Dear Cherine and the ICANN Board:

On behalf of the Competition, Choice and Trust Review Team (CCTRT), I would like to thank you for your letter of March 14, 2019.

Rapid growth has its own consequences, not the least of which, is the obfuscation of underlying vulnerabilities in an organization, suddenly revealed at the plateaus. ICANN is indeed in a period of rapid change amidst constrained resources, both financial and human. I believe the principle misstep by the board was its focus on the deadline for, rather than the implications of their response to the recommendations of the CCTRT.

It should go without saying that the board is under no obligation to accept all of the recommendations of a review team, provided it has reasonable justification to reject them. By definition such justifications might include an imbalance of benefit and cost, misalignment with current strategic plans and incursion into community purview. Should the community unite in opposition, they have recently been empowered to realize their contrasting vision. Instead, what is unacceptable is for recommendations, accepted by the board, to be poorly implemented. It has long been obvious that the board's practice of blanket acceptance was unsustainable.

The members of the CCTRT look forward to productive interaction with the board, in the near term, and with the ICANN community, in the longer term, to develop both tactical and strategic plans for ingestion, prioritization, timing and implementation of review team and cross community working group recommendations in the future.

I don't envy the position in which the board found itself, in the middle of a perfect storm of constrained resources and a deluge of recommendations for reform. Hopefully, this past week has served as a reminder that you are not alone in this endeavor but instead blessed with an energetic and dedicated community that share your commitment to ensuring the integrity and future of the ICANN organization.

Thanks again for the note and the concrete plans to move forward.

Jonathan Zuck
Chair, CCT Review
Co-chair, At-large Policy Development