

May 2023

## 2024 GLOBAL AMENDMENT TO REGISTRAR ACCREDITATION AGREEMENTS

This 2024 Global Amendment to Registrar Accreditation Agreements (this “**2024 Amendment**”), effective as of [●], amends the registrar accreditation agreements listed on Schedule A (the “**Applicable Registrar Agreements**”) entered into between Internet Corporation for Assigned Names and Numbers, a California nonprofit public benefit corporation (“**ICANN**”), and the Applicable Registrars party to such Applicable Registrar Agreements. This 2024 Amendment is made and is effective pursuant to Section 7.4 of the Applicable Registrar Agreements. Capitalized terms used and not defined in this 2024 Amendment will have the respective meanings given thereto in the Applicable Registrar Agreements.

WHEREAS, the Applicable Registrar Agreements may be amended pursuant to the requirements of, and process set forth in, Section 7.4 of the Applicable Registrar Agreements;

WHEREAS, ICANN and the Working Group have consulted in good faith regarding the form and substance of this 2024 Amendment;

WHEREAS, ICANN has publicly posted this 2024 Amendment on its website for no less than 30 calendar days and has provided notice of this 2024 Amendment to the Applicable Registrars in accordance with Section 7.6 of the Applicable Registrar Agreements;

WHEREAS, ICANN and the Working Group have considered the public comments submitted on this 2024 Amendment during the Posting Period;

WHEREAS, on [●], this 2024 Amendment received Registrar Approval;

WHEREAS, on [●], this 2024 Amendment was approved by the ICANN Board of Directors;

WHEREAS, on [●], ICANN provided the Applicable Registrars with notice that this 2024 Amendment was an Approved Amendment (the “**2024 Amendment Notice Date**”); and

WHEREAS, pursuant to Section 7.4.3 of the Applicable Registrar Agreements, this 2024 Amendment will, without any further action by ICANN or the Applicable Registrars, be effective and deemed an amendment to the Applicable Registrar Agreements on [●] (the “**2024 Amendment Effective Date**”), the date that is 60 calendar days from the 2024 Amendment Notice Date.

NOW, THEREFORE, in consideration of the above recitals acknowledged herein by reference, this 2024 Amendment will be deemed an effective amendment to each of the

May 2023

Applicable Registrar Agreements as of the 2024 Amendment Effective Date.

1. Section 3.18 is hereby amended and restated in its entirety as follows:

3.18 Registrar's Abuse Contact and Duty to Investigate Reports of Abuse.

3.18.1 Registrar shall maintain an abuse contact to receive reports of abuse involving Registered Names sponsored by Registrar, including reports of DNS Abuse and Illegal Activity. Registrar shall publish an email address or webform to receive such reports on, or conspicuously and readily accessible from, the home page of Registrar's website (or in another standardized place that may be designated by ICANN from time to time). Upon receipt of such reports, Registrar shall provide the reporter with confirmation that it has received the report. Registrar shall take reasonable and prompt steps to investigate and respond appropriately to any reports of abuse. For the purposes of this Agreement, "DNS Abuse" means malware, botnets, phishing, pharming, and spam (when spam serves as a delivery mechanism for the other forms of DNS Abuse listed in this Section) as those terms are defined in Section 2.1 of SAC115 (<<https://www.icann.org/en/system/files/files/sac-115-en.pdf>>).

3.18.2 When Registrar has actionable evidence that a Registered Name sponsored by Registrar is being used for DNS Abuse, Registrar must promptly take the appropriate mitigation action(s) that are reasonably necessary to stop, or otherwise disrupt, the Registered Name from being used for DNS Abuse. Action(s) may vary depending on the circumstances, taking into account the cause and severity of the harm from the DNS Abuse and the possibility of associated collateral damage.

3.18.3 Registrar shall establish and maintain a dedicated abuse point of contact, including a dedicated email address and telephone number that is monitored 24 hours a day, seven days a week, to receive reports of Illegal Activity by law enforcement, consumer protection, quasi-governmental or other similar authorities designated from time to time by the national or territorial government of the jurisdiction in which the Registrar is established or maintains a physical office. Well-founded reports of Illegal Activity submitted to these contacts must be reviewed within 24 hours by an individual who is empowered by Registrar to take necessary and appropriate actions in response to the report. In responding to any such reports, Registrar will not be required to take any action in contravention of applicable law.

3.18.4 Registrar shall publish on its website a description of its procedures for the receipt, handling, and tracking of abuse reports. Registrar shall document its receipt of and response to all such reports. Registrar shall

**May 2023**

maintain the records related to such reports for the shorter of two (2) years or the longest period permitted by applicable law, and during such period, shall provide such records to ICANN upon reasonable notice.

**May 2023**

**Schedule A**

[Applicable Registrar Agreements – Identified by IANA Number]