ICANN Organization's Cybersecurity Transparency Guidelines

Providing secure and stable online systems is an integral part of ICANN's mission. ICANN systems include both systems that we provide and maintain for the community, and also third-party platforms that we use to provide services to the community.

The ICANN organization is committed to a high standard of openness and transparency concerning the security of these systems.

In general, we will disclose major security vulnerabilities and resulting incidents that cause significant risk to the security of ICANN's systems, or to the rights and interests of data subjects, or otherwise require disclosure under applicable legal requirements. Notifications will be posted on the [ICANN Cybersecurity Incident Log](#).

Cybersecurity Incidents

A cybersecurity incident is an adverse security event that results in a verified loss of confidentiality, integrity, or availability of data or systems. Examples include denial-of-service attacks or incidents involving loss of data integrity.

Data Breaches

In response to a suspected breach involving personal data (any information relating to an identified or identifiable natural person, under applicable regulations), we will take necessary steps to contain and control affected systems and data, and will conduct a preliminary internal assessment to verify the existence and scope of the potential data breach.

If an incident results in a verified breach of personal data, we will report the breach to affected individuals as soon as feasible (without impeding any ongoing criminal investigation) and in compliance with any applicable regulations.

Security Vulnerabilities

A security vulnerability is a weakness in a product that could allow an attacker to compromise the integrity, availability, or confidentiality of that product. We will generally disclose software vulnerabilities found in production software when there is a clear impact on our services to the community.

In cases where we become aware of a vulnerability in a third-party system that affects ICANN services to the community, we will coordinate with the owner of the system as described here: https://www.icann.org/news/blog/icann-coordinated-disclosure-guidelines.