

Privacy Policy

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Redline from the previous version of our Privacy Policy

The Internet Corporation for Assigned Names and Numbers' ("Numbers (ICANN") organization) respects the protection and privacy of personal information. Personal Information. This statement ("policy (Privacy Statement") setsPolicy) and the Cookies Policy set out how-the ICANN- organization, which for the purposes of this policy includes its affiliated organization Public Technical Identifiers (PTI) (collectively "we", "us", or "our"), and their managed or sponsored programs will use and handle personalelectronic information provided by or collected from a user ("User") of its websites or services individuals and what choices individuals have regarding the collection and use of the information. This Privacy Policy applies to all electronic collection and use of Personal Information, including via any mobile version of the websites, mobile applications, electronic mail, and other online services (collectively, the "Site").electronic services that link to this Privacy Policy (collectively, the Website). The term "User" or "you" refers to (i) individuals that provide their own Personal Information or Personal Information of others on behalf of such other persons to us and (ii) any organization where a person provides Personal Information of others on behalf of such organization.

This Privacy Statement may be supplemented by additional terms and conditions agreed by a User in connection with a specific service provided by ICANN.

Please read this Privacy Statement carefully and review it periodically for the latest information about ICANN's privacy practices. By using the <u>Site, youWebsite, you (including any entity</u> or person on whose behalf you are acting) agree to the terms of this Privacy <u>Statement.Policy, as updated.</u> If you do not agree with the practices described in this Privacy <u>StatementPolicy</u>, please do not provide <u>ICANN</u> us with <u>Personal Information or</u> interact with the Website.

This Privacy Policy supplements, and does not supersede, any other privacy policy or statement from us relating to any of our unique programs.



If you have any questions about this Privacy Policy or our Processing of your personal Personal Information as the Data Controller, please feel free to contact us at privacy@icann.org.

This Privacy Policy covers the following key topics:

- 1. Definitions
- 2. Personal Information Collection
- 3. Use of Personal Information
- 4. Retention
- 5. Sharing of Personal Information
- 6. International Transfers
- 7. Information Security and Integrity
- 8. Do Not Track
- 9. Exercise of Data Subject Rights
- 10. Minors
- 11. Revisions to our Privacy Policy
- 12. Questions

1. Definitions

"Cookies" are small text files placed on your computer while visiting certain sites on the Internet used to identify your computer. Please visit our Cookies Policy to learn more about Cookies and certain functions and features on our Websites.

"Data Controller" means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the Processing of Personal Information.

"Data Processor" means a natural or legal person, public authority, agency or any other body which Processes Personal Information on behalf of the Data Controller.

"Personal Information" means any information relating to an identified or identifiable natural person, as defined under applicable law, such as name, home address, telephone number, or email address.

<u>"Non-Identifying Information" means information or interact with the Sitethat may relate to</u> an individual but does not by itself identify that individual. For example, Web Information is Non-Identifying Information, as is information such as gender, age, city, and physical location, when not linked with other Personal Information.



ICANN will routinely update this Privacy Statement to clarify our practices and to reflect new or different privacy practices, such as when we add new services, functionality or features to the ICANN website. You can determine when this Privacy Statement was last revised by referring to the date it was Last Updated above.

Except as stated here, this Privacy Statement applies to any personal information collected on the Site or provided offline to ICANN in connection with ICANN's services. Personal data in relation to ICANN's new gTLD Program is addressed in a separate personal data privacy statement at <u>http://newgtlds.icann.org/en/applicants/agb/program-privacy</u>.

3. Personal Information Collection

ICANN will only collect personal information for the purposes necessary to provide a service or perform its functions. Some examples include:

2. Personal information that a User submits to ICANN: This Personal Information Collection

This Privacy Policy applies to the following types of electronic information about Users or use of the Website:

- Personal Information submitted to us: This may be personal contact, identification, and location information, such as name, home or work address, personal or business email address and, contact details such as your home, facsimile or mobile phone number, gender, age or date of birth, job title, country of residence, school, affiliation or organization, username, domain name (if personally identifiable), User's photo or image, government issued identification numbers or passport details, or emergency contact details that Users may submit in connection with an ICANN serviceany of our services or functionprograms, including, for example, public comment submissions, program or service applications, community surveys, email list subscription, general enquiries, event registration, etc.or online meetings. This also includes information provided to us on the Website that would constitute personal data under applicable law.
- Personal informationInformation received from a third party:-_This may include personal informationPersonal Information such as name and address to confirmfor identity verification or to processProcess a request or an application submitted to ICANN us.



- **Financial information:** This may include financial account information or financial transaction information when participating in any of our services or programs where such information is requested or generated.
- Automatically logged use information: ICANN's Site The Website may automatically record information that is sent by the User's browser or device when accessing the Site and using the Website, which can be identifying or non-identifying. This information may include information such as-IP-address, browser type, internet service provider (ISP), date/time stamp, page viewed, operating system, mobile device datainformation, clickstream information, preference information, and other similar data. ICANN uses this information to analyze usage for the purpose of improving Site performance and its services.information.
- Cookies: and other tracking technologies: Cookies and other user tracking technologies devices (e.g., local shared objects) may be stored on the User's computer when using ICANN's Site. A cookie is a small text file that is stored on a user's computer for record-keeping purposes. ICANN uses session ID cookies to confirm that a User is logged in. These cookies terminate once the User closes the browser. ICANN may also deploy persistent cookies to improve User services, including by storing user preferences and tracking user trends. While most browsers are set to accept cookies Website. For more information on our use of Cookies and other tracking devices by default, Users are always free to decline cookies if the browser permits, however this may affect the Site or User service working properly. The browser manufacturer has information on changing the default setting for that specific browser. User acknowledgestechnologies, see our Cookies Policy. You acknowledge the use of such tracking devices as noted in this Privacy Statement, Policy and hereby consents the Cookies Policy, and consent to having such tracking devices stored on the User's your computing devices.

2.3. Use of Personal Information Use

ICANN will use personal information generally to:

- Provide information or a service requested or consented by the User.

Assist in the We will Process Personal Information only for fair, lawful, and legitimate reasons, including to:

Improve our Website performance of its activities and public interest functions., content, and its services;

- Perform information analysis, compliance audits, data metrics, develop new services, and protect the Website and integrity of any of our services or programs;
- Create anonymized data sets to improve the Website performance or in connection with our services or programs;
- Respond to User questions, comments, inquiries, feedback, including those concerning our services or programs or with respect to services provided by registry operators, accredited registrars, and data escrow agents;
- Assist in policy discussion, development activities, and performance of activities consistent with our functions;
- Administer participation or registration in any of our services, activities, programs, or Website, including sending electronic communications related to such participation or registration;
- Assist with travel support for participants related to our events;
- Maintain archival records of a User's participation for historical and research purposes, subject to retention limits imposed by applicable laws;
- Process payments and fulfill a transaction between a User and us, if the User submits payment information in connection with any of our services or programs;
- To reimburse expenses related to any of our meetings or other events or programs;
- Perform relevant contractual obligations with the User and other third parties.

- Improve ICANN's Site content.

- Assist in policy discussion and development activities.

ICANN will not use personal information for any other purpose than for which it was collected unless:

The User has consented.

- ICANN is required to disclose that information by law or to otherwise protect ICANN's, Administer User's application for any of our services or programs;
- To publish a User's Personal Information such as his or her name and organization or affiliate on the Website;
 - To publish a User, or the public's interest (See Section 3 below).
- ICANN may include User's personal information in publishing-User's comments or feedback on the ICANN Sitealong with a User's name for the benefit of others or and otherwise to comply with ICANN's our accountability and transparency principles located at <u>http://www.icann.org/en/accountability/overview-en.htm</u> and disclosure policies located at http://www.icann.org/en/transparency/didp-en.htm.;
- To register and provide access to our meetings, which could involve processing of a User's dietary restrictions or disability information for special accommodations;
- To expedite and obtain approval for a User's visa application to attend our meetings;
- To share basic participant information (name, organization, affiliation) or other information the User voluntarily chooses to provide with other participants of the same meeting;
- To provide updates and other information regarding our programs and service delivery; and
- Provide information or a service requested by the User.

We will also process your Personal Information with your consent to provide you with marketing information concerning news, updates, and other information regarding our events.

Lastly, we will Process Personal Information to comply with applicable laws, rules, regulations, court orders, and law enforcement requests.

We will not use Personal Information for any other purpose other than as set forth in this Privacy Policy.

We will use Non-Identifying Information generally for the same purposes as with Personal Information, and to improve User services, store User's Website preferences,



track Website use trends, improve the Website's performance, help maintain personal and device identity verification, Website security, and measure effectiveness of electronic communications.

4. Retention

We will retain certain Personal Information stored on our servers in accordance with our general archival practices and as required or permitted by law.

We will store the User's Personal Information only for as long as is required to fulfill the purposes set out above. However, where we are required by law to retain a User's Personal Information longer or where a User's Personal Information is required for us to assert or defend against legal claims, we will retain the User's Personal Information until the end of the relevant retention period or until the claims in question have been resolved.

3.5. Sharing of Personal Information

ICANN-We may share certain personal information Personal Information with contractors and other agents for the purpose of processing Processing this information on ICANN's our behalf, and providing other services to ICANN- us or to the User on our behalf of ICANN. ICANN requires. These third parties include providers that provide services such as data analysis, email transmission, customer relationship management (CRM), IT security, cloud service providers, database management, hotel and other travel service, asset management solutions, consultants, and financial or legal advisors. We require that these parties agree to handle this information in compliance with appropriate confidentiality obligations and security measures. We also may publish some Personal Information on the Website in a manner that is viewable by our community members, as described in the relevant program description.

ICANN-We will provide personal information to Personal Information to such third parties, government authorities and agencies as and when required to: (i)

- _comply with applicable laws, regulations, legal process or enforceable governmental request; (ii)
- if permitted or required by law or in response to a law enforcement or other legal request;
- protect <u>ICANN's our</u> or a third party's legal rights; (iii), including the enforcement of terms with Users;



- receive contracted services or use of licensed products from third party providers; (iv)
- comply with any court order or legal proceeding; (+)
- comply with <u>ICANN's our</u> accountability and transparency principles and disclosure policy; (vi) policies;
- identify the User to anyone that the User sends a communication through the Website;
- effectuate a reorganization or organizational change resulting in the divestiture or transfer of any of our operation, unit, function, or asset to such third party;
- detect, prevent or otherwise address fraud or other criminal activity or errors, security or technical issues; or (vii) protect against imminent harm to the rights, property or safety of ICANN, our users or the public as required or permitted by law.
- ICANN protect against imminent harm to our rights, property, or the safety of our users or the public as required or permitted by law.

<u>We</u> will not sell or otherwise share any <u>personal information</u> <u>Personal Information</u> with third parties for marketing purposes. <u>ICANN will not provide any personal information to third</u> parties for commercial services unless the User have given specific permission or direction.

4.<u>6.</u> International Transfers

By using our <u>SiteWebsite</u> or <u>giving ICANN personal information online providing us with your</u> <u>Personal Information electronically</u>, the User is directly transferring <u>personal information</u> <u>Personal Information</u> and <u>non-identifiable information</u>.<u>Non-Identifiable Information</u> to <u>ICANN</u> us in the United States <u>and may</u>. <u>The User's Personal Information</u> also <u>may</u> be transferred and <u>processedProcessed</u> in other countries where our staff or <u>third-party</u> service providers are located. <u>The United States and such other countries may not</u> have the same level of <u>datainformation</u> protection as the User's jurisdiction.

If the User lives Whenever such transfers are by one of our location in a country outside the United States to another of our location in the United States, and uses they are based on contractual commitments, such as the Site Standard Contractual Clauses (according to EU Commission Decision 87/2010/EC or provides ICANN with personal information directly via the Site, such use and information will handled in accordance with this Privacy Statement. any future replacement), or other applicable data transfer arrangements, in order to contractually provide that your Personal Information is subject to adequate



levels of data protection. You may request further information concerning such contractual commitments by sending a request to privacy@icann.org.

The User is solely responsible for compliance with any datainformation protection or privacy obligations in the User's jurisdiction when using the Site or provide ICANN with personal information. Website or providing us with Personal Information. By submitting Personal Information, the User agrees to such Processing.

5.7. Information-Security-and Integrity

ICANN-We will use reasonable industry standard safeguards (which may include physical, procedural and technical measures) to protect against the unauthorized disclosure of personal informationPersonal Information it collects and holds.-ICANN-We will take reasonable steps to ensure that personal informationPersonal Information Collected is complete and relevant to its intended use.

ICANN's Site The Website contains links to other third-party websites, which are subject to the respective privacy policies of those third parties. ICANN is We are not responsible for the privacy practices of such linked third-party sites, and their owners and operators.

The Website may contain social media widgets including Twitter, Facebook and LinkedIn, and other features that may collect a User's Personal Information and Non-Identifying Information, and may set Cookies on the User's devices unless the device or browser settings prevent such Cookies from being stored. Such social media widgets and features may be hosted by a third party. We are not responsible for the operation of such widgets and features, and any information collection will be subject to the privacy policy of the provider of such widgets and features, and not this Privacy Policy.

Due to the open communication nature of the Internet, <u>ICANN-we</u> cannot represent, warrant or guarantee that communications stored on <u>ICANN-our</u> servers will be free from unauthorized access by third parties, loss, misuse, or alterations. <u>While-ICANN-we</u> will take reasonable and appropriate security measures to protect against unauthorized access, disclosure, alteration or destruction of <u>personal informationPersonal Information</u> received, <u>ICANN DISCLAIMS</u> <u>WE DISCLAIM</u> ANY AND ALL LIABILITY FOR UNAUTHORIZED ACCESS OR USE OR COMPROMISE OF YOUR PERSONAL INFORMATION- <u>TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW</u>. USERS ARE ADVISED THAT THEY SUBMIT SUCH PERSONAL INFORMATION AT THEIR OWN RISK.

5. Accessing and Updating Personal Information

8. Users may request access to their personal information held by ICANN (if any) to verify if it is complete and accurate. ICANN will endeavor to respond to genuine requests to



access, correct or update personal information retained by ICANN, where appropriate. Requests may be sent by email to **Do Not Track**

<u>Users' browsers may allow users to set a "Do Not track" preference.</u> Unless otherwise stated, the Website does not honor "Do Not Track" requests.

9. Exercise of Data Subject Rights

Users may be entitled to obtain access to information on the Processing of Personal Information, to object to certain Processing, request information portability, and have their Personal Information rectified, deleted, or otherwise restricted in terms of Processing, in each case as permitted under applicable law. Users also may be entitled to withdraw any consent given with prospective effect with respect to the Processing of their Personal Information. Users can exercise these rights or learn more about the Processing of Personal Information by us, by sending a request to privacy@icann.org=

ICANN will retain personal information stored on our servers in accordance with our general archival practices and as required or permitted by law.

. Any request is subject to identity verification. All privacy-related access requests are taken seriously, and we will respond to request(s) as soon as reasonably practicable, but in any case, within the legally required period of time. Please note that certain Personal Information may be exempt from such access, correction, objection, or deletion rights pursuant to local laws.

If you are not satisfied with our response or believe that your Personal Data is not being Processed in accordance with the law, you also may contact or lodge a complaint with the competent supervisory authority or seek other remedies under applicable law.

If a User no longer wishes to receive certain electronic communications from us, the User may opt-out from such communication by following the unsubscribe instructions at the bottom of such communication or by accessing any available preference setting functionality in the Website.

6.10. Minors

<u>ICANN doesWe do</u> not knowingly collect or require <u>personal informationPersonal</u> <u>Information</u> from children under the age of 13. <u>If you believe your child has provided us</u> with Personal Information, please notify us by email at privacy@icann.org.



11. Revisions to our Privacy Policy

We reserve the right to change this Privacy Policy at any time. Any changes we make will be posted on this page. If we make material changes to how we treat your Personal Information, we will notify you. The date this Privacy Policy was last revised is identified at the top of the page. You are responsible for ensuring we have a deliverable email address for you, and for periodically monitoring and reviewing any updates to this Privacy Policy. Your continued use of our Website after such amendments will be deemed your acknowledgement of these changes to this Privacy Policy.

7.12. Questions or Contacting ICANN

If <u>Should</u> you have any questions <u>or concerns</u> about this Privacy Statement, please feel free to <u>Policy and our privacy practices</u>, you may contact <u>ICANN</u> us at <u>privacy@icann.org</u>.

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