

Subject: [Ext] Complaint to Ombudsman & ICANN Complaints Office re ICANN, [REDACTED], Goran Marby, and Xavier Calvez
Date: Thursday, February 22, 2018 at 9:38:49 AM Pacific Standard Time
From: [REDACTED] John Poole
To: ombudsman, Herb Waye, ICANN Complaints Office
CC: Xavier J. Calvez, Goran Marby, ICANN Engagement
Category: Complaints Office

I submitted to following question at the Quarterly Stakeholder call on Feb 22, 2018, clearly directed to Xavier Calvez:

"Question for **Xavier Calvez, ICANN CFO re: ICANN Pays Senior VP Sally Costerton Secret Contract**
\$\$\$ <http://www.domainmondo.com/2017/10/news-review-icann-pays-senior-vp-sally.html>[domainmondo.com] **You emailed me on Dec 6, 2017** (copy to Ombudsman), stating: "Please find herein an update on the response we owe to your letter dated 13 October 2017. I do acknowledge that providing a response to your letter is taking more time that I ideally would like ... I am attempting to send a response to you (and publish it) by the 22nd of December 2017." I have not heard from you since in response to my letter dated Oct 13, 2017. **Please explain the status of this matter, your delay in responding, and when you will respond.**"

[REDACTED] misdirected the question to Goran Marby who did NOT answer the substance of the question (nor would I expect him to). I submitted the question again, even in the Chat window (and noted it was directed to Xavier NOT Goran) but was ignored.

1. I want Xavier to answer the question.
2. I want to know why [REDACTED] misdirected the question to Goran Marby.
3. I want to know why ICANN is obviously unable to be transparent and accountable in this whole matter.

-- John Poole