# **SITA**

# SPONSOR'S MONTHLY REPORTS

**June 2009** 



SITA
26 Chemin de Joinville
B.P. 31, 1216 Cointrin
Geneva, Switzerland
www.sita.aero

# Report Index

Section 1	Accredited Registrar Status
Section 2	Service Level Agreement Performance
Section 3	aero Zone File Access Activity
Section 4	Completed SRS/System Software Releases
Section 5	Whols Service Activity
Section 6	Total Number of Transactions by Subcategory by Month
Section 7	Daily Transaction Range



#### Section 1 – Accredited Registrar Status

The following table displays the current number and status of the registrars for whom the Sponsor has received accreditation notification from ICANN at the end of the month. The registrars are grouped into three categories:

- 1. **Operational registrars:** Those who have authorized access into the system for processing domain name registrations.
- 2. **Registrars in the Ramp-up Period:** Those who have received a password to the .AERO Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the Shared Registration System (SRS).
- 3. **Registrars in the Pre-Ramp-Up Period:** Those who have been sent information regarding .AERO, but have not yet entered the Ramp-Up Period authorised by the Sposor but have not yet received password to the Registry Operator's OT&E environment.

#### June 2009

Status	No. of Registrars
Operational Registrars	21
Registrars In Ramp-Up Period	4
Registrars in Pre-Ramp-Up Period	8
Total	33



### **Section 2 – Service Level Agreement Performance**

The following table compares the Registry Operator's SLA requirements defined in the Registry Operator's Agreement with the Sponsor with Actual Performance for the reporting month.

Component/Service	Availab	ility	Performance		
	Required	equired Actual		Actual	
DNS					
Resolution of .AERO domains, each name-server	99.999% available	99.999% available 100% available		16 milliseconds	
WHOIS					
Singular query/response	99.4% available	100% available	< 1500 milliseconds	27 milliseconds	

NOTE: Whois Service Updates are reflected by the Whois in near real-time.



### Section 3 – aero Zone File Access Activity

The following table summarizes the zone file access activity for the current reporting month.

Zone file access passwords at the end of the previous month	May-09	39
New zone file access passwords		3
Total zone file access approvals at the end of the reporting month	Jun-09	42



### Section 4 – Completed SRS/System Software Releases

The following table shows significant releases that have occurred during the current month (it excludes software released only to fix a bug). Registry Operator's SRS is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2009-124-1755	The AGP Limits policy was manually implemented per ICANN guidelines on May 1, 2009. Automation of this policy which included release of the software to track reports and AGP Limits compliance was completed in June 2009.	2009-06-27	2009-06-27



# **Section 5 – Whois Service Activity**

The total monthly "Whois" queries are shown below (In Thousands)

Month	Total	Peak	Average
Jun-09	1,652.6	59.8	55.1



#### Section 6 – Total Number of Transactions by Subcategory by Month

In compliance with Section 6 of Appendix 4 to the ICANN/SITA Registry Agreement, the tables that follow present the number of transactions for the current month for each transaction subcategories.

# 6a – Total Monthly Domain Name Transactions by Subcategory (In Hundreds)

			D	eletes						
Month	Total	Add	Add Grace Period	RGP	Failures	Modify	Renew	Transfer	Check	Restore
Jun-09	3,025.7	105.3	0.0	1.0	0.2	7.7	3.7	0.4	2,907.3	0.1

# 6b – Total Monthly Domain Name Transaction Failures by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Jun-09	108.7	104.3	0.2	2.0	1.2	0.0	1.0	0.0

# 6c – Total Monthly Nameserver Transactions by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Jun-09	7.5	8.0	0.2	0.2	Not Applicable	Not Applicable	6.3	Not Applicable

# 6d – Total Monthly Name Server Transaction Failures by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Jun-09	0.3	0.1	0.1	0.1	Not Applicable	Not Applicable	0.0	Not Applicable

# **6e – Total Monthly Contact Information Transactions by Subcategory** (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Jun-09	765.0	591.2	172.1	0.6	Not Applicable	0.0	1.1	Not Applicable

# 6f – Total Monthly Contact Information Transaction Failures by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Jun-09	0.5	0.5	0.0	0.0	Not Applicable	0.0	0.0	Not Applicable



### **Section 7 – Average Daily Transaction Range**

The range of transaction volume is shown for each month along with the average daily transaction volume.

### **Average Daily Transaction Range (In Thousands)**



