ICANN
75

KUALA LUMPUR

ANNUAL GENERAL

By the Numbers

ICANN | PUBLIC MEETINGS

What is an ICANN Public Meeting?

ICANN Public Meetings provide opportunities for an internationally diverse group of individuals and organizations to come together to discuss and develop policies for the Internet's naming systems. ICANN's international meetings have been a staple of ICANN's multistakeholder, bottom-up, consensus-building model since its formation in 1998.

What Is a Hybrid Annual General Meeting?

The Annual General Meeting (AGM) is focused on showcasing ICANN's work to a broader global audience, with time dedicated to capacity development and leadership training sessions. The AGM is also where new members of the ICANN Board of Directors take their seats. ICANN75 was the second hybrid meeting with in-person attendance in more than two years. The ICANN organization worked in close collaboration with the community to produce a hybrid meeting with an equal opportunity for both in-person and remote participants to engage on important policy matters.

Why Do We Publish Technical Data From ICANN Public Meetings?

ICANN Public Meetings need to innovate, adapt, and evolve to meet their purpose: to support ICANN's multistakeholder model. Data from Public Meetings provide reliable information on what attendees want, what ICANN is doing well, and where ICANN has opportunities to improve. By leveraging this data, we can be responsive to our community's needs.

Given that ICANN75 was our second meeting with in-person attendance following more than two years of virtual meetings, the data in this report is different from previous By the Numbers reports. We will continue to look for opportunities to standardize the information that we collect to ensure that data is consistent. Ultimately, our goal is to continue to improve our metrics and provide our community with more valuable data.

If you would like to learn more about ICANN Meetings Technical Services or have questions about this data report, please contact: meetings@icann.org.

Where Can I Find More Information About ICANN Public Meetings?

Each meeting has a dedicated website that acts as a broad guide to the conference with details on the venue, information about the local area, a program of social events during the week, and answers to frequently asked questions about ICANN meetings.

To find out how to participate, go to https://meetings.icann.org/en/about.

To learn more about the Fellowship Program, go to http://www.icann.org/en/fellowships.

For a schedule of past and upcoming meetings, go to http://meetings.icann.org/calendar.

For the press page, go to https://www.icann.org/resources/pages/press-2014-03-17-en.

If you belong to an organization that is interested in displaying an exhibit at a meeting or in sponsoring a meeting, please contact: meeting-sponsorship@icann.org.

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Attendee Profile

Attendee Profile

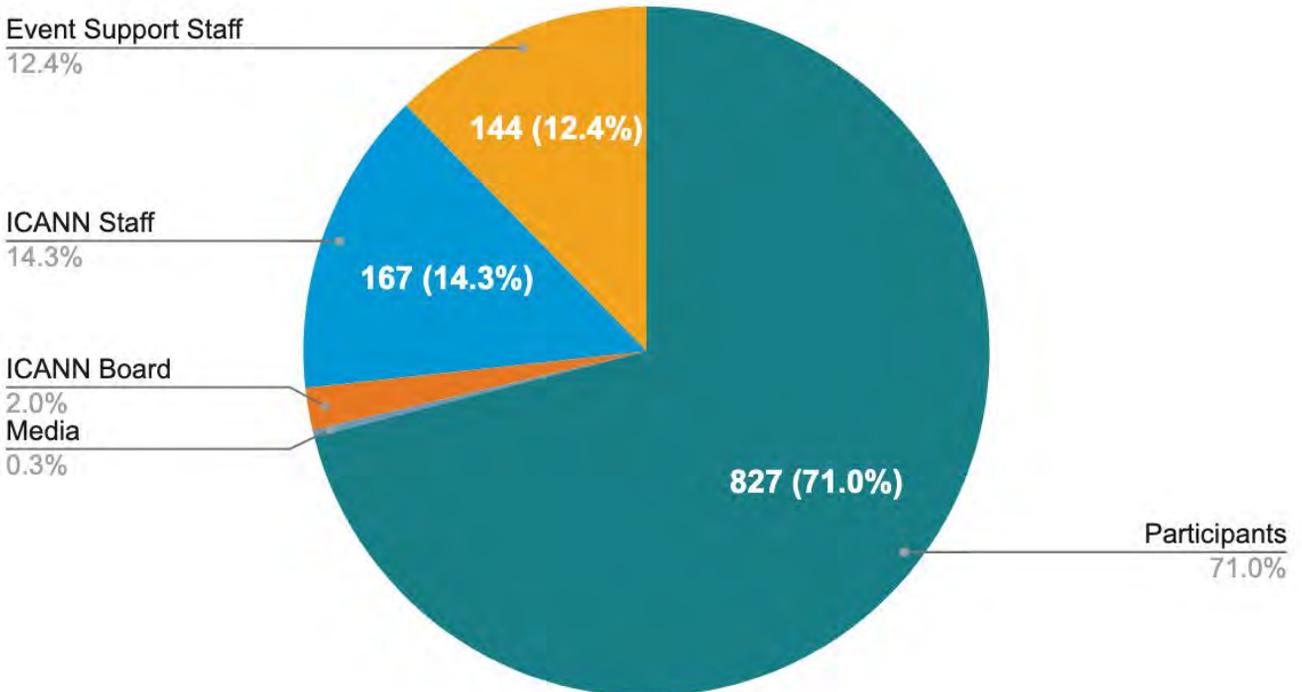**Attendee Profile for Kuala Lumpur, Malaysia**

ICANN75 had 1,957 attendees, with 1,165 participating in-person and 792 virtually.

ICANN Public Meetings are a central pillar of ICANN's multistakeholder model. They provide a venue for advancing policy work, conducting outreach, exchanging best practices, conducting business deals, interacting with members of the ICANN community, with the ICANN Board and staff, and learning about ICANN.

For this section, the attendee profile metrics are derived from data that users provided during the meeting registration process. Attendees were not required to answer all questions. This data does not include remote participants.

ICANN75 In-Person Attendee Breakdown

Event Support Staff
12.4%

144 (12.4%)

ICANN Staff
14.3%

167 (14.3%)

ICANN Board
2.0%
Media
0.3%

827 (71.0%)

Participants
71.0%

Attendee Profile: Regional

Attendee Profile by ICANN Regions

Geographic diversity is fundamental to the ICANN organization. The ICANN Bylaws (Section 7.5) currently define five geographic regions: Africa, Asia/Australia/Pacific, Europe, Latin America/Caribbean, and North America.

The ICANN geographic regions were originally defined to ensure regional diversity in the composition of the ICANN Board. Subsequently, these definitions were also applied to the Generic Names Supporting Organization, At-Large Advisory Committee, and the Country Code Names Supporting Organization.

The attendee profile metrics for ICANN75 are derived from data that users provided during the meeting registration process.

Selections are based on the five ICANN geographic regions shown on the map below.

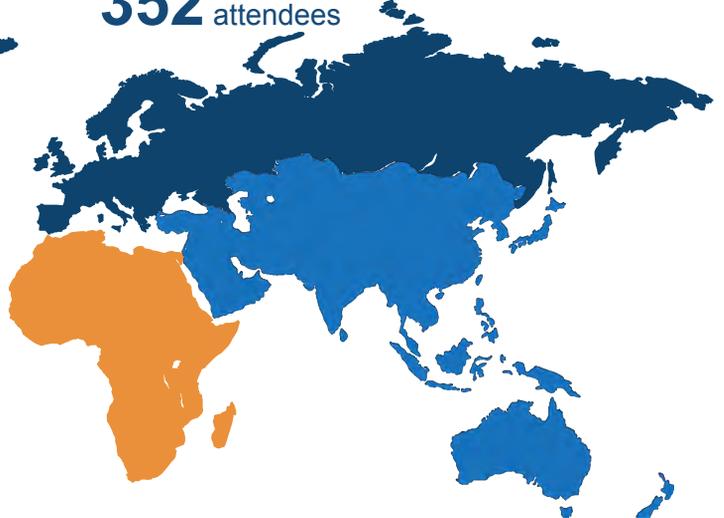# Regional In-Person & Virtual Attendance

North America

487 attendees

Europe

352 attendees

Latin America/ Caribbean

118 attendees

Africa

201 attendees

Asia/Australia/Pacific
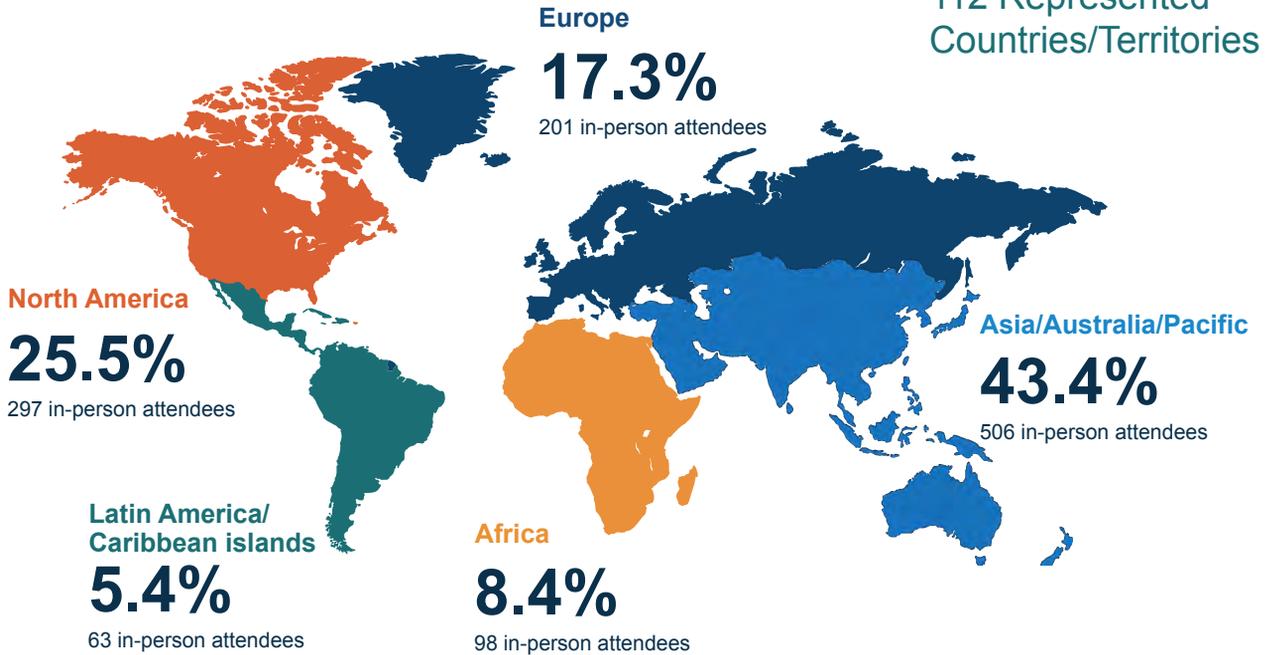
799 attendees

1,957 Total Attendees

Data includes Org Staff, Support Staff, Board, and Community Members.

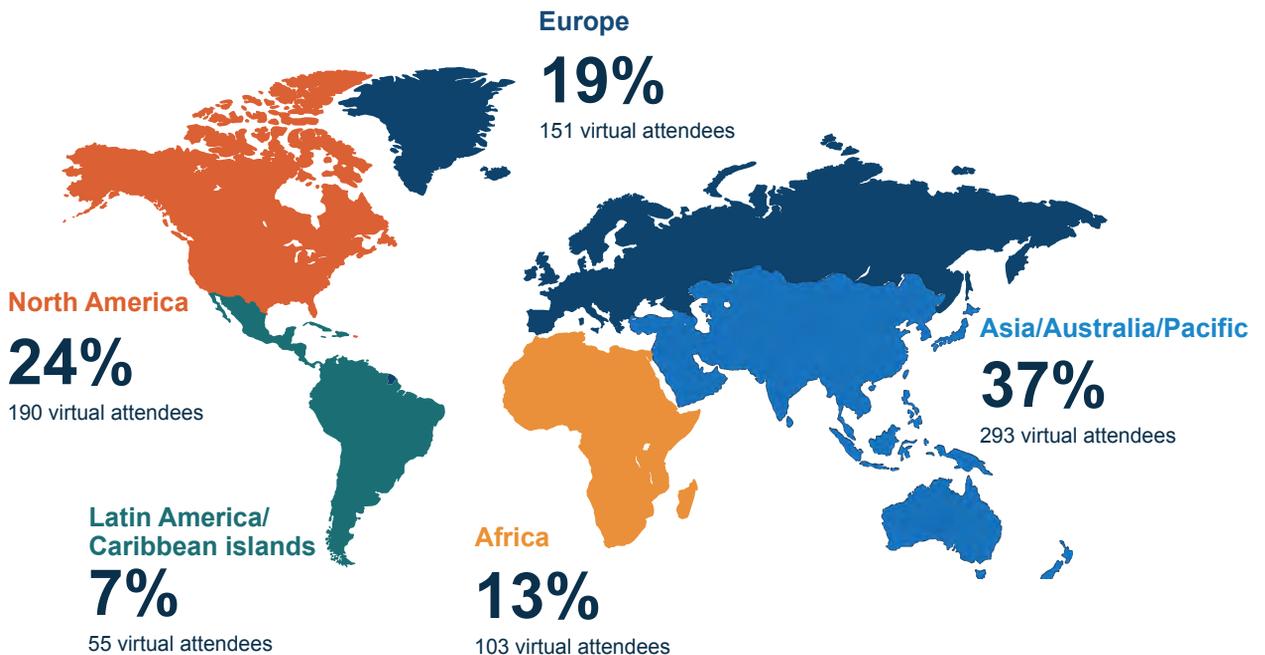## Attendee Profile: In-Person vs. Virtual

Regional In-Person Attendance

112 Represented Countries/Territories

Europe
17.3%
201 in-person attendees

North America
25.5%
297 in-person attendees

Asia/Australia/Pacific
43.4%
506 in-person attendees

Latin America/ Caribbean islands
5.4%
63 in-person attendees

Africa
8.4%
98 in-person attendees

1,165 In-Person Attendees
Data includes Org Staff, Support Staff, Board, and Community Members.

Regional Virtual Attendance

Europe
19%
151 virtual attendees

North America
24%
190 virtual attendees

Asia/Australia/Pacific
37%
293 virtual attendees

Latin America/ Caribbean islands
7%
55 virtual attendees

Africa
13%
103 virtual attendees

792 Virtual Attendees
Data includes Org Staff, Support Staff, Board, and Community Members.
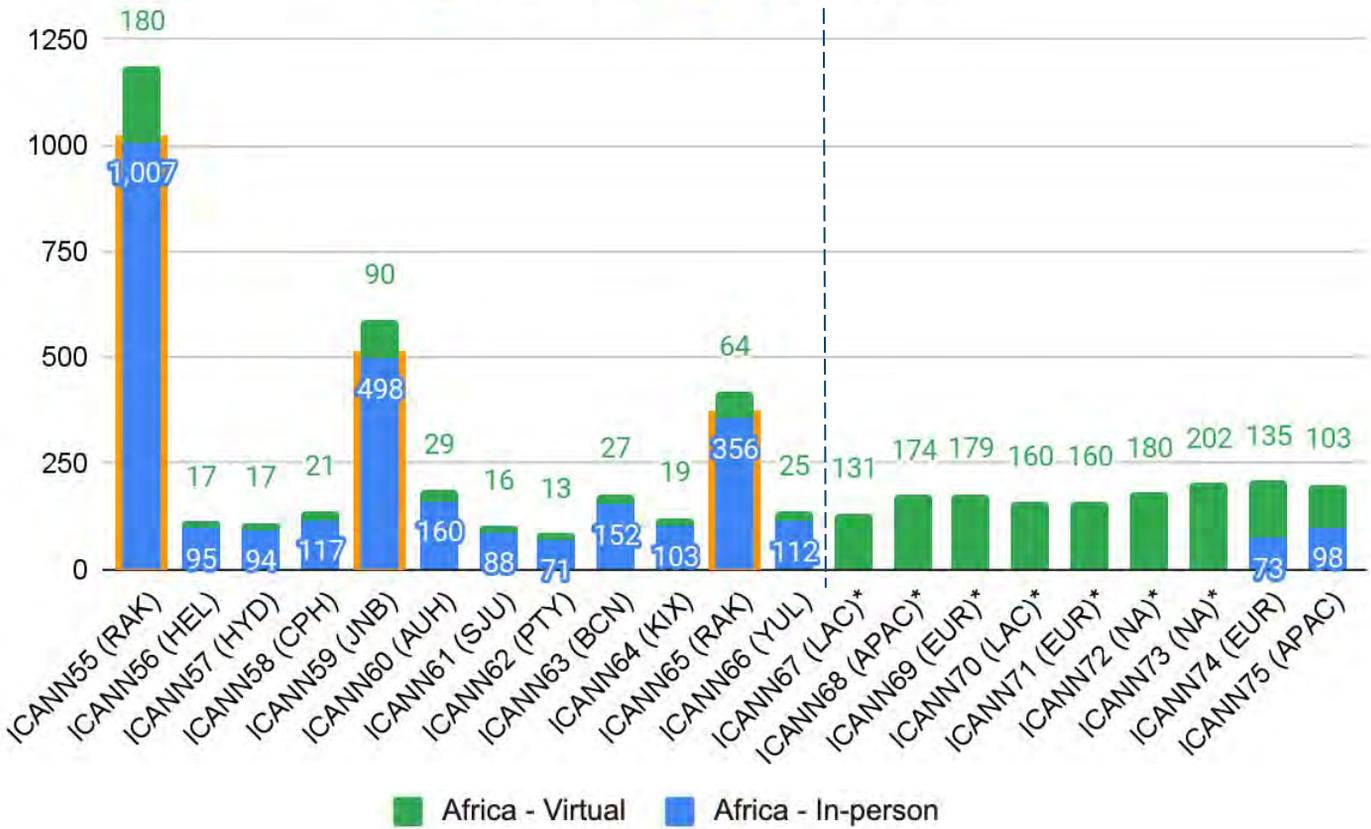
Attendee Profile: Regional

Africa Regional Attendance

The attendee profile metrics for ICANN75 are derived from data that users provided during the meeting registration process.

The Africa region has a 12.7 percent overall attendance rate for pre-pandemic meetings from ICANN55 through ICANN66. For meetings in 2020 through 2022, regional attendance decreased by 37 percent of overall participation. ICANN75 in-person and virtual attendance decreased by 3 percent compared to the hybrid ICANN74 event.

201 (-3%)
ICANN75 Attendance

Legend: ■ Africa - Virtual ■ Africa - In-person

In-person meeting locations are noted by 3-letter airport codes.
*Noted as a virtual-only meeting conducted in the specified regional timezone.
Data includes Org Staff, Support Staff, Board, and Community Members.
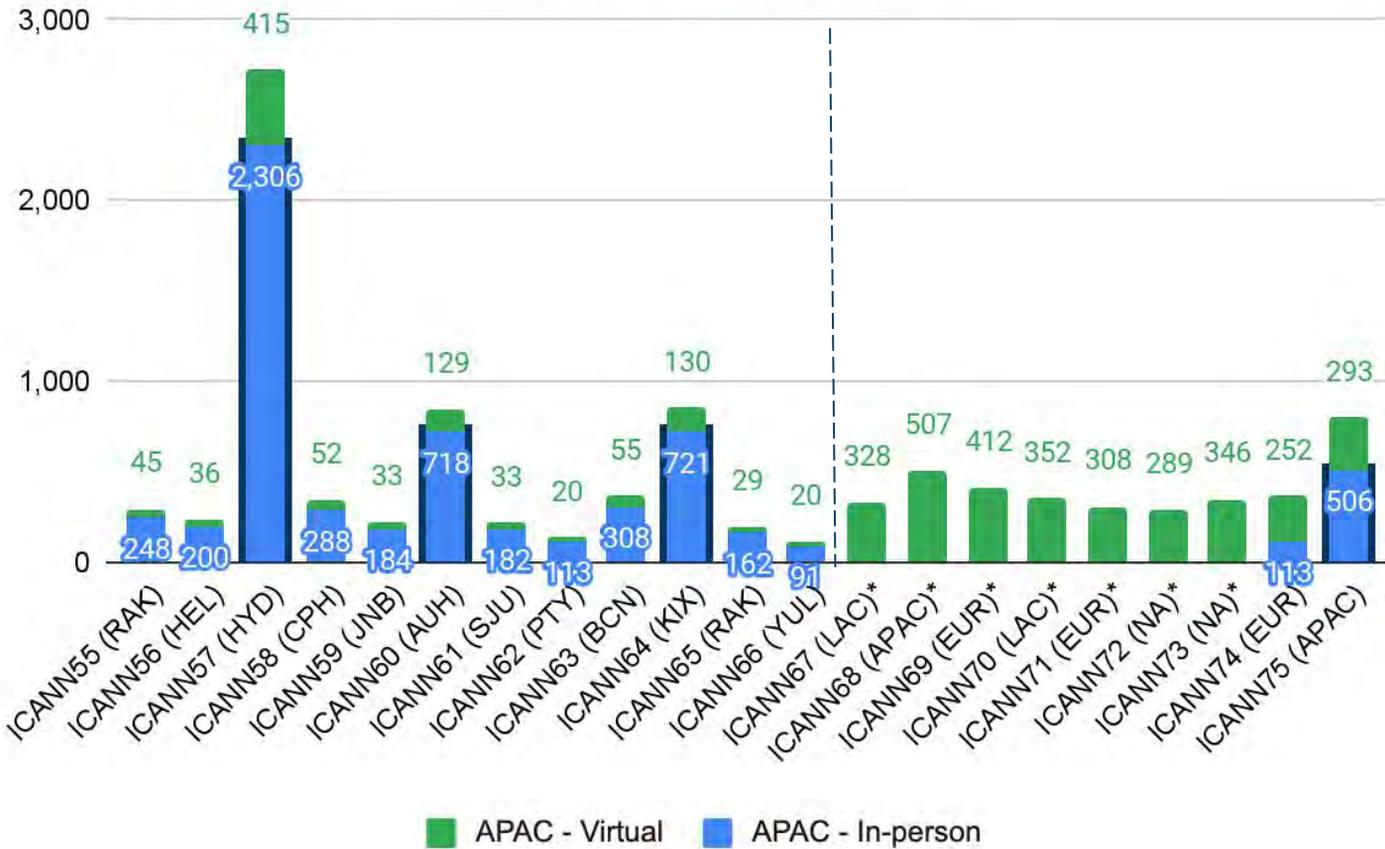
Attendee Profile: Regional

Asia/Australia/Pacific (APAC) Regional Attendance

The attendee profile metrics for ICANN75 are derived from data that users provided during the meeting registration process.

The APAC region has a 24.6 percent overall attendance rate for pre-pandemic meetings from ICANN55 through ICANN66. For meetings in 2020 through 2022, regional attendance decreased by 24.1 percent of overall attendance. ICANN75 in-person and virtual attendance increased by 119 percent compared to the hybrid ICANN74 event.

799 (+119%)
ICANN75 Attendance

Legend: APAC - Virtual (green), APAC - In-person (blue)

In-person meeting locations are noted by 3-letter airport codes.
*Noted as a virtual-only meeting conducted in the specified regional timezone.
Data includes Org Staff, Support Staff, Board, and Community Members.
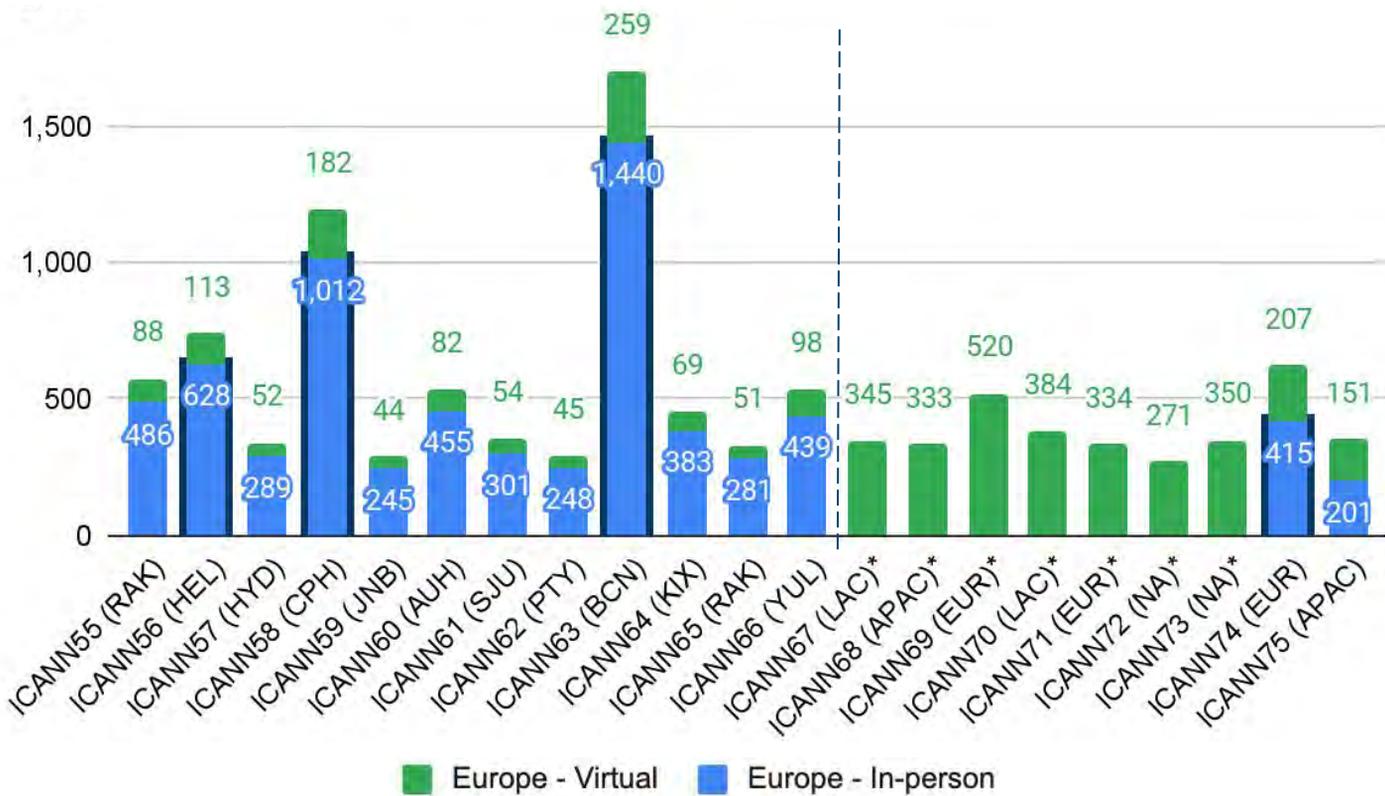
Attendee Profile: Regional

Europe Regional Attendance

The attendee profile metrics for ICANN75 are derived from data that users provided during the meeting registration process.

The European region has a 27.7 percent overall attendance rate for pre-pandemic meetings from ICANN55 through ICANN66. For meetings in 2020 through 2022, regional attendance decreased by 36.3 percent of overall participation. ICANN75 in-person and virtual attendance decreased by 43 percent compared to the hybrid ICANN74 event.

352 (-43%)
ICANN75 Attendance

Legend: ■ Europe - Virtual ■ Europe - In-person

In-person meeting locations are noted by 3-letter airport codes.
*Noted as a virtual-only meeting conducted in the specified regional timezone.
Data includes Org Staff, Support Staff, Board, and Community Members.
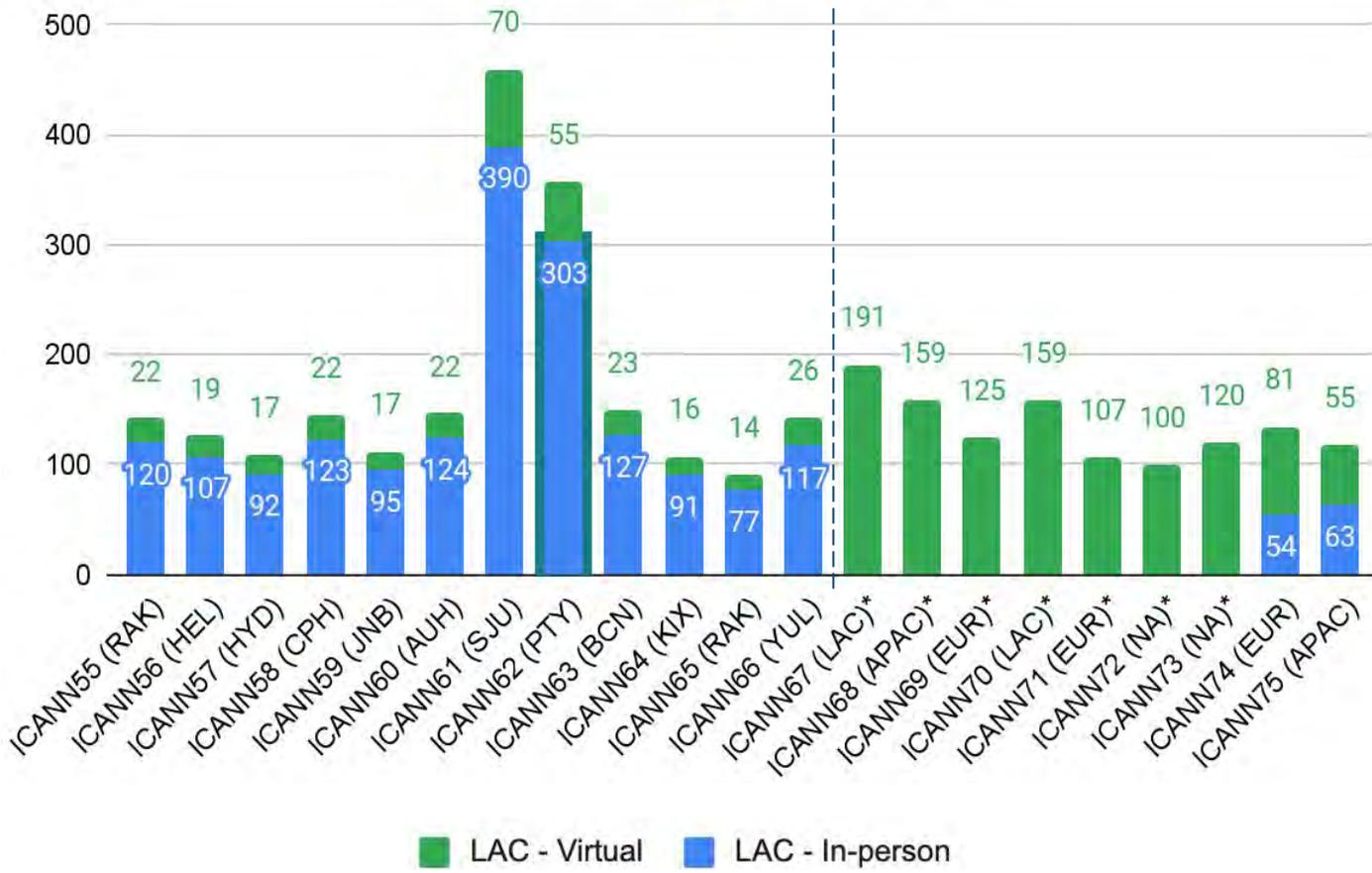
Attendee Profile: Regional

Latin America/Caribbean Islands (LAC) Regional Attendance

The attendee profile metrics for ICANN75 are derived from data that users provided during the meeting registration process.

The LAC region has a 7.9 percent overall attendance rate for pre-pandemic meetings from ICANN55 through ICANN66. For meetings in 2020 through 2022, regional attendance decreased by 22.4 percent of overall attendance. ICANN75 in-person and virtual attendance decreased by 13 percent compared to the hybrid ICANN74 event.

135 (-13%)
ICANN75 Attendance

In-person meeting locations are noted by 3-letter airport codes.
*Noted as a virtual-only meeting conducted in the specified regional timezone.
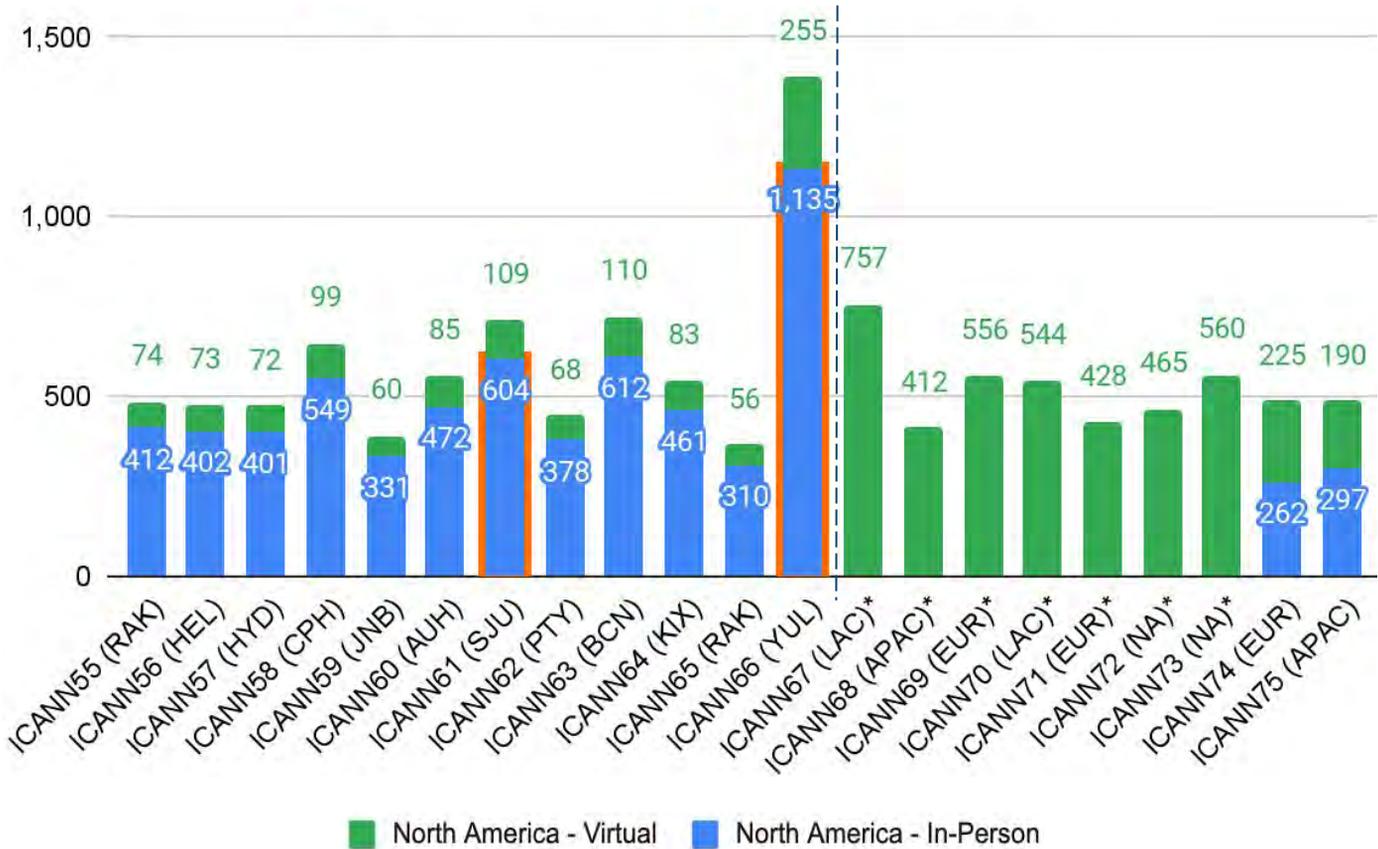Data includes Org Staff, Support Staff, Board and Community Members.

North America Regional Attendance

The attendee profile metrics for ICANN75 are derived from data that users provided during the meeting registration process.

The North American region has a 27.2 percent overall attendance rate for pre-pandemic meetings from ICANN55 through ICANN66. For meetings in 2020 through 2022, regional attendance decreased by 13.1 percent of overall attendance. ICANN75 in-person and virtual attendance remained unchanged with 0 percent change compared to the hybrid ICANN74 event.

487(0%)
ICANN75 Attendance

Legend: North America - Virtual (green), North America - In-Person (blue)

In-person meeting locations are noted by 3-letter airport codes.
*Noted as a virtual-only meeting conducted in the specified regional timezone.
Data includes Org Staff, Support Staff, Board, and Community Members.
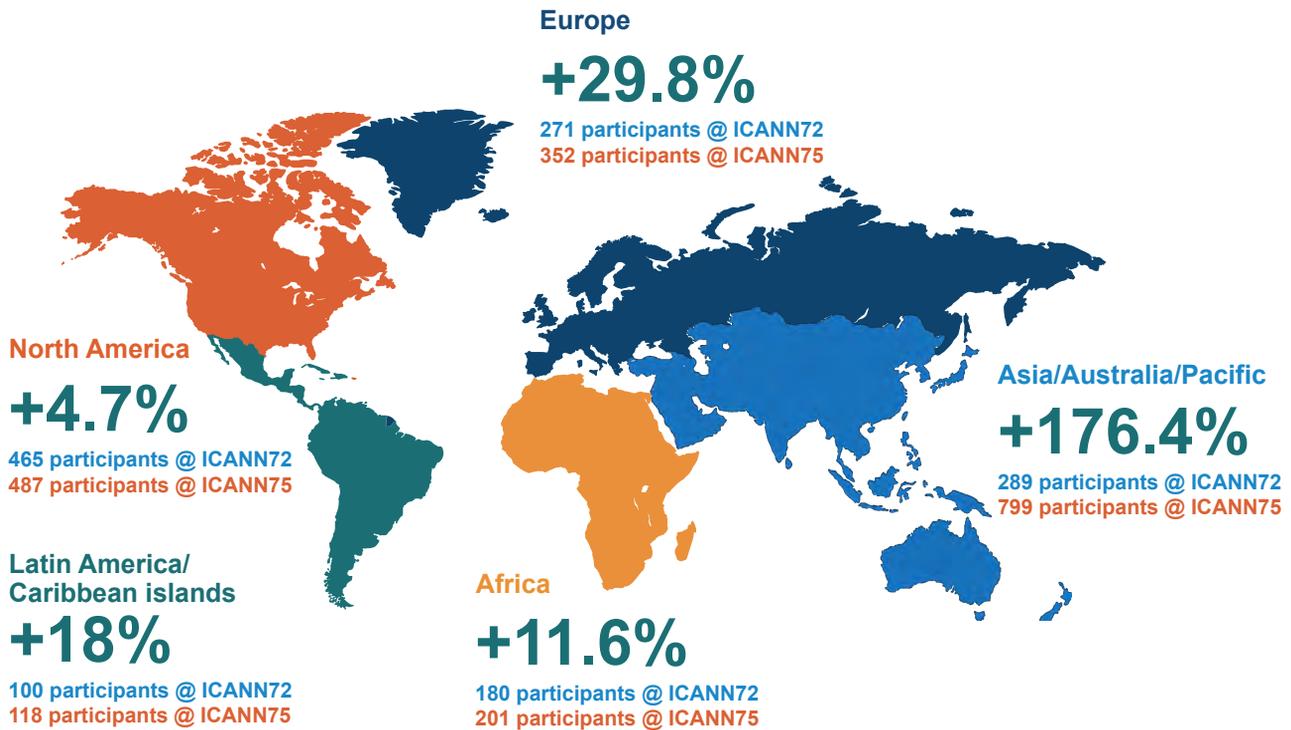
ICANN75 | By the Numbers

2016–2022 Trends

Participation & Sessions

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Attendance Trends | ICANN72 (NA) vs. ICANN75 (APAC)

Comparing Recent Annual General Meetings

Europe
+29.8%
271 participants @ ICANN72
352 participants @ ICANN75

North America
+4.7%
465 participants @ ICANN72
487 participants @ ICANN75

Asia/Australia/Pacific
+176.4%
289 participants @ ICANN72
799 participants @ ICANN75

**Latin America/
Caribbean islands**
+18%
100 participants @ ICANN72
118 participants @ ICANN75

Africa
+11.6%
180 participants @ ICANN72
201 participants @ ICANN75

Based on In-Person & Virtual Participation of 1,305 vs. 1,957 (+49.96%)

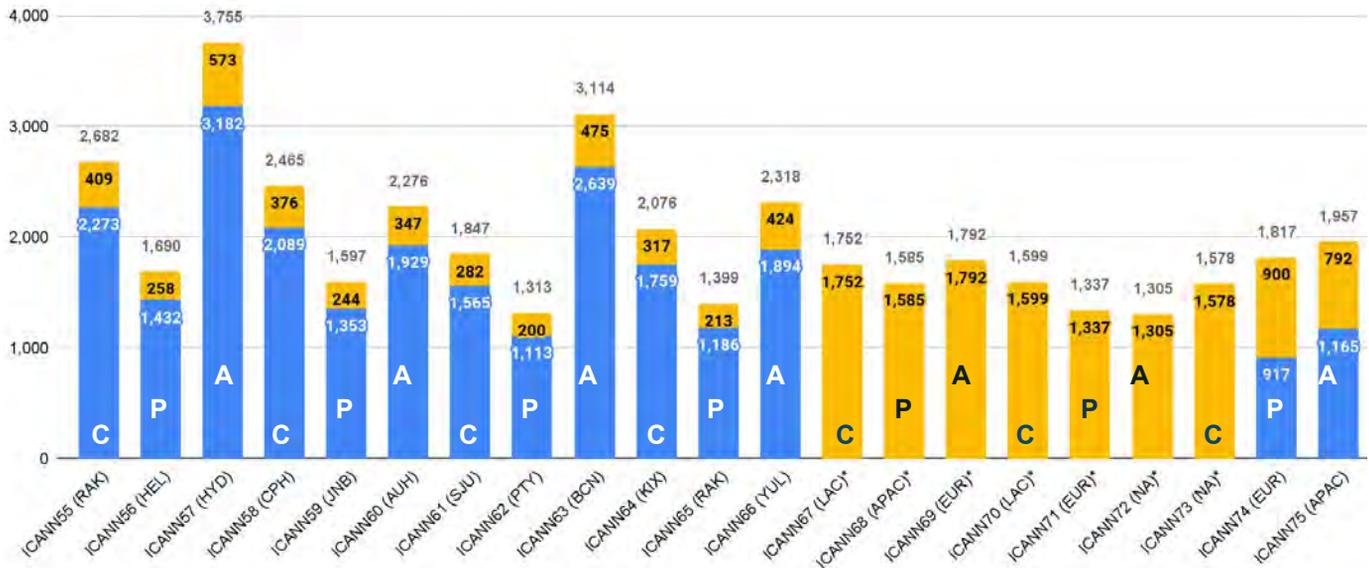Data includes Org Staff, Support Staff, Board, and Community Members.

ICANN 72 VIRTUAL ANNUAL GENERAL   **VS.**   **ICANN 75** ANNUAL GENERAL **KUALA LUMPUR**

2016–2022 Trends: Participation

Attendance Overview of ICANN55–ICANN75

2,000
Community Forum
Average Attendance
C

1,534
Policy Forum
Average Attendance
P

2,360
Annual General Meeting
Average Attendance
A

**Virtual attendees for ICANN55 through ICANN65 are estimated based on available data.

■ In-Person   ■ Virtual **

In-person meeting locations are noted by 3-letter airport codes.
*Noted as a virtual-only meeting conducted in the specified regional timezone.

1,964
Overall Average Attendance

Internet Reimbursement Program Impacts | ICANN69–75

In 2020, ICANN started the Pandemic Internet Access Reimbursement Program for ICANN69.

The goal of this program is to facilitate participation in ICANN Public Meetings during the pandemic. It offers community members who have limited Internet capacity financial assistance to increase their Internet bandwidth.
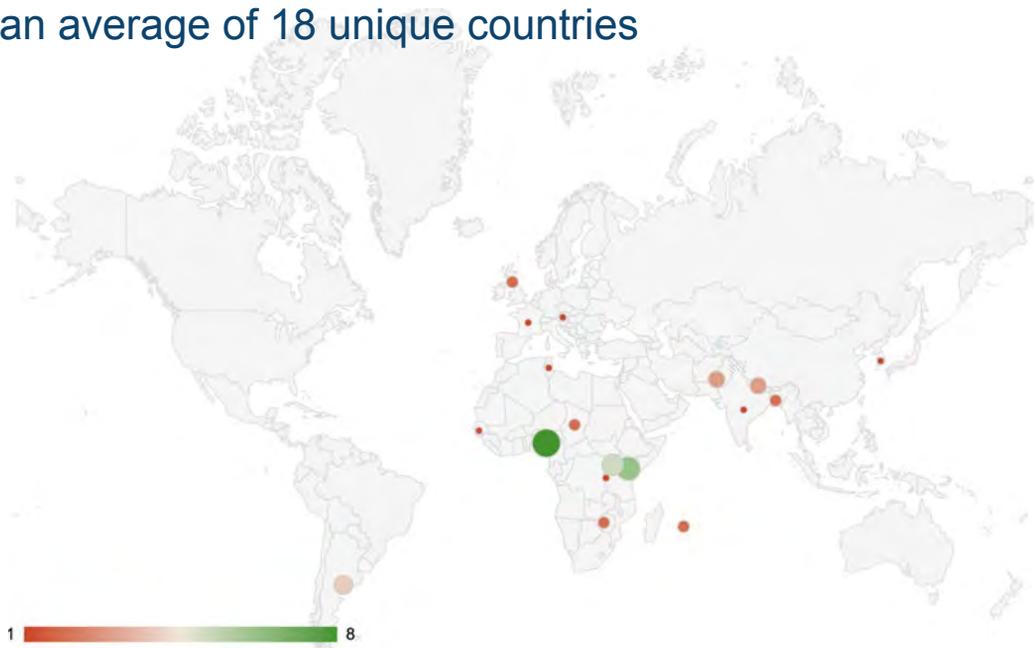
Leaders from three Supporting Organizations, four Advisory Committees, four stakeholder groups, five constituencies from the Generic Names Supporting Organization, and five Regional At-Large Organizations from the At-Large community all have the opportunity to nominate a limited number of recipients to the program. They focus on members who are actively engaged in the ICANN community but may not have previously been eligible to apply.

Reimbursement amounts of up to USD 60 are provided to eligible applicants who purchase additional Internet bandwidth (capacity or data limits) for the duration of the month or billing cycle of each ICANN Meeting.

Internet Reimbursement Program Eligible Participants
- 24 Program participants for ICANN69
- 22 Program participants for ICANN70
- 23 Program participants for ICANN71
- 33 Program participants for ICANN72
- 38 Program participants for ICANN73
- 21 Program participants for ICANN75

From an average of 18 unique countries

ICANN75 | By the Numbers
Session Statistics

Session Statistics

Session Statistics for Kuala Lumpur, Malaysia

Each type of session has a different structure and purpose:

- **Open sessions** are open to everyone and are supported with remote participation tools for additional outside participation.
- **Closed sessions** are typically open only to members of a specific group and are typically restricted from having observer participation.
- **Sign-Up Rooms** are on-site impromptu meetings, held in session rooms that have open time slots.

This chart breaks down meetings conducted by room usage.

Total Session Hours

192

Total Session Count

168

Average Attendance per Session

56 Participants
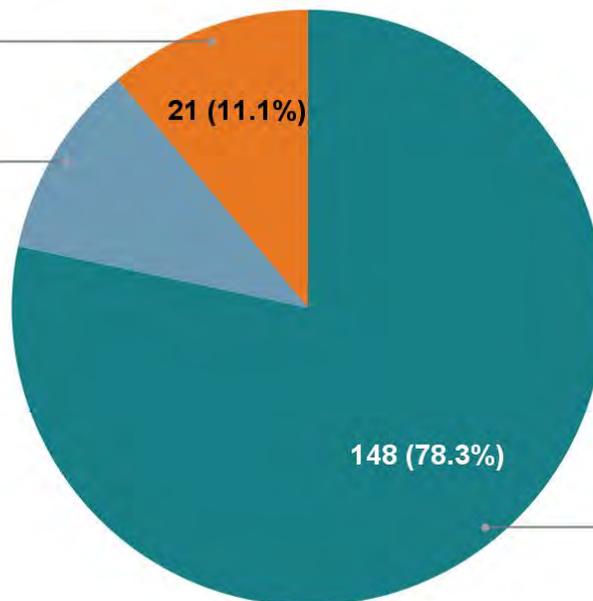
Based on Hourly Counts of Session Rooms

ICANN75 Room Usage

Sign-Up Rooms
11.1%

Closed Sessions
10.6%

21 (11.1%)

148 (78.3%)

Open Sessions
78.3%

Session Statistics

Session Attendance–Top 25 Sessions

This list ranks the top 25 sessions based on attendance. The attendance number comes from mid-session manual headcounts done every hour. The count includes only people who were physically present in the session room at the time of the count. Zoom total login includes both in-person and virtual participants.

	Session Name	In-Person Attendance	Zoom Total Login
1	Internet Fragmentation, the DNS, and ICANN	542	406
2	ICANN Public Forum	530	338
3	Welcome Ceremony	422	196
4	24th ICANN Annual General Meeting and Community Recognition	379	189
5	Updates on Geopolitical, Legislative, and Regulatory Developments	340	241
6	Q&A with ICANN Org Executive Team	231	166
7	Joint Session: ICANN Board and GAC	178	251
8	APAC Space	144	177
9	Joint Session: GAC and GNSO	140	251
10	GAC Discussion on WHOIS and Data Protection Policy (incl. Accuracy) (2/2) and GAC Discussion on DNS Abuse	138	212
11	Joint Session: ccNSO and GAC	132	251
12	Joint Session: ICANN Board and GNSO Council	130	165
13	GAC Discussion on WHOIS and Data Protection Policy (incl. Accuracy) (1/2)	125	212
14	Emerging Identifier Technologies	121	128
15	GAC Capacity Building and Outreach Workshop 6: DNS Roles and Responsibilities	118	164
16	GAC Discussion on Subsequent Rounds	108	251
17	Tech Day (1 of 4)	105	177
18	GAC Opening Plenary	104	119
19	Joint Session: ICANN Board and ALAC	104	108
20	GNSO EPDP Phase 2 (SSAD) - Presentation of Whois Disclosure System Design Paper	103	106
21	GAC Capacity Building and Outreach Workshop 7: DNS Roles and Responsibilities - GNSO Registries	102	164
22	Joint Session: ICANN Board and CPH	100	165
23	At-Large APRALO Meeting	99	177
24	GAC Capacity Building and Outreach Workshop 5: Key GAC Topics - Priority Interests for Governments	97	111
25	GNSO: CPH DNS Abuse Outreach	97	91

ICANN75 | By the Numbers
Schedule Website and
Mobile App Statistics

Schedule Website and Mobile App Statistics

Schedule Platform | https://75.schedule.icann.org/

ICANN utilizes Pathable as the schedule platform for an integrated mobile and web application. This platform improves the participants' experience by utilizing a single application across multiple devices and platforms.

Before a meeting, the website includes language streaming links, remote participation links, and presentations. Shortly after a session concludes, the audio recording links are automatically posted.

The Meetings Technical Services (MTS) team digitally tests all audio recordings before they are posted. Periods of dead air are removed so listeners don't have to fast-forward through gaps in a recording. When MTS completes this process, ICANN Language Services processes and posts the associated transcripts.

Attendees Logged In

2,008

Additional data is not available due to the current restrictions with Google Analytics.

ICANN75 | By the Numbers
Participation Statistics

Participation Statistics–Zoom Meetings

Virtual Participation

A very important facet of ICANN meetings is virtual participation. This section presents metrics related to the services provided on-site during meetings.

Services Provided:

Zoom Meetings–Visual platform with presentations, participant chat, video of session room, and other tools. Recordings of meetings are posted after the session concludes. A mobile app version is also available on app stores. Zoom provides built-in video streaming, audio streaming for all languages available, and for closed caption scribing, either live or auto-computer generated transcripts.
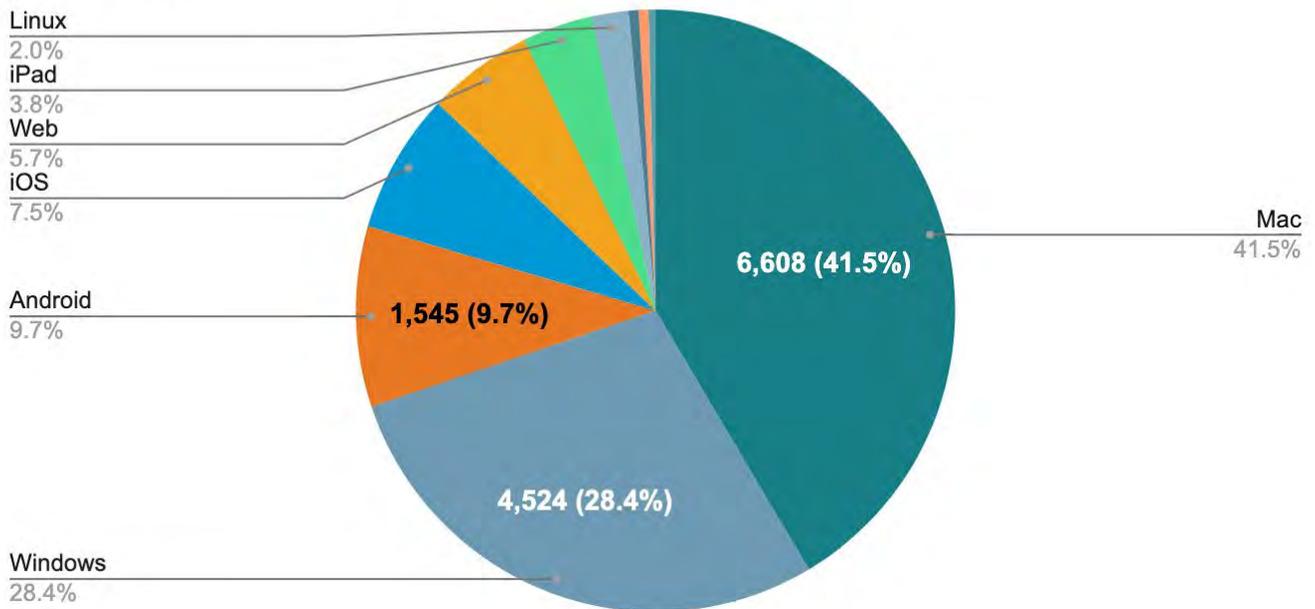
Video Streaming–Video and audio streamed live to Youtube.com is only for plenary rooms. All other rooms utilize Zoom for video streaming.

Scribing–Closed captioning is a live stream of text transcribed from the session's audio, and is available in English for several sessions. Zoom also provides auto-computer generated transcripts.

Total Live Zoom Unique Participants
(Includes On-Site Zoom Users)

1,537

Zoom Device Connections

Linux 2.0%
iPad 3.8%
Web 5.7%
iOS 7.5%
Android 9.7%
Windows 28.4%
Mac 41.5%

6,608 (41.5%)
4,524 (28.4%)
1,545 (9.7%)

Participation Statistics–In-Person

In-Person Attendees by top 40 Countries

	COUNTRY / TERRITORY	ON-SITE ATTENDEES
1	United States of America	272
2	Malaysia	187
3	Indonesia	50
4	Australia	40
5	India	37
6	United Kingdom of Great Britain and Northern Ireland	33
7	Germany	32
8	Bangladesh	28
9	China	27
10	Canada	25
11	Brazil	22
12	Singapore	22
13	Netherlands	21
14	Belgium	20
15	Japan	20
16	Argentina	18
17	Nigeria	16
18	France	13
19	South Africa	12
20	Türkiye	12
21	Sweden	11
22	Spain	10
23	Kenya	9
24	Pakistan	9
25	Nepal	8
26	Serbia	7
27	Denmark	6
28	Egypt	6
29	Philippines	6
30	Switzerland	6
31	Thailand	6
32	Uruguay	6
33	Armenia	5
34	Iraq	5
35	Mexico	5
36	New Zealand	5
37	Tunisia	5
38	Uganda	5
39	Austria	4
40	Benin	4

ICANN75 | By the Numbers
General Information

General Information

ICANN Equipment Shipped to ICANN75

Much like a touring band, ICANN has learned over time that the most cost-effective method of ensuring that meeting participants have a positive experience is to sea freight our own equipment to ICANN meetings. We ship critical equipment, then rent the remaining equipment locally to help promote the local economy.

The following depicts the equipment shipped in 137 cases to ICANN75.
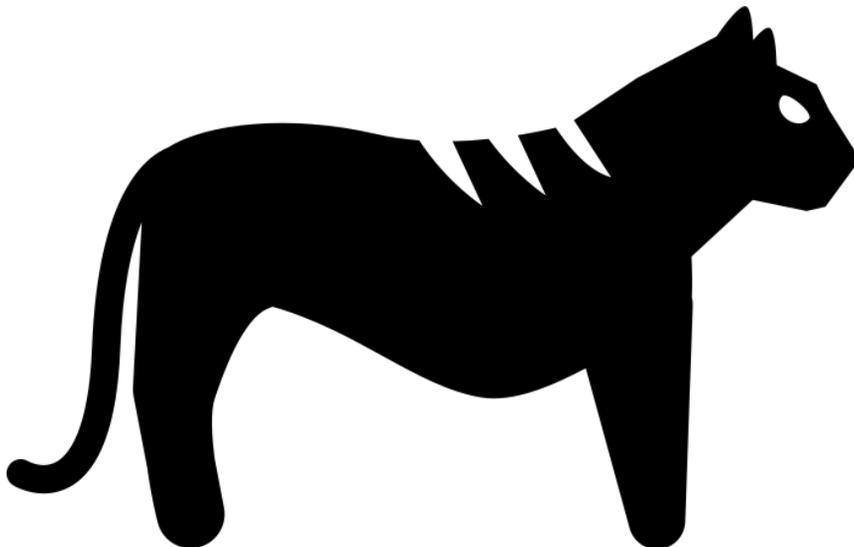
ICANN-Owned Equipment Shipment Weight

12,586 kgs | 27,747 lbs
- or -

13.9 tons | 12.6 tonnes
- or -

107 Malayan tigers

Based on average 118 kgs/260 lbs of a male Malayan tiger
(As of 2022, there are fewer than 150 tigers left, down from more than 3,000 in the 1950's. The animals are classified as "critically endangered" under the IUCN Red List for Threatened Species.) ~WWF

ICANN75 | By the Numbers
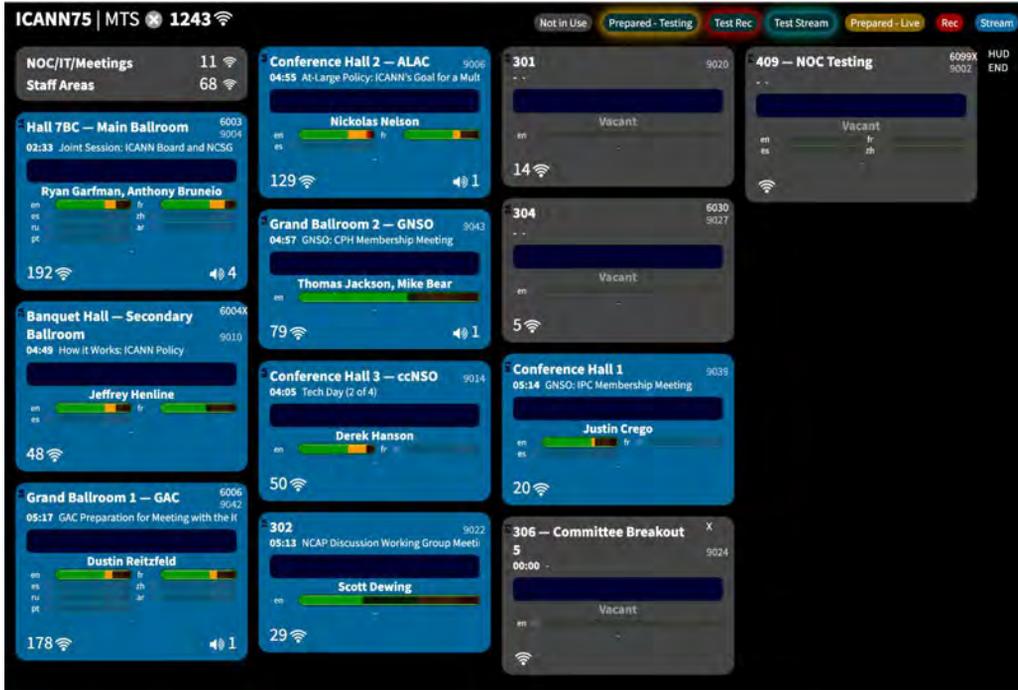## Network Operations Center
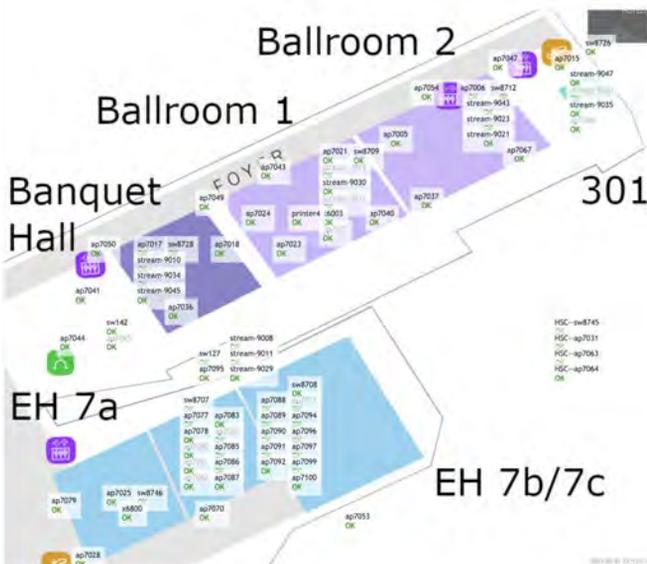
Network Operations Center

Session Monitoring

The Network Operations Center (NOC) monitors all session rooms, including audio streams, recordings, Wi-Fi associations, connectivity stability, room temperatures, and technician status. At any time, NOC staff can look at the monitoring screen and get a real-time status check of any session room.

Below is a screenshot taken during ICANN75 of monitoring software.

The NOC uses Zabbix to monitor all active equipment deployed into various areas of the venue. The tool enables the NOC to respond quickly to power outages, network problems, and equipment failures. The NOC is where the Meetings, Meetings Technical Services, and Security teams work together to ensure quick inter-departmental communications and coordination.

ICANN75 | By the Numbers
Network Statistics

Network Statistics

Wi-Fi Client Associations and Bandwidth

During an ICANN meeting, the Meetings Technical Services team closely monitors the network load and Wi-Fi associations to each wireless access point. Alerts notify the NOC team when a maximum number of users are associated with a single access point. The team responds promptly by mitigating issues with access points or deploying more access points.

Great care and time go into the deployment plan for wireless access points. The team works closely with our wireless vendor Aruba to ensure the best possible configuration of device profiles.

Our goal is to ensure the highest quality experience for all attendees on the ICANN network.

Peak Wi-Fi Associations
20 Sept 2022

1,403
Peak Client Associations

Peak Bandwidth Utilization

433
Peak Download Mbps
16 Sept 2022

112
Peak Upload Mbps
9 Sept 2022

Bandwidth Speed
[During Business Hours per 30 Minutes]

74
Average Download Mbps

25
Average Upload Mbps

Network Statistics

Bandwidth Consumption and Allocation

This data shows the bandwidth that was provided and consumed, and the traffic allocation between IPv4 and IPv6.

IPv6 Data Transferred In/Out

2,176
IPv6 Download Gbps

586
IPv6 Upload Gbps

IPv6 Network Usage

28%

IPv4 Data Transferred In/Out

5,421
IPv4 Download Gbps

1,799
IPv4 Upload Gbps

IPv4 Network Usage

72%

Internet Service Providers

800
On-site Bandwidth Mbps

Provided by:

TIME & Maxis

Total Data Transferred In/Out

7,597
Download Gbps

2,385
Upload Gbps

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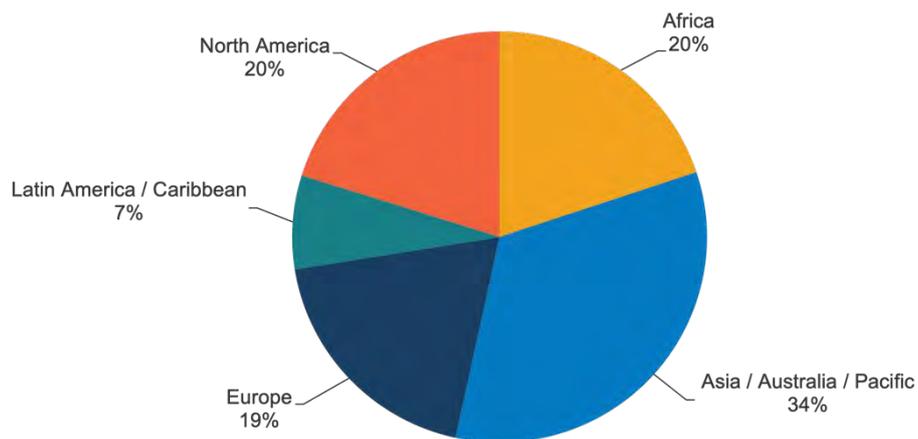# ICANN75 | By the Numbers
Survey Results

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ICANN75 Post Event Feedback Survey

379 Total Responses

Q1: In what region do you live?

Answered: 367   Skipped: 12

North America 20%
Africa 20%
Latin America / Caribbean 7%
Asia / Australia / Pacific 34%
Europe 19%

Q2: Which of the following applies to you? (check all that apply)

Answered: 367   Skipped: 12

Speaker/ presenter during the meeting — 25
ICANN Staff or Board — 59
Member of an ICANN SO/AC — 141
Newcomer, Fellow or NextGen Participant — 116
None of the above — 72

ICANN75 | By the Numbers

For additional information or to make comments
on this report, please contact: meetings@icann.org

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