



The Internet Corporation for Assigned Names and Numbers

9 January 2015

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Pankaj Jaiswal
Netlynx Inc. (IANA #1004)
103 Tirupati Udyog I.B. Patel Road., Goregaon (E)
Mumbai Maharashtra 400 063
India

Email: sales@netlynx.com
Fax: +91 22 4081 1100

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Jaiswal,

Please be advised that as of 9 January 2015, Netlynx Inc. ("Netlynx") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 23 September 2014 ("RAA"). These breaches result from:

1. Netlynx's failure to take reasonable and prompt steps to investigate and respond appropriately to reports of abuse, as required by Section 3.18.1 of the RAA;
2. Netlynx's failure to maintain and provide records to ICANN that are related to abuse reports, as required by Section 3.18.3 of the RAA; and
3. Netlynx's failure to maintain and make available registration data and records available upon request by ICANN, as required by Sections 3.4.2 and 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.

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In addition, Netlynx has been deemed noncompliant in the following areas:

1. Failure to publish the full name and position of all officers of the registrar on Netlynx's website, as required by Section 3.17 and Section 17 of the Registrar Information Specification ("RIS") of the RAA; and
2. Failure to display the correct ICANN logo on Netlynx's website, as required by the Logo License Specification of the RAA.

ICANN requests that Netlynx cure the breaches by 30 January 2015, 21 calendar days from the date of this letter, by taking the following actions:

1. Provide information and records demonstrating that Netlynx took reasonable and prompt steps to investigate and respond appropriately to the report of abuse associated with the abuse compliance notices in the chronology below. This includes copies of Netlynx's correspondence with the abuse reporter and with the Registered Name Holder ("RNH") of the domain name <tnawsol24h.com> while investigating the report of abuse (including dates, times, means of inquiries, telephone numbers, e-mail addresses and postal addresses used) and the steps your registrar took to address the abuse report;
2. Provide ICANN with a remediation plan, including dates and milestones, to ensure that Netlynx will document its receipt of and response to all reports of abuse, and maintain the records related to reports of abuse for the shorter of two (2) years or the longest period permitted by applicable law, and that during such period, be able to provide such records to ICANN upon reasonable notice;
3. Publish on Netlynx's website the full name and position of all officers of Netlynx; and
4. Display the correct ICANN logo on Netlynx's website in accordance with the Logo License Specification of the RAA.

If Netlynx fails to timely cure the breaches and provide the information requested by 30 January 2015, ICANN may commence the RAA termination process.



If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad". The signature is fluid and cursive.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to take reasonable and prompt steps to investigate and respond to reports of abuse and to maintain and provide to ICANN records related to abuse reports

Section 3.18.1 of the RAA requires registrars to take reasonable and prompt steps to investigate and respond appropriately to any reports of abuse.

Section 3.18.3 of the RAA requires registrars to document its receipt of and response to all such reports, as well as maintain the records related to such reports for the shorter of two (2) years or the longest period permitted by applicable law, and during such period, provide such records to ICANN upon reasonable notice.

Netlynx's failure to provide ICANN with evidence and records demonstrating investigation of and response to the abuse report is a breach of Section 3.18 of the RAA.

Failure to retain registered name holder and registration data and failure to make such data available for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain RNH and registration data, and to make those records available to ICANN upon reasonable notice. Netlynx's failure to provide the requested registration records and data related to the domain name <tnawsol24h.com> is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

Failure to publish the full name and position of all officers on registrar's website

Section 3.17 of the RAA and the RIS requires registrars to publish the full name and position of all officers of the registrar on the registrar's website. Netlynx's failure to publish the full name and position of all of its officers on its website is a breach of Section 3.17 of the RAA and the RIS.

Failure to display correct ICANN-Accredited Registrar logo

The Logo License Specification of the RAA requires registrars, if displaying the ICANN-Accredited Registrar logo, to use the logo displayed in the specification. Netlynx's use of a modified version of the ICANN-Accredited Registrar logo is a breach of the Logo License Specification of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
26-Nov-2014	5-Dec-2014	ICANN sent 1st compliance notice via email to sales@netlynx.com . No response received from Registrar.
8-Dec-2014	15-Dec-2014	ICANN sent 2nd compliance notice via email to sales@netlynx.com . No response received from Registrar.
11-Dec-2014	N/A	ICANN called Primary Contact at +91 22 4081 1144. No answer and no ability to leave message.
16-Dec-2014	23-Dec-2014	ICANN sent 3rd compliance notice via email to sales@netlynx.com .
16-Dec-2014	N/A	ICANN sent 3rd compliance notice via fax to +91 22 4081 1100. Fax unsuccessful.
17-Dec-2014	N/A	Email from Registrar (sales@netlynx.com) insufficient to demonstrate compliance.
18-Dec-2014	23-Dec-2014	ICANN sent follow-up notice via email to sales@netlynx.com . No response received from Registrar.
22-Dec-2014	N/A	ICANN called Primary Contact at +91 22 4081 1144. Provided Registrar representative with complaint details. Registrar requested notice be resent to different email address.
22-Dec-2014	23-Dec-2014	ICANN resent follow-up notice via email to prafulla@netlynx.com . No response received from Registrar.
5-Jan-2015	N/A	ICANN conducted compliance check to determine other areas of noncompliance.



Date of Notice	Deadline for Response	Details
9-Jan-2015	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation.