Registration Data Request Service

System Development Update

Webinar #1: 27 July from 01:00-02:00 UTC
Webinar #2: 31 July from 15:00-16:00 UTC

Agenda

- High Level Timeline and Development Milestones
- Requestor System Development Showcase
  - Q&A
- Registrar System Development Showcase
  - Q&A

High Level Timeline and Development Milestones

Diana Middleton

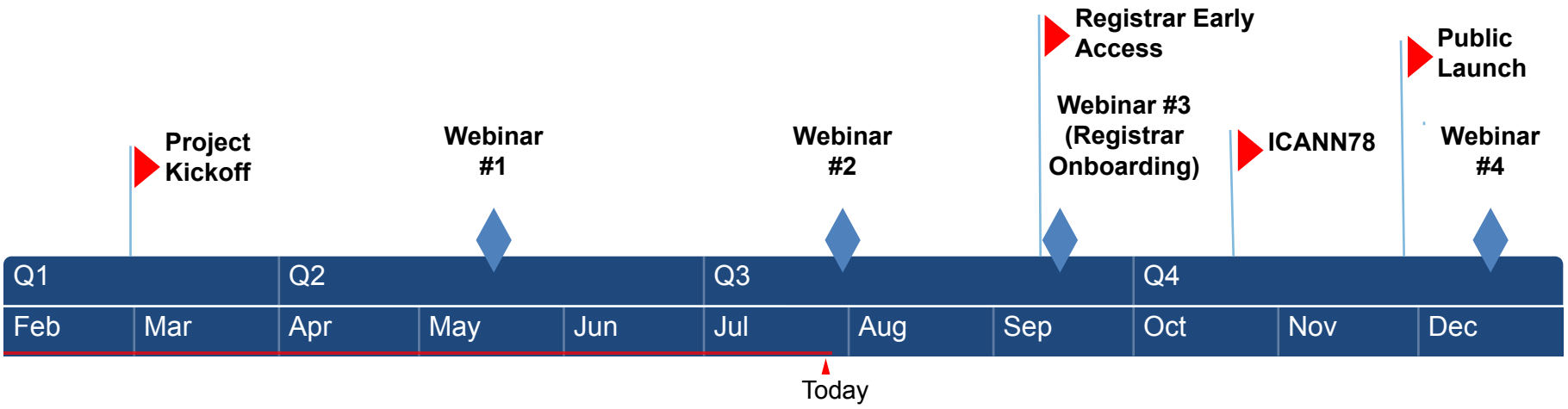
Brief Background

- In February 2023, the ICANN Board of Directors passed a resolution directing ICANN org to develop and launch a new ticketing system to handle requests for access to nonpublic registration data related to gTLDs.
- ICANN org immediately began work developing the Registration Data Request Service (RDRS), formally known as the WHOIS Disclosure System.
- The RDRS will be operated by ICANN org for a period of up to 2 years with periodic check-ins with the GNSO Council to discuss usage and data collection resulting from the service.
- This work is expected to inform next steps on the Phase 2 Recommendations of the Expedited Policy Development Process on the Temporary Specification for gTLD Registration Data for a System for Standardized Access/Disclosure (SSAD).

Updates Since Webinars in May

- Since the 16/17 May 2023 RDRS System Development Update Webinars the ICANN org project team has continued its ongoing system development work. It completed the first system development milestone, which was the simple end-to-end feature presented during the May webinar.
- Weekly meetings have been held with the GNSO Small Team to discuss RDRS system development, success criteria, outreach, and engagement.
- RDRS was discussed at a number of sessions during ICANN77 in Washington D.C. in June.
- A flyer on the RDRS and its benefits was created and can be found on our webpage.

High Level Timeline



Simple End-to-End

(full process from start to finish)

Bulk Processing

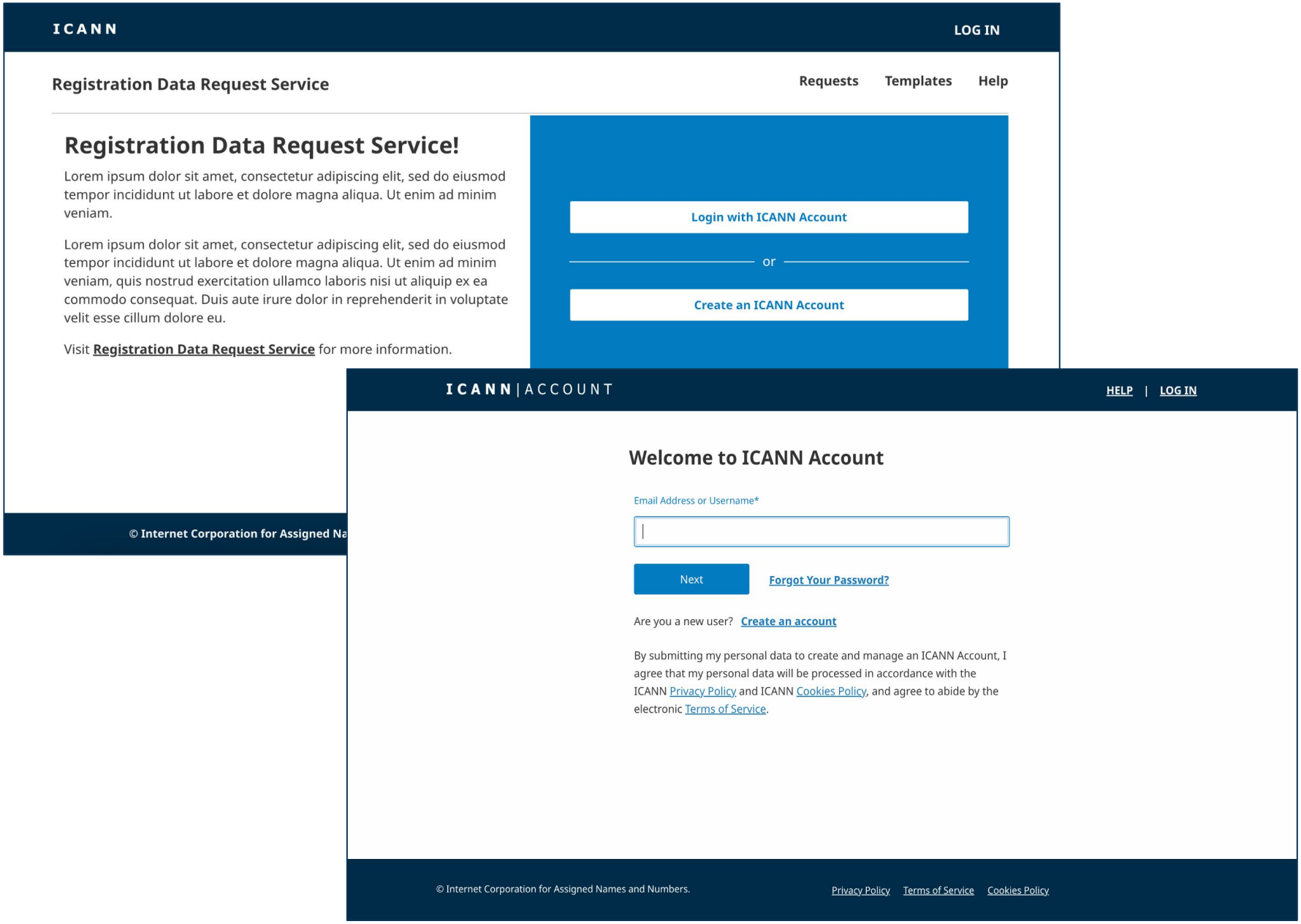
(feature that allows user to apply one operation to several assignments or cases)

Email Encryption

(an authentication process that prevents messages from being read by an unintended or unauthorized individual)

Requestor System Development Showcase

Kyle Dunst


ICANN
LOG IN
Registration Data Request Service
Requests
Templates
Help
Registration Data Request Service!
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam.
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu.
Visit Registration Data Request Service for more information.
Login with ICANN Account
or
Create an ICANN Account
© Internet Corporation for Assigned Na
ICANN | ACCOUNT
HELP | LOG IN
Welcome to ICANN Account
Email Address or Username*
Next
Forgot Your Password?
Are you a new user? Create an account
By submitting my personal data to create and manage an ICANN Account, I agree that my personal data will be processed in accordance with the ICANN Privacy Policy and ICANN Cookies Policy, and agree to abide by the electronic Terms of Service.
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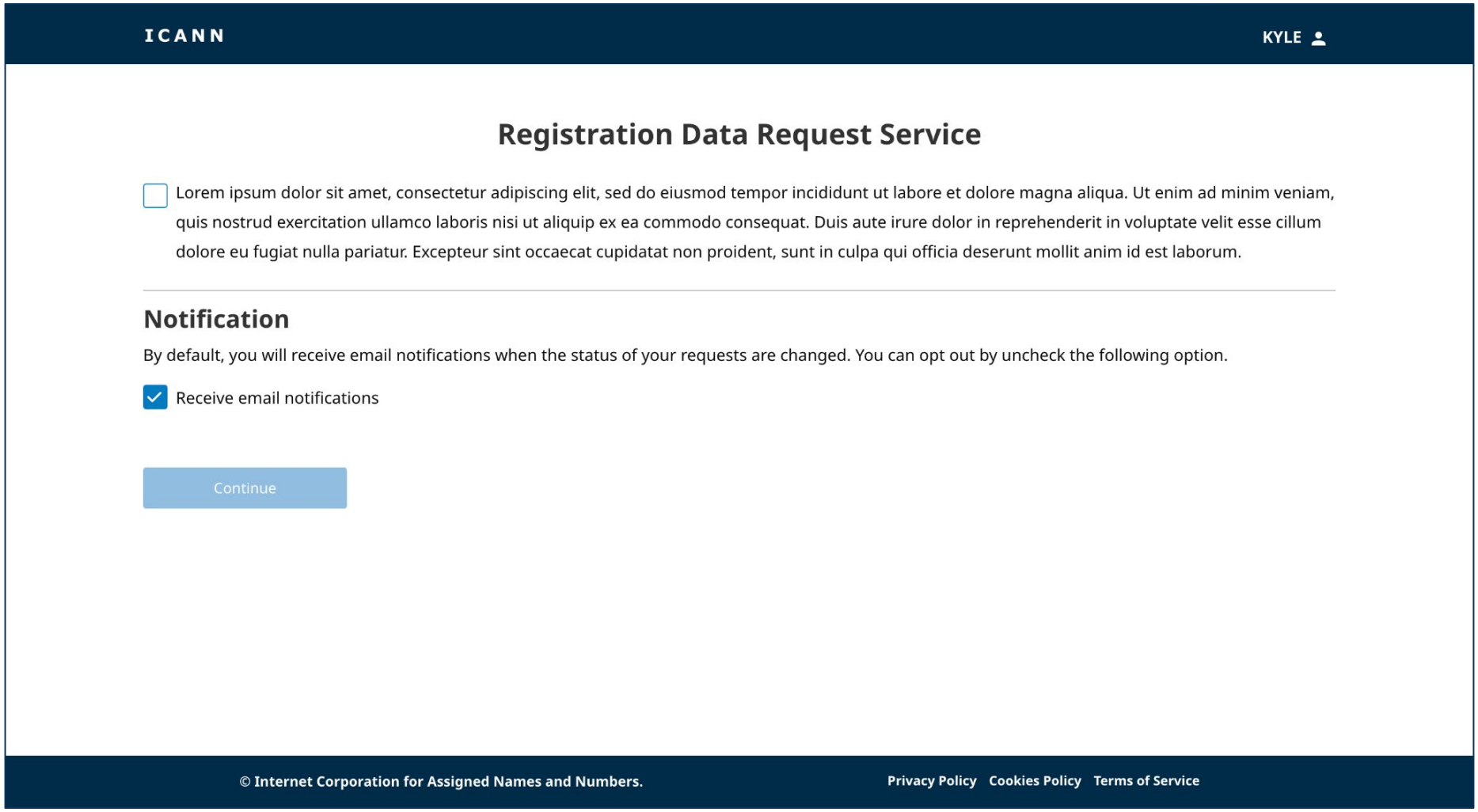
ICANN
KYLE
Registration Data Request Service
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Notification
By default, you will receive email notifications when the status of your requests are changed. You can opt out by uncheck the following option.
Receive email notifications
Continue
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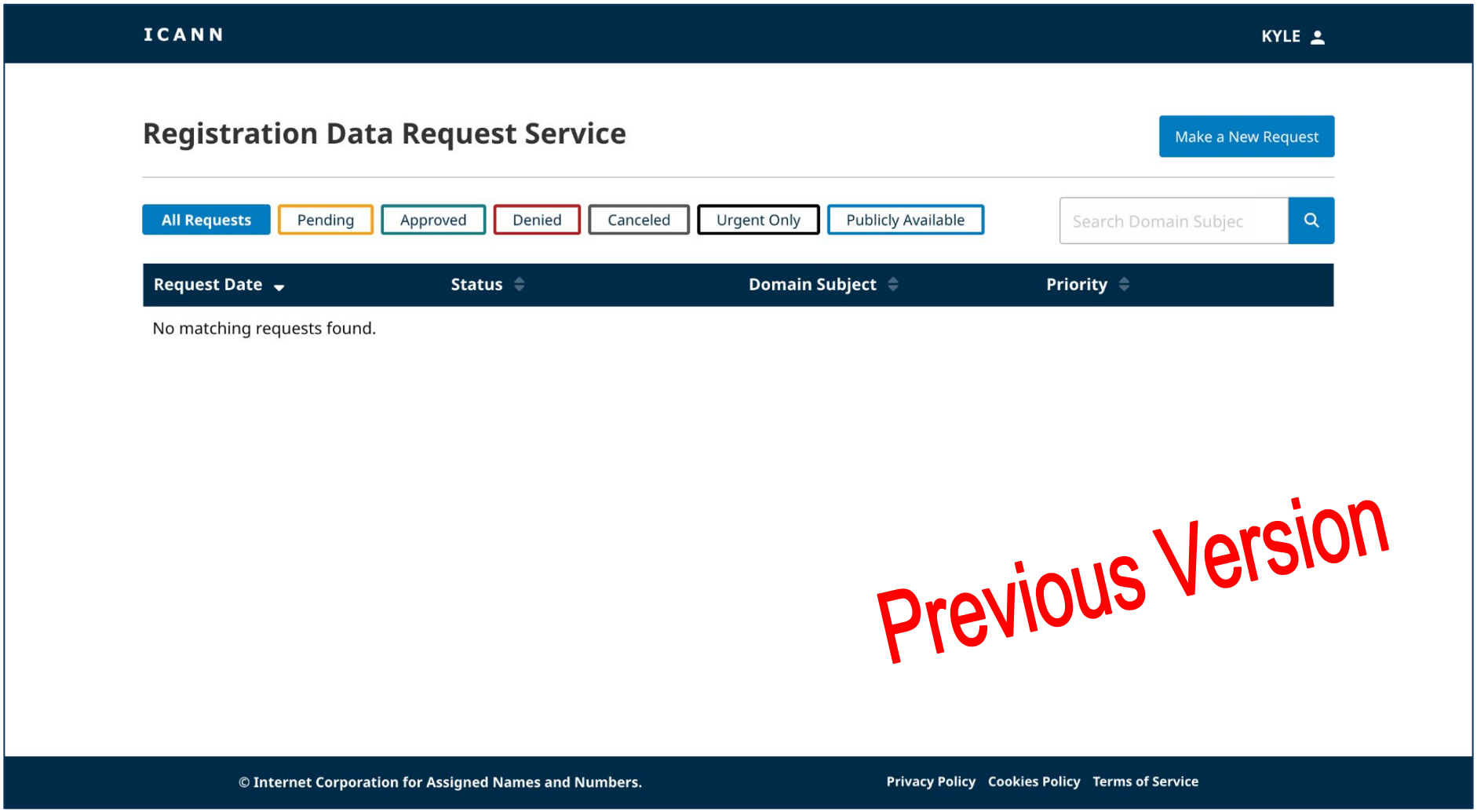
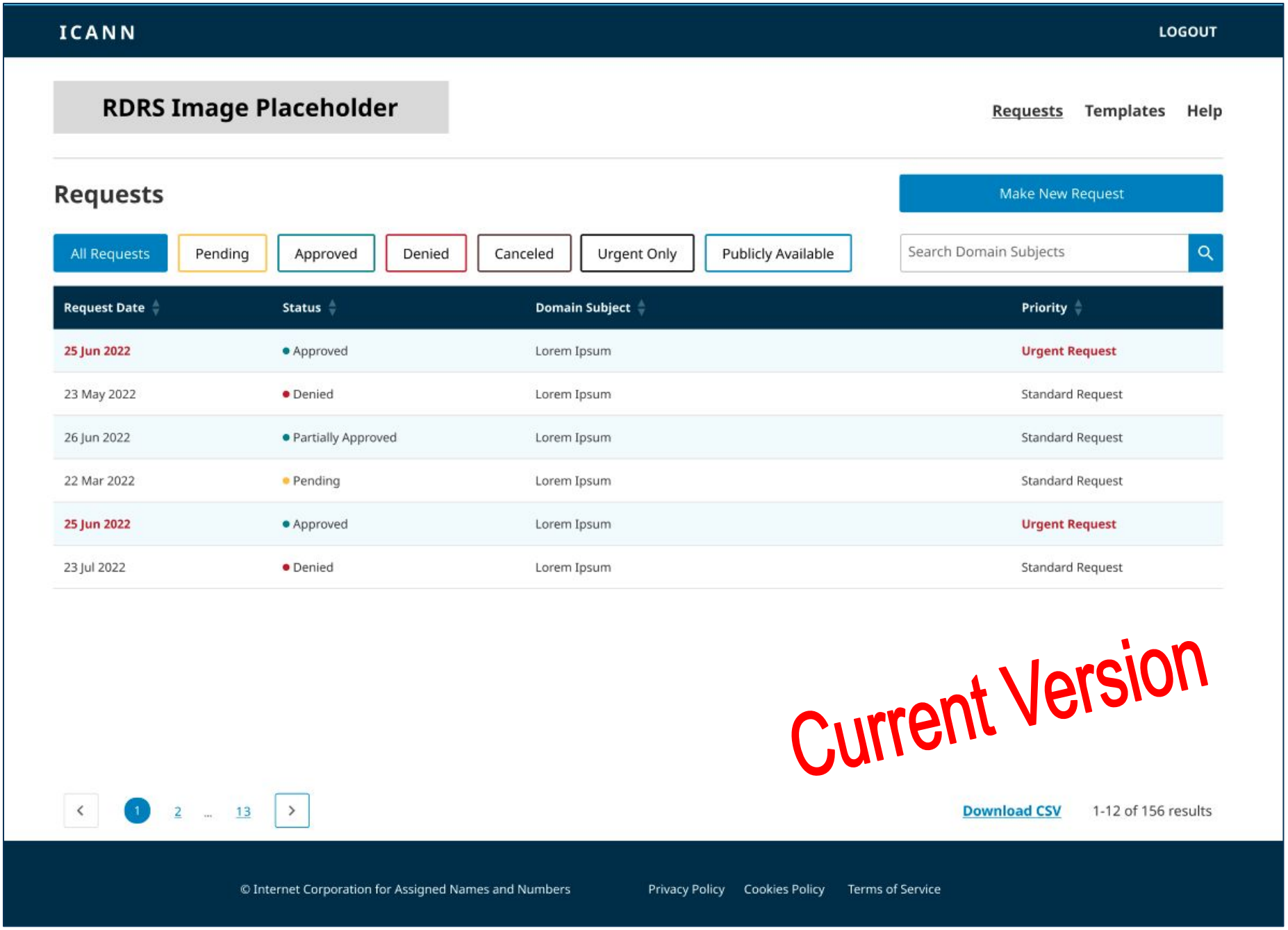
Cookies Policy
Terms of Service



Previous Version


ICANN
LOGOUT
RDRS Image Placeholder
Requests
Templates
Help
Requests
Make New Request
All Requests
Pending
Approved
Denied
Canceled
Urgent Only
Publicly Available
Search Domain Subjects
Request Date
Status
Domain Subject
Priority
25 Jun 2022
Approved
Lorem Ipsum
Urgent Request
23 May 2022
Denied
Lorem Ipsum
Standard Request
26 Jun 2022
Partially Approved
Lorem Ipsum
Standard Request
22 Mar 2022
Pending
Lorem Ipsum
Standard Request
25 Jun 2022
Approved
Lorem Ipsum
Urgent Request
23 Jul 2022
Denied
Lorem Ipsum
Standard Request
Current Version
1
2
...
13
Download CSV
1-12 of 156 results
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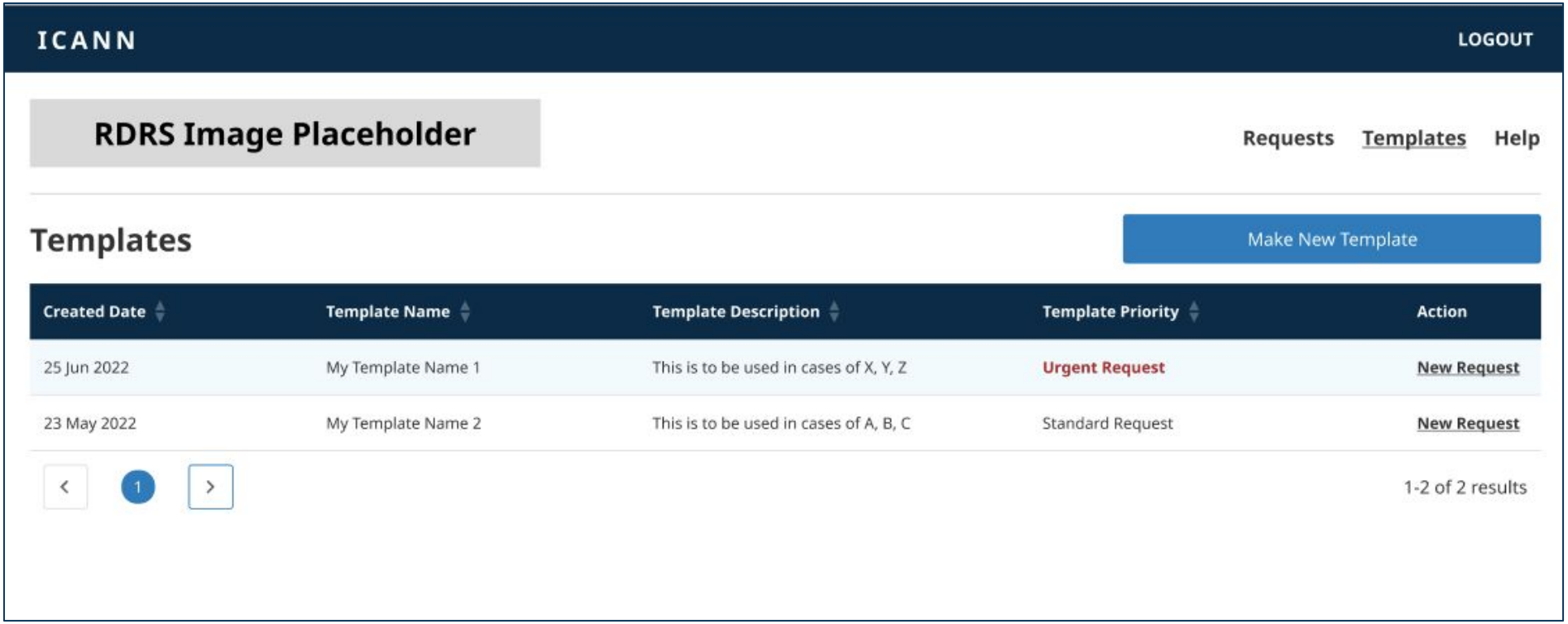
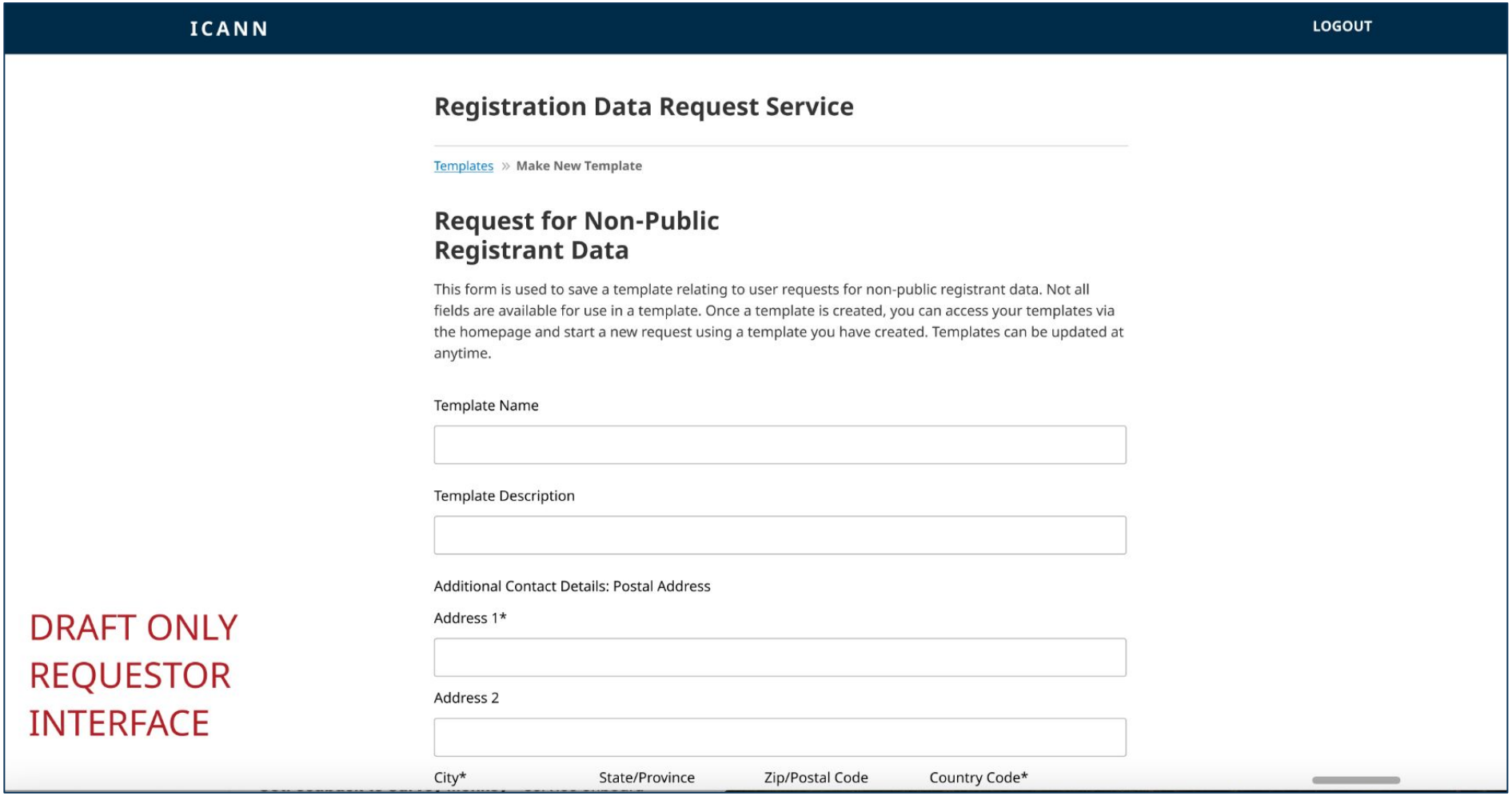
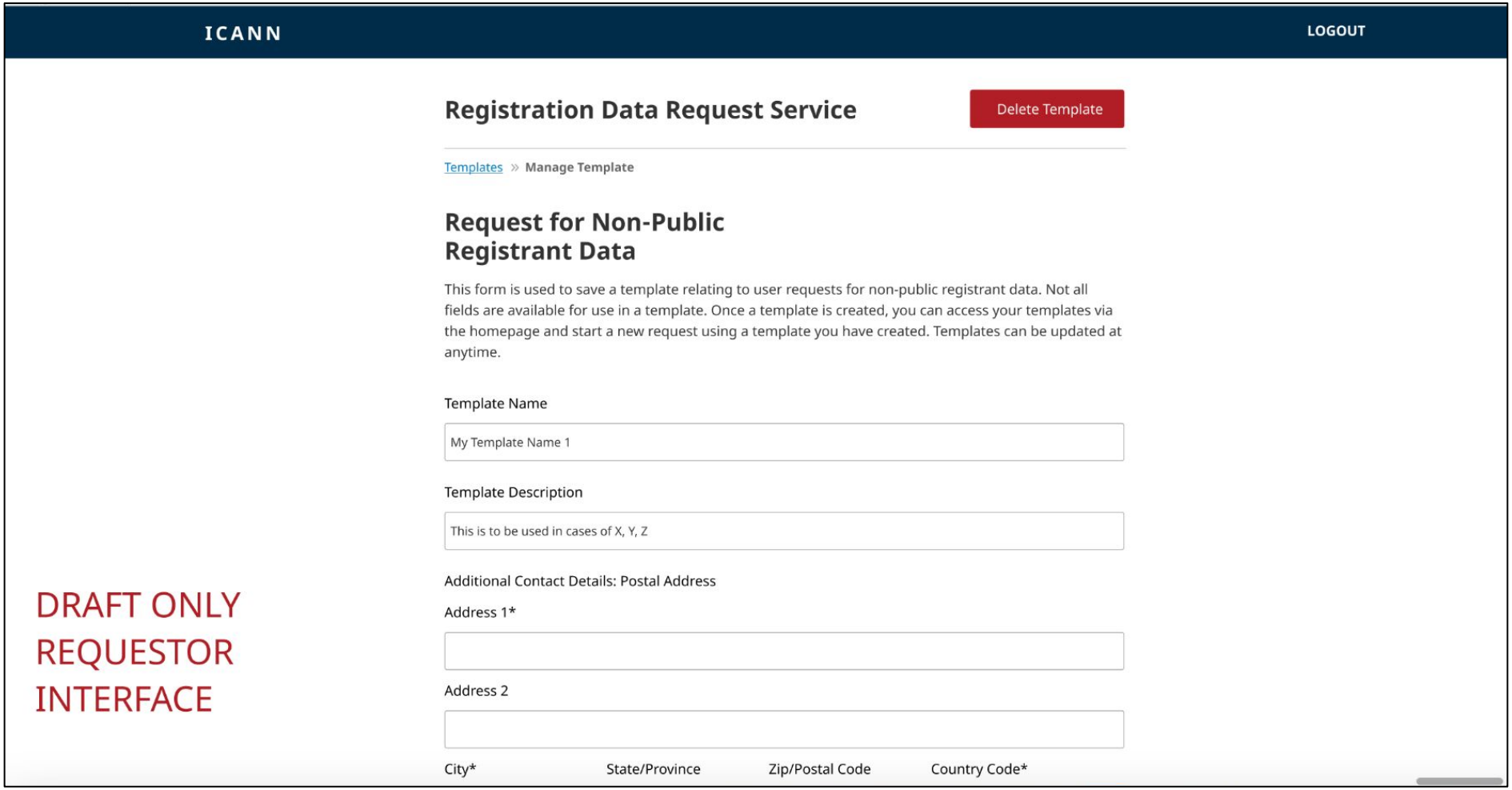
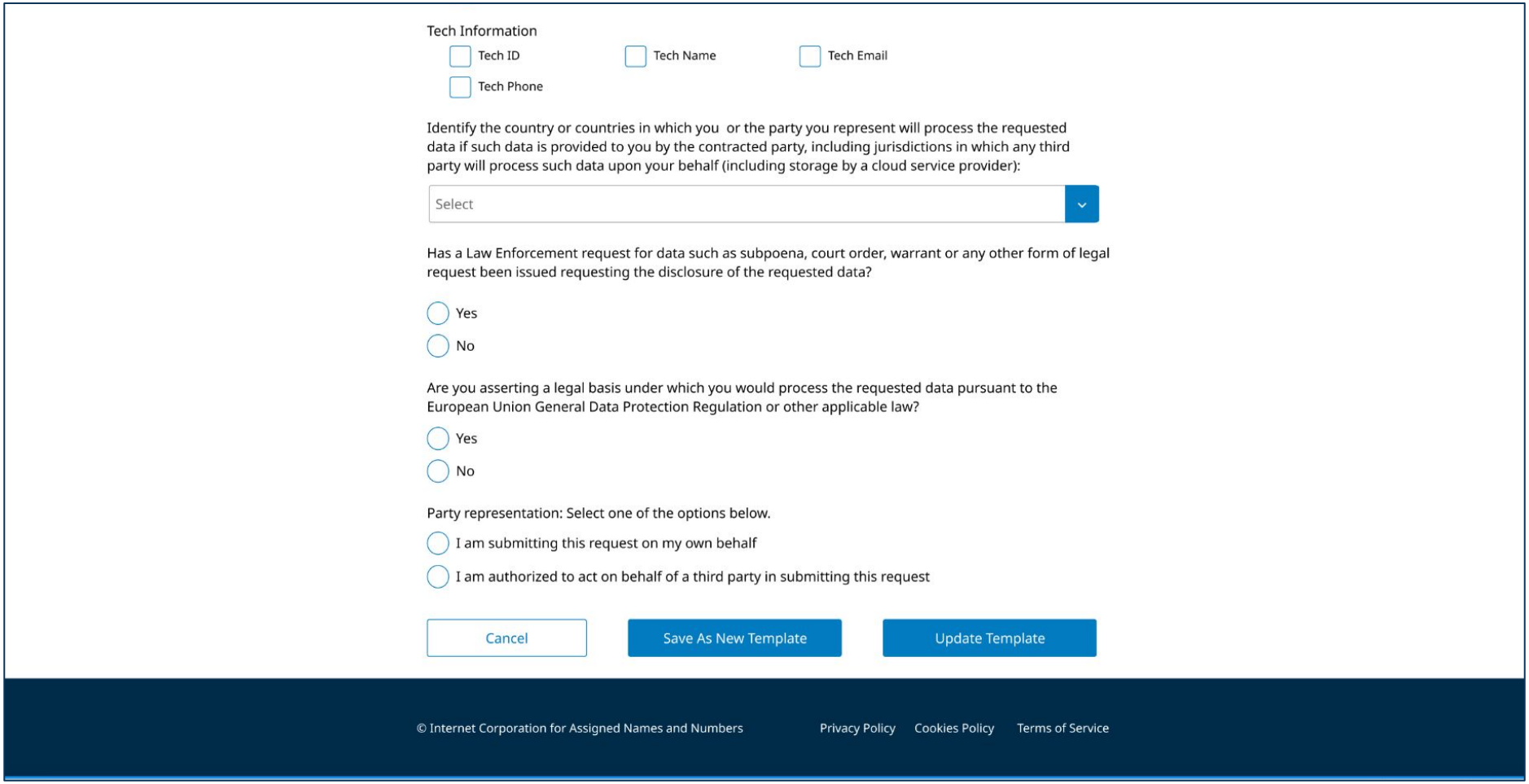

ICANN
LOGOUT
RDRS Image Placeholder
Requests
Templates
Help
Templates
Make New Template
Created Date
Template Name
Template Description
Template Priority
Action
25 Jun 2022
My Template Name 1
This is to be used in cases of X, Y, Z
Urgent Request
New Request
23 May 2022
My Template Name 2
This is to be used in cases of A, B, C
Standard Request
New Request
1
1-2 of 2 results



DRAFT ONLY
REQUESTOR
INTERFACE



DRAFT ONLY
REQUESTOR
INTERFACE


Tech Information
Tech ID
Tech Name
Tech Email
Tech Phone
Identify the country or countries in which you or the party you represent will process the requested data if such data is provided to you by the contracted party, including jurisdictions in which any third party will process such data upon your behalf (including storage by a cloud service provider):
Select
Has a Law Enforcement request for data such as subpoena, court order, warrant or any other form of legal request been issued requesting the disclosure of the requested data?
Yes
No
Are you asserting a legal basis under which you would process the requested data pursuant to the European Union General Data Protection Regulation or other applicable law?
Yes
No
Party representation: Select one of the options below.
I am submitting this request on my own behalf
I am authorized to act on behalf of a third party in submitting this request
Cancel
Save As New Template
Update Template
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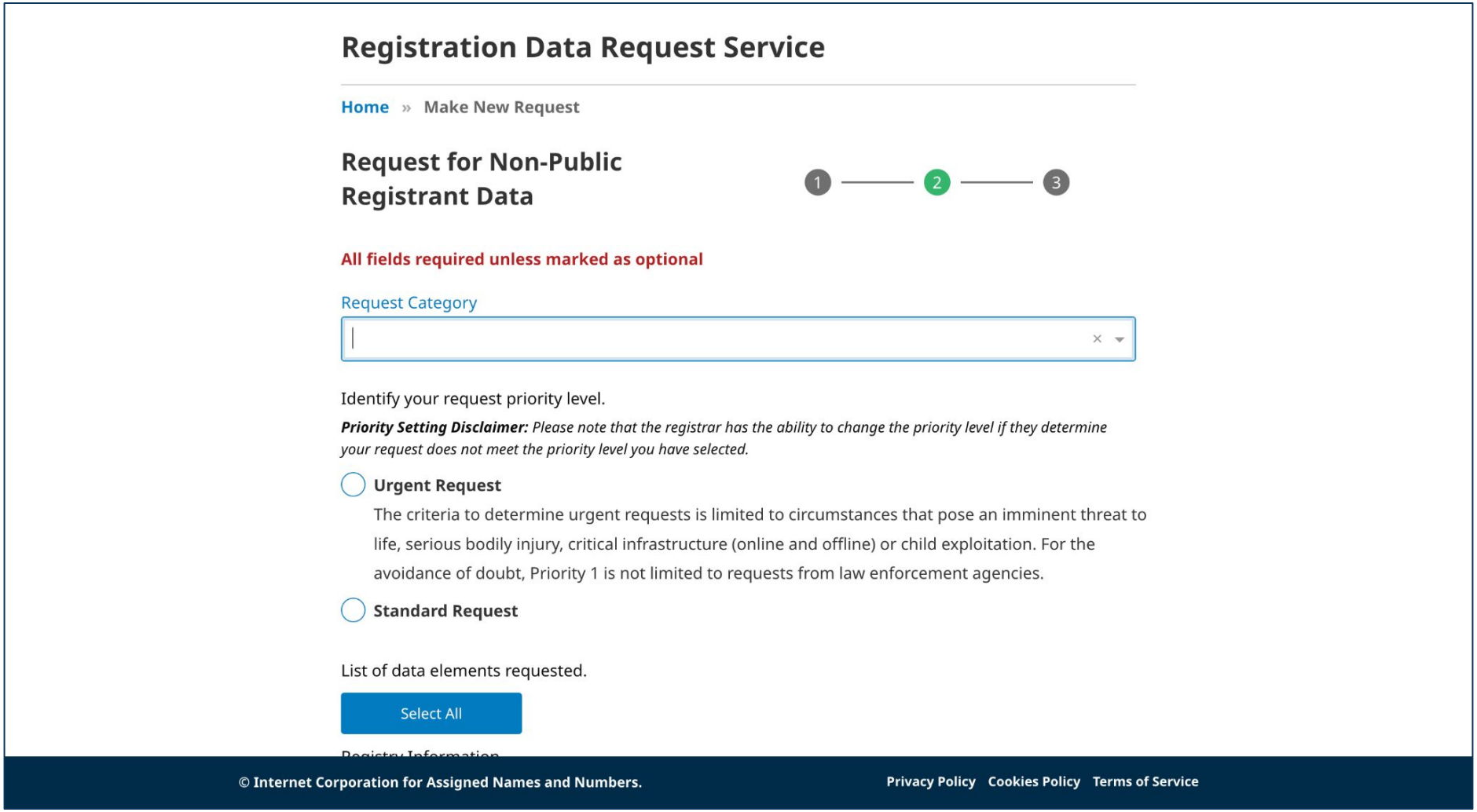
Registration Data Request Service
Home » Make New Request
Request for Non-Public Registrant Data
1 2 3
All fields required unless marked as optional
Request Category
Identify your request priority level.
Priority Setting Disclaimer: Please note that the registrar has the ability to change the priority level if they determine your request does not meet the priority level you have selected.
Urgent Request
The criteria to determine urgent requests is limited to circumstances that pose an imminent threat to life, serious bodily injury, critical infrastructure (online and offline) or child exploitation. For the avoidance of doubt, Priority 1 is not limited to requests from law enforcement agencies.
Standard Request
List of data elements requested.
Select All
Registry Information
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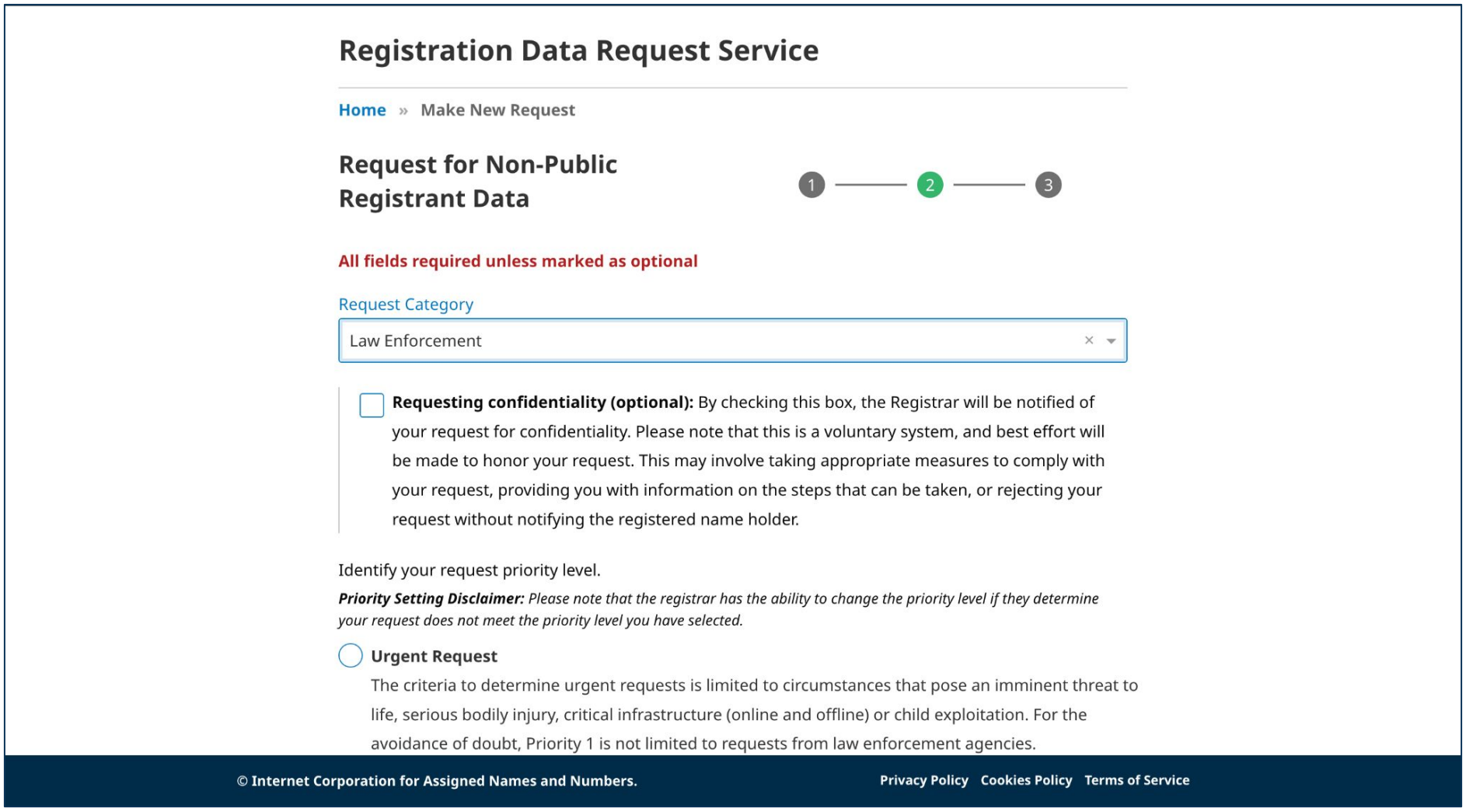
Registration Data Request Service
Home » Make New Request
Request for Non-Public Registrant Data
1 2 3
All fields required unless marked as optional
Request Category
Law Enforcement
Requesting confidentiality (optional): By checking this box, the Registrar will be notified of your request for confidentiality. Please note that this is a voluntary system, and best effort will be made to honor your request. This may involve taking appropriate measures to comply with your request, providing you with information on the steps that can be taken, or rejecting your request without notifying the registered name holder.
Identify your request priority level.
Priority Setting Disclaimer: Please note that the registrar has the ability to change the priority level if they determine your request does not meet the priority level you have selected.
Urgent Request
The criteria to determine urgent requests is limited to circumstances that pose an imminent threat to life, serious bodily injury, critical infrastructure (online and offline) or child exploitation. For the avoidance of doubt, Priority 1 is not limited to requests from law enforcement agencies.
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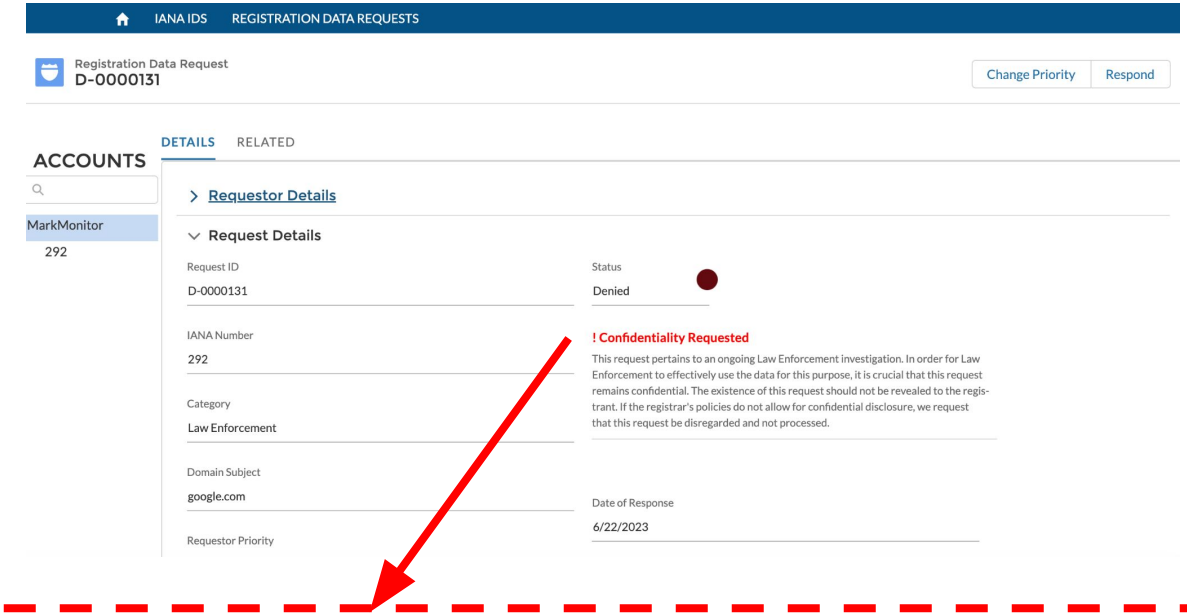
Registrar System Development Showcase

Jim Cook

Seeing a Confidential Request in NSp

When the requestor has asked for confidentiality, the Registrar will see a notice to this effect. We have tried to make it hard to miss.

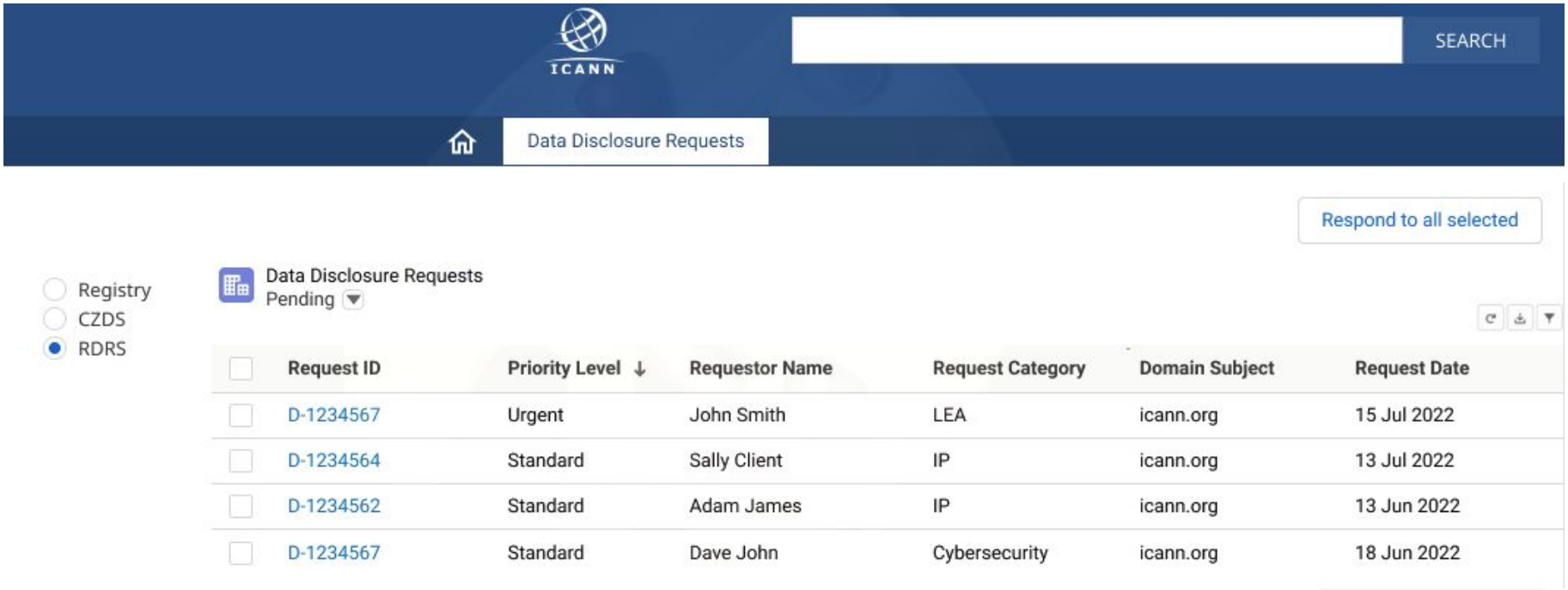


! Confidentiality Requested

This request pertains to an ongoing law enforcement investigation. In order for law enforcement to effectively use the data for this purpose, it is crucial that this request remains confidential. The existence of this request should not be revealed to the registrant. If the registrar's policies do not allow for confidential disclosure, we request that this request be disregarded and not processed.

RDRS Will Allow Registrars to Record Responses in Bulk

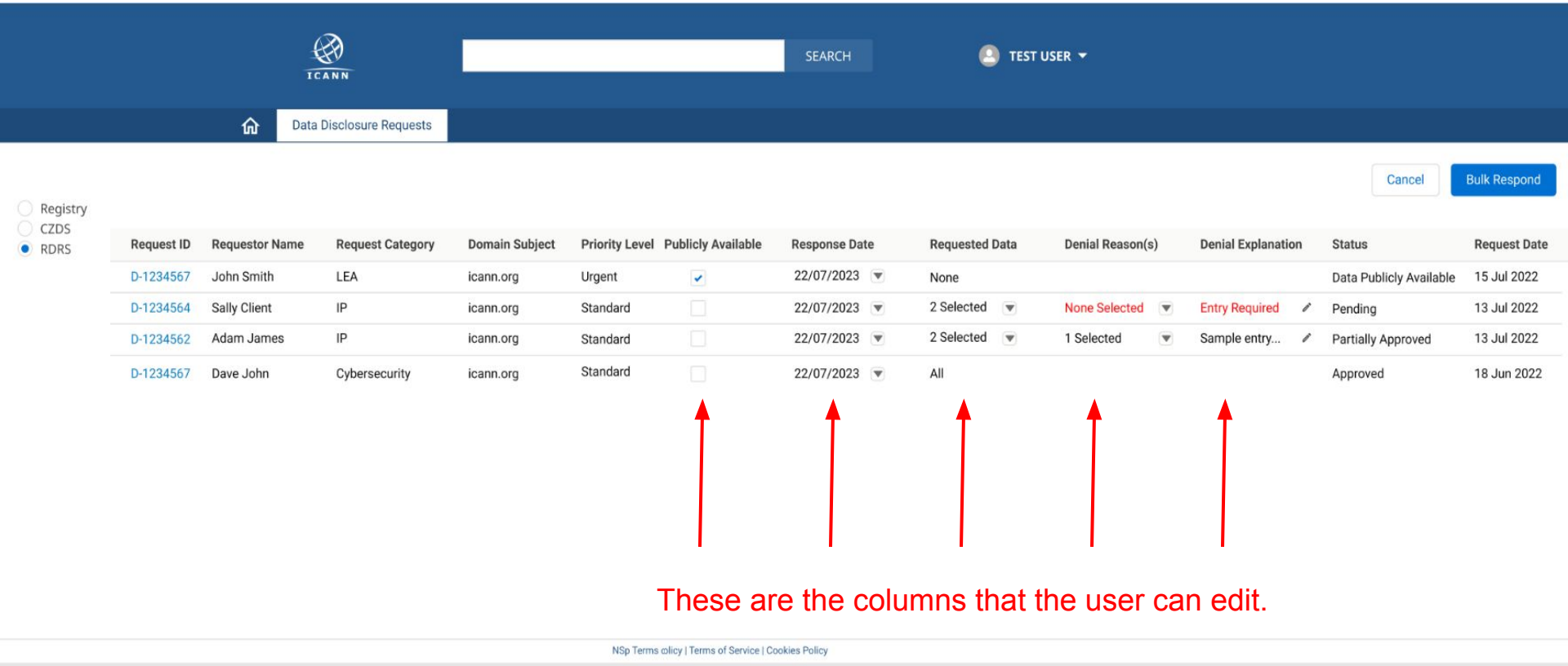
When viewing a list of pending requests, they will have the option to select records for update.



Registrars will use these check boxes to select records for bulk editing.

Bulk Editing Will be Handled In-line

Each editable data point will be presented appropriately.

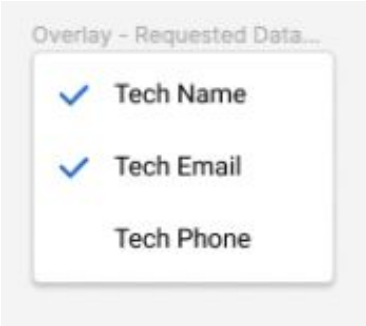


Entering the Response Date

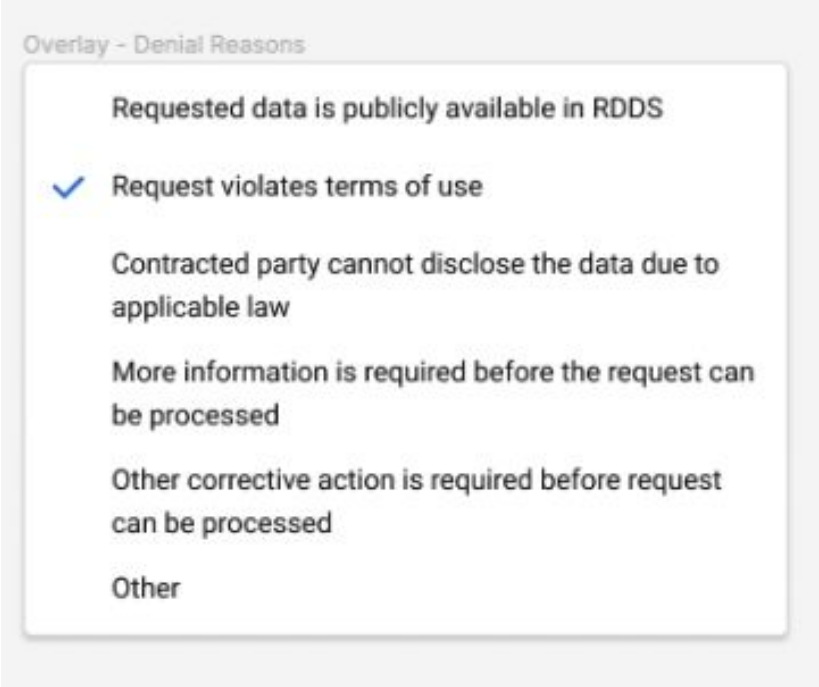
Registrars will be able to type out a date, or select from a calendar,

Entering Requested Data changes and Denial Reasons

Requested data will show only the items the requestor wants.



Denial reasons will display the full list of possible responses.



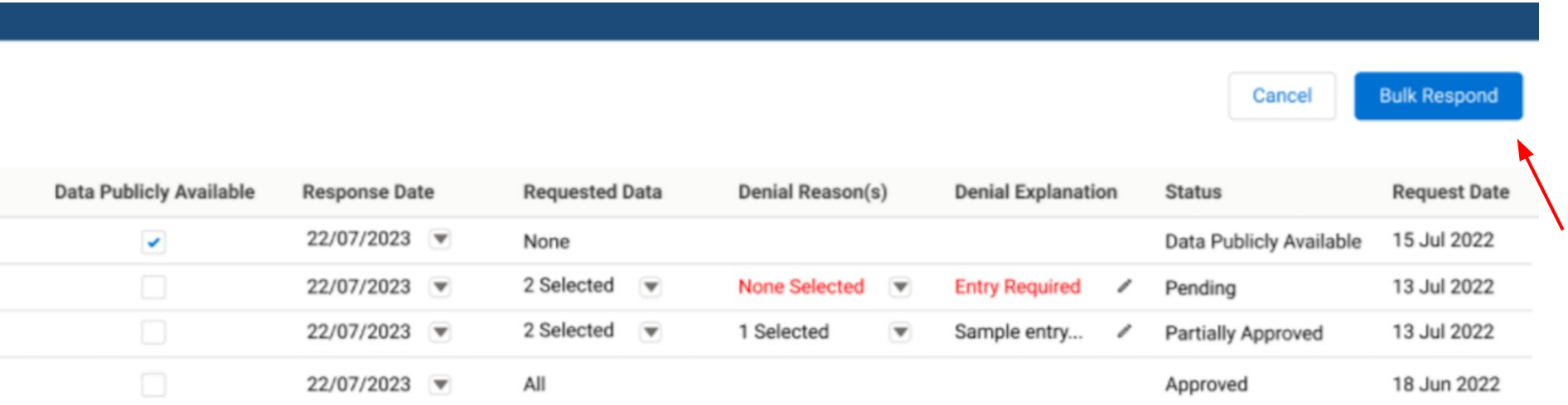
Entering denial explanations

Denial explanation will provide a large area for entering text. The registrar presses the Enter key when finished.

Saving Changes

After all updates are completed, the requestor clicks the “Bulk Respond” button.

Errors, if any, will be displayed. When all required fields are entered, the updates will be performed and the user will be returned to the Pending Requests screen.



Email Delivery

- Requestors who sign up for notifications will receive an email whenever a status change occurs.These emails will be delivered within a few minutes of the request's submission.
- Registrars who sign up to receive emails will receive all of the following:
  - Urgent Requests - the registrar will receive an email for each request, within a few minutes of initial submission.
  - Daily Activity Report - any activity on the account.
    - Newly submitted urgent requests: [Insert #]
    - Newly submitted standard requests: [Insert #]
    - Recently canceled requests: [Insert #]
    - Will be delivered once a day, for the previous day
  - Monthly Aging Report - pending requests for 30+ days.
    - Pending requests submitted more than 30 days ago: [Insert #]
    - The oldest pending request has been open for: [Insert #] days
    - Will be delivered once a month, for the previous month

Engage with ICANN

Thank You and Questions

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