refer to DotCooperation LLC, the Sponsor of the dotCoop TLD.

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1 Accredited Registrar Status

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- **Operational registrars:** Those who have authorized access into the Sponsor’s registry system for processing domain name registrations.
- **Registrars in the Ramp-up Period:** Those who have received a password to access the dotCoop operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the dotCoop LLC registry system.
- **Registrars in the Pre-Ramp-up Period:** Those who have been sent information by dotCoop, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

Status	# of Registrars
Operational Registrars	13
Registrars In Ramp-up Period	0
Registrars In Pre-Ramp-up Period	0
Total	13

Table 1 : Accredited Registrar Status

2 Service Level Agreement Performance

Table 2 shows the availability of the Registry servers for April. All data was collected independently by <http://www.ippatrol.co.uk/>.

Server Name	Outages	Down Time	Availability
epp.nic.coop	1	0 days, 1 hours, 15 minutes (.17%)	99.83%
whois.nic.coop	1	0 days, 0 hours, 59 minutes (.14%)	99.86%
www.nic.coop	15	0 days, 1 hours, 36 minutes (.22%)	99.78%
coop1.dyntld.net	0	0 days 0 hours 0 minutes (0%)	100%
coop2.dyntld.net	0	0 days 0 hours 0 minutes (0%)	100%
coop3.dyntld.net	0	0 days 0 hours 0 minutes (0%)	100%
coop4.dyntld.net	0	0 days 0 hours 0 minutes (0%)	100%

Table 2 : Registry Service Availability

Table 3 shows the service performance of the Registry servers for February

Requirement	Level Proscribed	Level attained?
Cross-network DNS nameserver performance level		Not measurable
DNS service	to handle a load of queries for DNS data that is three times the measured daily peak	Yes
WHOIS response time	50 queries per second	Yes
WHOIS response speed	Maximum query time = 1.5 seconds	Yes
WHOIS service updates	Should be updated once a day	Yes – WHOIS updated in real time

Table 3 : Registry Service Performance Levels

3 gTLD Zone File Access Activity

Table 4 summarizes the zone file access activity for April. As required by the ICANN/dotCoop Registry Agreements, the dotCoop Registry provides third parties bulk access to the zone files for the .coop TLD.

	#
Number of zone file access approvals at end of March	95
New zone file access approvals during April	0
Total zone file access approvals at end of April	95

Table 4 : gTLD Zone File Activity

4 Completed Software Releases

In April the registry made no changes to the registry system or infrastructure.

5 Whois service activity

Table 5 shows the number of queries sent to the registry whois servers in April. It counts only the external hits on the servers and does not include test and monitoring hits. The WHOIS figure is down as we have implemented a system to prevent over use of the WHOIS servers by bots. Currently there is now a limit of 10000 look ups a day from any one IP address. There were 2 specific IP addresses that were performing over 95% of the lookups. Should an IP over use the WHOIS server a response asking them to contact us is returned so that we can either up the limit for their IP address or offer them access to the daily zone file which might be of more use to them.

Month	Total
April	306801

Table 5 : Total Monthly "Whois" Queries

6 Total Number of Transactions By Subcategory

Table 6 shows the total number of successful transactions during April for contacts, domains and name servers, split into the following subcategories: creates, deletes, updates, checks, renews, and transfers. The .coop registry does not support restore transactions and so they are not included here.

	Creates	Deletes	Updates	Checks	Renews	Transfers
Contacts	230	0	69	22	0	0
Domains	115	20	545	201650	327	5
Name Servers	98	3	5	418	0	0

Table 6 : Total Number of Transactions By Subcategories

7 Daily Transaction Range

Table 7 shows the total, highest, lowest and average number of transactions per day for April, where the transactions are one of the following subcategories: creates, deletes, updates, checks, renews, and transfers.

Month	Total	Lowest	Average	Highest
April	203729	4589	7025	8524

Table 7 : Daily Transaction Range

8 Per-Registrar Activity Report

The Per-Registrar Activity Report for April is submitted separately.