# Internet Corporation for Assigned Names & Numbers Contractual Compliance 2013 Registrar & Registry Audit Report – Year Two



http://www.icann.org/en/resources/compliance/reports

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# I. Background

ICANN's Contractual Compliance team's mission is to ensure that all contracted parties (Registrars and Registries) comply with their Accreditation Agreements including the consensus policies that are incorporated into those agreements, as applicable. ICANN strives to achieve this goal via the prevention and/or enforcement approach, and education to ensure that all contracted parties understand and comply with their agreements.

Goal of the Audit Program: To allow ICANN to identify, inform, properly manage and help remediate any deficiencies found with the contracted parties. The deficiencies identified would relate to specific provisions and/or obligations as set out by the Registrar Accreditation Agreement and Registry Agreement, including ICANN Consensus Policies that are incorporated into those agreements, as applicable. The Audit Program is geared towards identifying and collaborating with the respective contracted party to remediate those deficiencies while ensuring proper controls exist to mitigate future deficiencies related to the respective obligations in the agreements mentioned above.

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<sup>&</sup>lt;sup>1</sup> This update is provided for information purposes only. Please do not rely on the information contained within this update to make conclusions or business decisions.

# II. Executive Summary

On 13 November 2012, ICANN launched a three-year Audit Program to test and validate compliance with the terms of the Registry Agreement (RA) and Registrar Accreditation Agreement (RAA), including ICANN Consensus Policies that are incorporated into those agreements, as applicable. This report constitutes the results of Year Two (September 2013 – May 2014) of this three-year Audit Program.

The audits were conducted through data testing and the review of documentation, contracted party websites and correspondence between the selected Registry/Registrar and ICANN.

In Year Two, 318 randomly selected Registrars were in the audit scope. After reviewing over 11,000 documents collected in more than 19 different languages, 152 audit reports were issued upon completion of the audit phase (many Registrars were grouped as families).

By 30 May 2014, which was the end of the Remediation Phase, all Registrars except for 15 were able to completely remediate deficiencies noted in their respective audit reports. These 15 Registrars were issued partial remediation reports and requested to develop an appropriate action plan to address deficiencies; five will be the subject of a full re-audit in the Year Three audit and 10 will be re-tested specifically just in areas where deficiencies were noted. These 15 Registrars are under current monitoring via a collaborative process through which they are working to correct deficiencies identified during the Year Two audit. Overall, the Registrars were extremely proactive in correcting the issues discovered.

In addition, six Registries were randomly selected for review as part of the Year Two Audit Program. All six that participated were issued an Observation Report, which sets out findings resulting from the review. Each of the participating Registries worked collaboratively with ICANN in an effort to remedy any issues identified in the Observation Report.

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# III. Audit Program Scope and Timeline

# **Audit Program Scope**

The Audit Program operates on a three-year cycle. Each Registrar and Registry agreement is to be randomly selected for audit over a three-year period:

• Year One (completed) – one-third (1/3) of the Registrars and Registries were randomly selected and audited.

- Year Two (completed) another one-third (1/3) of the Registrars and Registries from the remaining list will be randomly selected and audited. Five Registrars were rolled over from Year One to be re-audited in Year Two.
- Year Three the remaining one-third (1/3) of all Registrars and Registries will be audited.
- A sample of new gTLD Registries in the domain named system (DNS) with six months of history have been selected prior to the audit starting in July 2014.

Registrars may be subject to more than one audit in a three-year cycle based on special circumstances or considerations. Those special circumstances or considerations may include excessive issues identified during the audit, excessive complaints, or other unforeseen circumstances requiring additional investigation.

In Year Two, ICANN randomly selected 317 (approximately 1/3) Registrars and six Registries. In addition, five Registrars were rolled over from Year One. For each selected Registrar and Registry, ICANN randomly generated a list of 25 sample domains to test contract provisions, including the Consensus Policies incorporated into and applicable to each Agreement.

Registrars under the same management and operating technically and operationally in the same manner were given the option to respond as a "family." To respond as a "family," the group was required to fully respond for one Registrar (i.e., submit a completed Request for Information (RFI) document and provide all requested documentation) and to include a reference to all the Registrar IANA numbers (i.e., without any additional documentation) for all of the remaining Registrars within the family.

In an effort to increase transparency and readiness, ICANN conducted multiple outreach sessions with Registry Operators and updated the ICANN.org Audit page with the audit plan, scope and all communications such as notification letters as well as the risk mitigation plan. This website can be found by clicking: <a href="http://www.icann.org/en/resources/compliance/audits">http://www.icann.org/en/resources/compliance/audits</a>

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### **Timeline**

The Audit Program consists of six phases with specific milestone dates:

- 1) Planning Phase creation of the audit scope and building the audit schedule
- 2) Organizing Phase development of the metric goals and establishment of roles and responsibilities
- 3) Pre-Audit Notification Phase notification sent to all contracted parties two weeks prior to the audit start date informing the contracted parties of the scope of the audit

- Audit Phase an Request for Information (RFI) listing all of the documents required for the audit, collecting and collating the data, and conducting the audit
- 5) Reporting Phase staff issued contracted party audit reports and reporting statistics to the community
- 6) Remediation Phase staff collaborated with the contracted parties to remediate deficiencies discovered (if any) during the audit and reporting phases

Below, you will find an outline of the Year Two Audit Program Milestones, which were included in the Pre-Audit Notification to all selected contracted parties on 13 November 2012. The Pre-Audit Notification can be located on the following link, as this site was created specifically for this Audit Program:

http://www.icann.org/en/resources/compliance/audits

Audit Program Milestone Dates										
Start										
Pre-Audit Notification		Request for Information (RFI) Audit Reporting Phase Phase						Remediation		
	1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	Begin	End	Begin	End			
	Notice	Notice	Notice							
01	14	4	11	2	7	11	25	11 Mar – 30		
Oct	Oct	Nov	Nov	Dec	Mar	Mar	Mar	Apr		
2013	2013	2013	2013	2013	2014	2014	2014	2014		

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# IV. Registry Audit Program

The audit of the registry agreements consisted of four test areas against a sample of 25 domains. The table below summarizes the RA provisions and the ICANN Consensus Policies that were tested for contractual compliance.

Test Areas	Description						
3.1.a.i	Implement temporary policies or specs to preserve security and stability  Inter-Registrar Transfer Policy (IRTP)  Restored Names Accuracy Policy  AGP Limits Policy  Registrar Transfer Dispute Resolution Policy (TDRP)						
3.1.c.i	Data Escrow						
3.1.c.ii	Personal Data						
3.1.c.v	WHOIS						

For the Registries, six were selected to participate in the Year Two audit. All six participating Registries were issued an Observation Report. An Observation Report is defined as a report of findings based on review, which relies upon the Registry to take appropriate action towards remediation.

Each Observation Report was shared only with the corresponding Registry, as this was a collaborative and volunteer effort to participate in the audit. No statistical findings will be made available as a result of these observations.

The following table summarizes Registry participation in the Year Two audit.

Phase		Count
Request For Information (RFI) Phase		
Registries (responded to RFI)		6
Registries (did not respond to the RFI) elected to not participate		0
	Registry Total	6
Audit Reporting Phase		
Registries (issued Observation Report)		6
Registries (did not participate)		0
	Registry Total	6

The Registries randomly selected for the Year Two audit represented three countries:

- Ireland
- Switzerland
- United States

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# V. Registrar Audit Program

The following table summarizes the RAA provisions, which were tested for contractual compliance, consisting of nine test areas against a sample of 25 domains per Registrar and the number of Registrars for which a deficiency was initially noted:

Test Areas	Description	Registrars (Y2)	Registrars (Y1)
3.10	Insurance	38	29
3.12	Reseller agreement (mandatory provisions)	46	47
3.16	Registrar contact details on Registrars website	32	76
3.3.1 to 3.3.5	WHOIS - Port43/Web, Corresponding Data Elements	74	127
3.4.2	Retention of Registration Data	86	105
3.7.5.3 to 3.7.5.6	EDDP-Domain name renewal, provision of applicable	11	13

	information to registrants		
3.7.7	Registration agreement w/ registrants (mandatory provisions)	0	0
4.3.1	Obligation to comply with Consensus Policies	Unique - 122	Unique - 116
5.11	Update Primary Contact Information in RADAR	71	53

**Note:** A 'test area' is a provision consisting of multiple requirements resulting in several test steps. Thus, as an example, one Registrar could have multiple deficiencies under provisions 3.3.1 to 3.3.5 and each deficiency would be counted.

During the RFI phase, of the 322 selected Registrars, 180 Registrars responded as a family (14 families) and three Registrars did not participate due to termination of two Registrars at the RFI phase and acquisition of one Registrar (parent company will be audited in Year Three).

Each Registrar received an individual audit report noting any initial deficiencies identified in the audit. One hundred and fifty-two Registrars received a report noting deficiencies and also received a request (First Notice) to participate in the remediation process to cure noted deficiencies in accordance with the 15-5-5 process. For more information on the process, see <a href="https://www.icann.org/resources/pages/approach-processes-2012-02-25-en">https://www.icann.org/resources/pages/approach-processes-2012-02-25-en</a>

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The following table summarizes Registrar participation in the Year Two audit.

Phases	Count
RFI Phase	
Registrars (non-family)	138
Registrars (families – 180 Registrars across 14 families)	180
Registrars (not completed due to termination / acquisition)	3
Registrars (terminated post RFI completion)	1
Registrar Total	322
Audit Reporting Phase	
Registrars Passed all Audit tests	6
Registrars (non-family, no remediation required)	5
Registrars (family report, no remediation required)	1
Registrars Requiring Remediation	146
Registrars (non-family, remediation required)	133
Registrars (family report, remediation required)	13
Registrar Total	152

Remediation Phase	
Registrars (completed full remediation)	129
Registrars (partial remediation, will be subject to full audit in Year Three)	5
Registrars (partial remediation, will be subject to limited testing of partial deficiencies)	10
Registrars (terminated upon completion of Remediation Phase)	1
Registrars (terminated post-audit and prior to Remediation Phase)	1
Registrar Total	146

# **Breach Notices & Terminations**

The following table summarizes the number of breach notices issued, breaches cured, and terminations resulting from the audit as of the date of this report. All Breach and Termination Notices can be found at the link below:

# http://www.icann.org/en/resources/compliance/notices

Phase	Breach Notices	Cured	Terminated
RFI Stage	7	5	2
Remediation Stage	4	3	1

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# Breakdown: RFI Phase - Breach Notices

The following Registrars were issued a breach notice during the RFI phase of the Year Two audit. The Registrars that cured the breach participated in the Audit Phase.

IANA	Registrar	Cure Date
249	Visesh Infotecnics Ltd. d/b/a Signdomains.com	17 Dec '13
632	Asadal, Inc.	Terminated
835	KuwaitNET General Trading Co.	01 Jan '14
897	21Company, Inc. dba 21-domain.com	10 Jan '14
1261	ABSYSTEMS INC dba yournamemonkey.com	Terminated
1471	Astutium Limited	17 Dec '13
1015	Jetpack Domains, Inc.	13 Jan '14

### Remediation Phase - Breach Notices

The following Registrars were issued a breach notice during the Remediation phase of the Year Two audit.

IANA	Registrar	Cure Date
276	Globedom Datenkommunikations GmbH, d/b/a Globedom	30 May '14
693	IPXcess.com Sdn Bhd	9 June '14
897	21Company, Inc. dba 21-domain.com	Voluntary de- accreditation June 2014
901	AirNames.com Inc.	10 June '14

# (\*) – Cured the breach in RFI phase; but terminated after Remediation phase

http://www.icann.org/en/resources/compliance/notices

# Community Representation

The 317 Registrars randomly selected for Year Two, and the five Registrars that were rolled over from Year One, represented 39 countries and provided documents in 19 languages:

#### **Countries** Argentina France Korea (South) Russian Federation Australia Germany Kuwait Singapore Austria • Ghana Latvia Spain Belgium Hong Kong Liechtenstein Sweden Brazil India Lithuania Taiwan Canada Indonesia Malaysia Thailand Ireland Cayman Islands Mexico United Kingdom China Israel Netherlands United States • Czech Republic Panama Italy Vietnam Finland Japan Philippines Languages Arabic Dutch German Japanese Korean Cantonese English Hebrew

Italian

Lithuanian

French

Czech

- Mandarin
- Portuguese
- Russian
- Spanish
- Swedish
- Thai
- Vietnamese

# VI. Audit Program Key Statistics

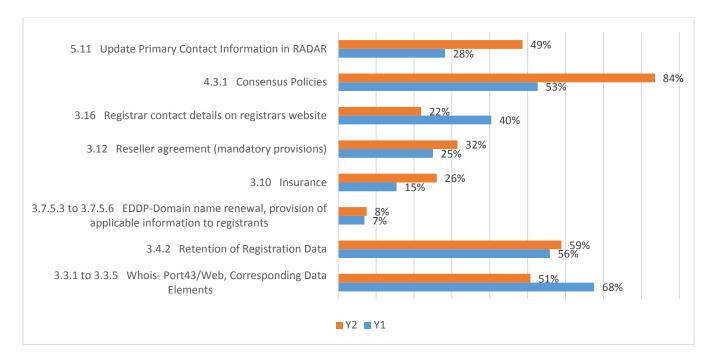
### RFI Phase - Notifications & Data Collection

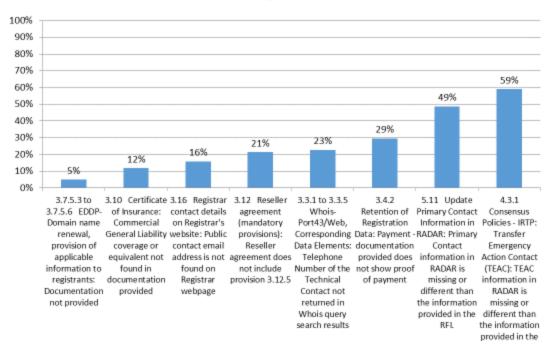
The table below shows the progression of logins and data uploaded from the RFI phase through the start of the auditing phase for both Registrars and Registries.

Statistic Description	14 Oct 2013		04 Nov 2013		11 Nov 2013		04 Jan 2014	
Registry / Registrar Logged in	16	5%	185	57%	231	71%	253	77%
Registry / Registrar Not Logged in	311	95%	142	43%	96	29%	69	21%
Registry / Registrar Complete	0	0%	221	68%	294	90%	327	100%
Registry / Registrar Documents Uploaded	2		7,797		9,600		11,378	

Registrar Audit Phase - Top Deficiencies within Test Areas

During the Audit Phase, the RAA provisions were tested through the RFI responses, documentation and Registrar website. The bar graph below represents the test areas with the most initial deficiencies noted during the audit phase and compares Year 2 to Year 1 statistics.

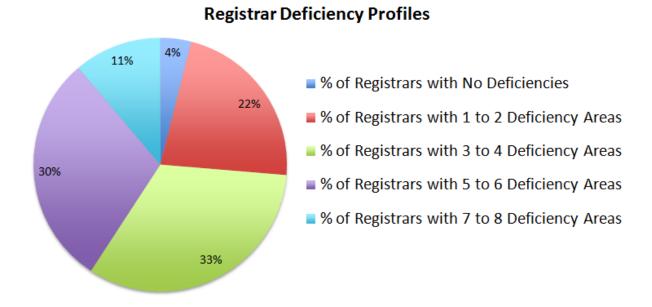




Year Two - Top Deficiencies Within Test Areas

# Audit Phase - Registrar Reporting

The selected Registrars received an individual ICANN Audit Report at the end of the Audit Phase. The chart below provides an overview of the percentage of Registrars with potential deficiencies prior to remediation. Most issues were fully remediated after collaboration with the Registrar.



### Remediation Phase - Notifications

Based on the results of the Audit Phase, 146 Registrars were required to participate in the Remediation Phase to cure deficiencies noted in their Audit Report. The following table summarizes the number of Registrars receiving a first, second or third notice as part of the remediation process.

Wave	1 <sup>st</sup> Notice		2 <sup>nd</sup> N	otice	3 <sup>rd</sup> Notice		
Wave 1	45	100%	18	35%	8	16%	
Wave 2	50	100%	23	46%	15	30%	
Wave 3	51	100%	30	59%	22	43%	
Total	146	100%	71	47%	45	30%	

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# VII. Audit Program Key Recommendations

### A. General

- Registrars are encouraged to communicate questions regarding acceptable documentation or unique process / procedures with ICANN to avoid delays in the audit process.
- Registrars to maintain accurate Registrar Contact Information Database primary contact information to ensure timely communication (of RFI, Audit Report, etc.).
- Proactively identify Registrar family and its members that are technically and operationally the same.

### B. RFI Phase

- Registrars should consider reviewing the RAA with ICANN to clarify requirements, should review the Audit Program to plan their responses, and ask for clarification as necessary.
- ICANN recognizes the uniqueness of some Registrars' business models and methods of operation. As such, Registrars should respond with explanations of alternative documentation, which can be provided to meet ICANN's Compliance Audit Objectives.
- Registrars should provide detailed explanations within their RFI for documents that may not be available and provide evidence to support such explanations.

# C. Audit Phase

 Registrars should review their ICANN Audit Report immediately upon receipt and action any remediation steps.

### D. Remediation Phase

 Registrars should provide explanations, additional information or amended documentation for each deficiency and give timely and accurate responses to the deficiencies noted in their Audit Report.

# VIII. Conclusion

• The majority of Registrars and all Registries audited during Year Two are in contractual compliance with provisions of their Agreements with ICANN.

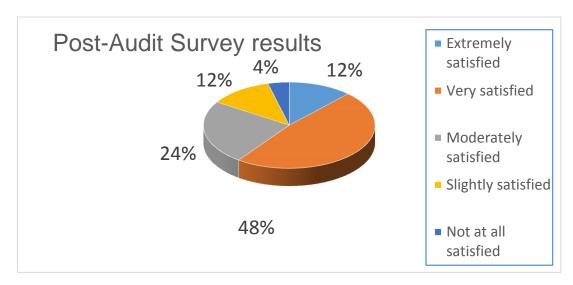
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## Communication and Outreach Activities

In an effort to increase transparency and readiness, ICANN conducted multiple outreach sessions with Registry Operators and updated the ICANN.org Audit page with the audit plan, scope and all communications such as notification letters as well as the risk mitigation plan. This website can be found by clicking: <a href="http://www.icann.org/en/resources/compliance/audits">http://www.icann.org/en/resources/compliance/audits</a>

ICANN held two pre-audit outreach sessions in October 2013 for the Year Two Audit Program.

At the end of the Year Two Audit Program, ICANN invited auditees to participate in "Audit and Remediation Continuous Improvement Survey". The overall satisfaction on communication, processes and tools are reflected below:



# Appendix A – Registrars Selected for the Year Two audit

IANA#	Registrar Name
9	Register.com, Inc.
14	ORANGE SA
48	eNom, Inc.
66	Enameco, LLC
73	Domaininfo AB, aka domaininfo.com
79	Easyspace Limited
81	Gandi SAS
85	EPAG Domainservices GmbH
91	007Names, Inc.
93	GKG.NET, INC.
120	Xin Net Technology Corporation
131	Total Web Solutions Limited trading as TotalRegistrations
140	Acens Technologies, S.L.U.
151	PSI-USA, Inc. dba Domain Robot
226	Deutsche Telekom AG
244	Gabia, Inc.
249	Visesh Infotecnics Ltd. d/b/a Signdomains.com
276	Globedom Datenkommunikations GmbH, d/b/a Globedom
291	DNC Holdings, Inc.
320	TLDS L.L.C. d/b/a SRSPlus
363	Funpeas Media Ventures, LLC dba DomainProcessor.com
379	Arsys Internet, S.L. dba NICLINE.COM
380	Tuonome.it Srl d/b/a APIsrs.com
401	Misk.com, Inc.
412	Domain-It!, Inc.
418	Gal Communication (CommuniGal) Ltd.
424	Internetters Limited
431	New Dream Network, LLC dba DreamHost Web Hosting
441	HANILNETWORKS Co., Ltd.
447	SafeNames Ltd.
448	Universal Registration Services, Inc. dba NewDentity.com
450	DomainName, Inc.
463	Regional Network Information Center, JSC dba RU-CENTER
469	easyDNS Technologies Inc.
602	LCN.COM Ltd.
604	In2net Network Inc.
605	rockenstein AG
609	NameKing.com Inc.
617	Epik, Inc.
620	Fiducia LLC, Latvijas Parstavnieciba
626	NeoNIC OY

IANA#	Registrar Name
629	Domainz Limited
632	Asadal, Inc.
636	BRANDON GRAY INTERNET SERVICES INC. (dba 'NameJuice.com')
639	Sipence, Inc.
640	Mobile Name Services, Inc.
647	eNom647, Inc.
652	eNom652, Inc.
654	eNom654, Inc.
658	Register Names, LLC
661	eNom661, Inc.
663	eNom663, Inc.
665	iRegistry Corp.
667	Name Share, Inc.
682	NameGame.ca Internet Services Corporation
693	IPXcess.com Sdn Bhd
695	!#No1Registrar, LLC
699	Internet Internal Affairs Corporation
701	Domainnovations, Incorporated
703	Nom Infinitum, Incorporated
718	DomainBuzz.ca Inc.
735	DomainsAtCost Corporation
740	Backup.ca Corporation
744	Crazy8Domains.com Inc.
748	Domains2Register.com Inc.
762	Domainator.ca Inc.
772	Domainos.ca Inc.
780	ezHosting.ca Internet Services Corporation
781	GetYourDotCom.com Inc.
785	INTERdotcom Corp.
792	Randomain.ca Inc.
813	Basic Fusion LLC (Terminated)
816	0101 Internet, Inc.
817	MAFF Inc.
820	ELB Group Inc
828	Hetzner Online AG
835	KuwaitNET General Trading Co.
838	BatDomains.com Ltd.
842	SoftLayer Technologies, Inc.
844	Domains Only, Inc.
848	PrivacyPost, LLC
853	Austriadomains, LLC
856	1st-for-domain-names, LLC
858	Chinesedomains, LLC

IANA#	Registrar Name
864	Domaincamping, LLC
867	Domaininternetname, LLC
869	Domainnamelookup, LLC
870	Niuedomains, LLC
872	Tuvaludomains, LLC
877	Decentdomains, LLC
879	Domainbusinessnames, LLC
881	Domainbulkregistration, LLC
884	Diggitydot, LLC
886	Domain.com, LLC
890	IP Mirror Pte Ltd dba IP MIRROR
897	21Company, Inc. dba 21-domain.com
901	AirNames.com Inc.
903	AsiaDomains, Incorporated
911	ITpan.com Limited
912	Kingdomains, Incorporated
914	PostalDomains, Incorporated
917	SBSNames, Incorporated
920	TravelDomains, Incorporated
922	Afterdark Domains, Incorporated
925	Everyones Internet, Ltd. dba SoftLayer
926	Reseller Services, Inc. dba ResellServ.com
927	Nomer Registro de Dominio e Hospedagem de sites Ltda DBA Nomer.com.br
934	GoServeYourDomain.com LLC
935	Commerce Island, Inc.
938	Sibername Internet and Software Technologies Inc.
939	Desert Devil, Inc.
940	Above.com Pty Ltd.
944	IServeYourDomain.com LLC
945	Udamain.com LLC
946	FindYouADomain.com LLC
951	Humeia Corporation
953	Nanjing Imperiosus Technology Co. Ltd.
955	Launchpad.com Inc.
958	Virtual Registrar, Inc.
967	! #1 Host Australia, Inc.
971	! #1 Host Canada, Inc.
972	TPP Domains Pty Ltd. dba TPP Internet
974	Netestate, LLC
981	! #1 Host Korea, Inc.
996	DomainAdministration.com, LLC
997	1 More Name, LLC
1007	Net 4 India Limited

IANA#	Registrar Name
1014	eNom1014, Inc.
1015	Jetpack Domains, Inc.
1018	Backslap Domains, Inc.
1019	Threadagent.com, Inc.
1020	Threadwalker.com, Inc.
1021	Threadwatch.com, Inc.
1024	Threadfactory.com, Inc.
1025	Namejumper.com, Inc.
1031	Threadshare.com, Inc.
1033	eNom1033, Inc.
1035	eNom1035, Inc.
1036	eNom1036, Inc.
1040	Dynamic Network Services, Inc.
1046	eNom World, Inc.
1047	Enom1, Inc.
1048	Enom2, Inc.
1053	EnomX, Inc.
1054	Retail Domains, Inc.
1056	Fenominal, Inc.
1057	Enoma1, Inc.
1060	EnomV, Inc.
1062	eNomsky, Inc.
1063	EnomMX, Inc.
1066	EnomEU, Inc.
1068	NameCheap, Inc.
1069	DropExtra.com, Inc.
1073	DropLabel.com, Inc.
1078	DropWeek.com, Inc.
1083	Curious Net, Inc.
1084	AsiaRegister, Inc.
1085	Click Registrar, Inc. d/b/a publicdomainregistry.com
1086	Marcaria.com International, Inc.
1096	Find Good Domains, Inc.
1098	Domain Mantra, Inc.
1099	Domain Band, Inc.
1100	Net Juggler, Inc.
1104	Name To Fame, Inc.
1113	Instinct Solutions, Inc.
1116	Domerati, Inc.
1117	Platinum Registrar, Inc.
1119	Extremely Wild
1121	Go Full House, Inc.
1124	Need Servers, Inc.

IANA#	Registrar Name
1130	Ever Ready Names, Inc.
1131	Experian Services Corp.
1144	The Registrar Service, Inc.
1145	Big Domain Shop, Inc.
1148	Jumbo Name, Inc.
1149	Go China Domains, LLC
1151	Go Australia Domains, LLC
1154	FastDomain Inc.
1157	AtlanticFriendNames.com LLC
1162	Beartrapdomains.com LLC
1165	Biglizarddomains.com LLC
1166	BullRunDomains.com LLC
1167	Allworldnames.com LLC
1172	Domainamania.com LLC
1176	Domaincomesaround.com LLC
1177	Domaingazelle.com LLC
1182	Domainjungle.net LLC
1183	DomainParkBlock.com LLC
1184	Domainraker.net LLC
1187	Domainsalsa.com LLC
1188	Domainsareforever.net LLC
1189	Domainsinthebag.com LLC
1192	Domainsoftheworld.net LLC
1194	Domainsouffle.com LLC
1200	Domaintimemachine.com LLC
1201	Domainyeti.com LLC
1205	EuropeanConnectiononline.com LLC
1206	EurotrashNames.com LLC
1207	EUTurbo.com LLC
1213	Gradeadomainnames.com LLC
1215	Imminentdomains.net LLC
1217	Mypreciousdomain.com LLC
1225	OldWorldAliases.com LLC
1228	PDXPrivateNames.com LLC
1229	PearlNamingService.com LLC
1232	Skykomishdomains.com LLC
1239	CPS-Datensysteme GmbH
1240	Digirati Informatica Servicos e Telecomunicacoes LTDA dba Hostnet.com
1243	yenkos, LLC
1248	InvisibleDomains.com Inc.
1250	Trunkoz Technologies Pvt Ltd. d/b/a OwnRegistrar.com
1253	NICREG LLC
1254	NEUDOMAIN LLC

IANA#	Registrar Name
1257	Variomedia AG dba puredomain.com
1261	ABSYSTEMS INC dba yournamemonkey.com
1265	enom375, Incorporated
1271	enom389, Incorporated
1272	enom391, Incorporated
1273	enom393, Incorporated
1280	enom411, Incorporated
1281	enom431, Incorporated
1284	enom437, Incorporated
1286	enom441, Incorporated
1287	enom449, Incorporated
1293	enom427, Incorporated
1295	enom379, Incorporated
1296	enom445, Incorporated
1297	enom459, Incorporated
1305	enom421, Incorporated
1308	enom429, Incorporated
1309	enom415, Incorporated
1311	enom469, Incorporated
1314	enom457, Incorporated
1316	35 Technology Co., Ltd.
1317	documentdata Anstalt
1318	Kaunas University of Technology, Information Technology Development Institute dba Domreg.lt
1327	Vitalwerks Internet Solutions, LLC DBA No-IP
1333	Samjung Data Service Co., Ltd
1334	#1 Internet Services International, Inc. dba 1ISI
1336	Net-Chinese Co., Ltd.
1342	Namevolcano.com LLC
1343	Namesalacarte.com LLC
1344	Namepanther.com LLC
1345	Nameescape.com LLC
1349	Santiamdomains.com LLC
1350	Sammamishdomains.com LLC
1354	Snoqulamiedomains.com LLC
1356	Mvpdomainnames.com LLC
1359	Lakeodomains.com LLC
1360	Klaatudomains.com LLC
1366	Xiamen ChinaSource Internet Service Co., Ltd
1371	AB Name ISP
1373	DotArai Co., Ltd.
1378	Hosteur SARL
1380	Internet Group do Brasil S.A.
1383	Soluciones Corporativas IP, SLU

IANA#	Registrar Name
1386	Premium Registrations Sweden AB
1388	Dattatec.com SRL
1390	Mesh Digital Limited
1403	10dencehispahard, S.L.
1407	SW Hosting & Communications Technologies SL dba Serveisweb
1411	Trafficmedia LLC DBA DomainSpa.com
1418	EvoPlus Ltd.
1420	InterNetworX Ltd. & Co. KG
1423	Uber Australia E1 Pty Ltd
1424	Interplanet, S.A. de C.V.
1426	CJSC Registrar R01
1430	Purenic Japan Inc.
1441	TurnCommerce, Inc. DBA NameBright.com
1442	Internet Networks S.A. De C.V.
1447	World Biz Domains, LLC
1448	Blacknight Internet Solutions Ltd.
1460	Server Plan Srl
1463	Global Domains International, Inc.
1464	NameWeb BVBA
1466	Lexsynergy Limited
1471	Astutium Limited
1474	WIXI Incorporated
1477	Name108, Inc.
1478	CV. Jogjacamp
1480	Today ISP BV
1483	Neubox Internet S.A. de C.V.
1485	Japan Registry Services Co., Ltd.
1489	Megazone Corp., dba HOSTING.KR
1491	Koreacenter.com co., Ltd.
1492	Neen Srl
1498	Netbulk NV
1499	Ghana Dot Com Ltd.
1505	Gransy, s.r.o. d/b/a subreg.cz
1512	Name112, Inc.
1515	Webfusion Ltd.
1518	Shanghai Best Oray Information S&T Co., Ltd.
1519	NETIM SARL
1533	Good Domain Registry Pvt Ltd.
1540	Domainwards.com LLC
1541	DomainPrime.com LLC
1550	Name109, Inc.
1552	Name106, Inc.
1556	Chengdu West Dimension Digital Technology Co., Ltd.

IANA#	Registrar Name
1561	Purity Names Incorporated
1567	NameSay LLC
1573	NameStrategies LLC
1577	NameForward LLC
1590	ChinaNet Technology (SuZhou) CO., LTD
1607	CCI REG S.A.
1611	DomainGetter LLC
1618	DomainTact LLC
1627	Domainmonster Limited
1636	Hostinger, UAB
1641	webhosting24, Inc.
1644	SouthNames Inc.
1649	P.A. Viet Nam Company Limited
1651	Dynadot3 LLC
1654	Ourdomains Limited
1663	Hotdomaintrade.com, Inc.
1664	Namware.com, Inc.
1677	AcquiredNames LLC
1680	ComfyDomains LLC
1686	InsaneNames LLC
1689	NameChild LLC
1693	TotallyDomain LLC
1694	WhatIsYourDomain LLC

# Appendix B - Registries Selected for Year Two

SITA (.AERO)

Neustar, Inc. (.BIZ)

Verisign (.COM)

mTLD Ltd. (.MOBI)

Registry Services Corporation (dba RegistryPro) (.PRO)

ICM Registry, LLC (.XXX)

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