



Registry Operator Monthly Report

.BIZ

July 2014

**Neustar, Inc.
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As required by the ICANN/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in the order as listed in Appendix 4 of the Registry Agreement.

Table of Contents:

1. Accredited Registrar Status 3

2. SLA Performance..... 4

3. Top Level Domain Zone File Access Activity 4

4. Major Software Releases 4

5. Whois Service Activity..... 5

6. Total Number of Transactions by Subcategory 6

7. Daily Transaction Range..... 7



1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	295
Registrars in Ramp Up	7
Registrars in Pre-Ramp Up	14



2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Planned outage timeframe – SRS	0600-1400 UTC Saturday or Sunday	N/A
Planned outage timeframe – Nameserver	N/A	N/A
Planned outage timeframe – WHOIS	0600-1400 UTC Saturday or Sunday	N/A
Planned Outage Notification-SRS	3 days	N/A
Planned Outage Notification-Nameserver	N/A	N/A
Planned Outage Notification-WHOIS	3 days	N/A
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.987% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.988% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	99.892% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 3

Total Passwords: 893

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
August 2013	112,203,309
September 2013	102,578,479
October 2013	105,013,304
November 2013	115,370,698
December 2013	111,087,584
January 2014	112,759,293
February 2014	86,917,942
March 2014	97,352,476
April 2014	95,560,320
May 2014	95,248,711
June 2014	104,449,229
July 2014	113,995,031



6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

- 10.1. Add Domain
- 10.2. Delete Domain
- 10.3. Modify Domain
- 10.4. Check Domain
- 10.5. Renew Domain
- 10.6. Transfer Domain
- 10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Feb '14	Mar '14	Apr '14	May '14	Jun '14	Jul '14
Contact	Check	106,055	102,588	114,639	104,459	73,824	73,830
	Create	366,946	395,086	455,558	541,345	663,749	645,652
	Delete	3,145	3,524	3,071	3,238	3,303	3,152
	Info	4,285,461	6,548,818	4,325,776	3,581,094	3,590,839	4,471,592
	Transfer	0	32	8	0	8	24
	Update	567,418	678,768	733,081	669,593	1,751,885	727,407
Domain	Check	123,608,427	127,479,896	133,791,847	118,358,417	95,024,188	103,788,479
	Create	40,402,089	29,465,830	8,720,771	15,219,588	16,173,976	17,358,633
	Delete	56,911	83,586	89,870	82,801	78,246	84,738
	Info	7,258,932	9,103,335	7,065,516	6,941,069	4,884,064	6,443,688
	Renew	91,137	98,238	85,369	82,055	78,670	88,493
	Transfer	340,491	341,096	391,788	409,090	190,574	222,631
	Update	794,284	1,100,502	827,258	782,400	729,504	747,294
Server	Check	469,675	885,047	577,813	633,243	673,447	727,986
	Create	73,411	84,759	82,816	80,509	77,888	85,162
	Delete	4,758	4,501	4,323	4,587	4,775	5,498
	Info	1,681,117	2,677,131	868,594	526,530	84,482	990,439
	Update	7,510	16,979	23,935	19,249	26,315	35,195



7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
Aug-13	12,992,113	3,083,198	6,478,265
Sep-13	11,133,880	2,919,871	6,407,678
Oct-13	9,951,247	3,295,770	5,512,390
Nov-13	11,750,960	3,458,333	5,169,704
Dec-13	6,770,781	3,465,923	5,109,118
Jan-14	9,544,022	3,629,706	6,281,465
Feb-14	9,642,058	6,061,730	7,605,402
Mar-14	10,001,585	3,352,069	5,776,442
Apr-14	11,496,590	3,470,036	5,272,068
May-14	8,853,054	956,906	4,775,460
Jun-14	5,714,175	635,739	4,136,991
Jul-14	6,983,223	4,302,062	5,681,429

Figure 1: Daily Transaction Range

