President and CEO's Report
9 June 2011

Human Resources:
New hires include the addition of Jeff Moss as ICANN's Chief Security Officer. Jeff is an internationally respected technologist whose expertise in security of the DNS will help drive ICANN's security initiatives. Alina Syunkova has also joined ICANN to provide additional Board support. Alina has worked both in the United States and Russia and speaks English, Russian, French and Spanish.

Internally, Khalil Rasheed has taken on the role of Contractual Compliance Manager – Whois, and Brian Peck will be moving to the Policy Team as Policy Director and his current position of Registrar Liaison Manager will be posted shortly.

Employment Information

Security:
The FY 12 SSR Framework was published for comment on 2 May in 5 UN languages. The comment period closed on 7 June and the comment summary was published on 8 June. Staff conducted community briefings with At Large, a ccNSO work team, at the National Cyber-Forensics Training Alliance in Pittsburgh, PA during the SpyEye/Zeus Conference, and with the IT Sector Coordinating Council's International Committee. Most of the comments were supportive of the new format for the SSR Framework. The team will be conducting a session in Singapore for the community to answer further questions and introduce Jeff Moss.

After Jeff Moss joined the Board at the retreat in Istanbul, he then joined

Rod in France to support a successful meeting with Interpol. Jeff also covered the e-G8 Conference. Confidential and Business Proprietary

The Security team also supported the 5th DNSSEC key ceremony in Culpeper, Virginia on 11 May, and led the first Root Zone Management Partners contingency table-top exercise with Verisign and NTIA on 13 May in Washington DC.

The Security team contributed to the initial calls in the DNS Security and Stability Analysis Working Group, a new cross-community working group to look at threats to the DNS and current gaps. The DSSA-WG will be conducting its first face to face meeting in Singapore.

Security team is also contributing documents and information to the Affirmation Review Team on SSR and helped solicit feedback for the law enforcement questionnaire.

IT & IANA:
IT - Financial System deployment is on target for July 2011
IT - Beginning to role out RSA security tokens to provide secure connectivity for off-site employees and working to identify impact of recently announced security bug in RSA tokens
Dev - Internal Tool for managing External Travel requests - streamlining process

Sensitive DNS Security/Stability Info Redacted

DNS OPs - 5th Key signing ceremony held
DNS OPs - Proposal for Internet Number Resource Certification (RPKI) drafted and ready for Board review
DNS OPs - completed in-addr.arpa transition from ARIN to ICANN
IANA - MOU amendment with IETF signed for 2011

Sensitive DNS Security/Stability Info Redacted

IANA - published 3rd party DNAME report on feasibility of using DNAME in root

IDN - 5 new ccTLD IDNs passed string approval in Fast Track Process;

Communications

New gTLD Communications

Communications surrounding new gTLDs occupy a significant percentage of time for the Marketing Communications department. They hosted a "New gTLD Summit" off-site from the ICANN office so that Barbara's and Kurt's teams could focus on the communications plan for two days without interruption. They published a draft of the resultant plan along with the latest Applicant Guidebook version on 31 May. Currently they are producing a number of brochures and videos, targeting potential applicants who have not been active in the ICANN community.

Redesigning ICANN.ORG

In the drive to improve our flagship site, ICANN.ORG, we have at last contracted a vendor to implement the redesign. The winning bidder was Four Kitchens of Austin, Texas, whose other clients include The Economist, Al-Jazeera's English site, Amnesty International, SxSW (South by SouthWest), and Major League Soccer.
On June 1, ICANN and Four Kitchens met for their kick-off meeting. Implementation has officially begun. Refreshing the home page is the first area of focus. The schedule shows a new ICANN.ORG going live in 2011.

Refresh of GNSO.ICANN.ORG

The refresh of GNSO.ICANN.ORG is also proceeding. Because the refreshed site is friendlier to newcomers, it requires more than 100 pieces of new content to orient and instruct visitors and explain what new pages are for. The Communications Department is authoring this content, with Policy Staff members reviewing it for appropriateness. New drafts are circulating

each week. The goal is to position the new site and new content to win approval from the GNSO Council, before making the site live to the public.

Project Office:

Fellowship Program
1) Close out of SF/SV (magazine, announcement, wiki, etc.)
2) Complete Singapore application process
3) Prepare and deliver Singapore meeting
4) Kickoff of Dakar (#42) Fellowship Applications

Supporting IT Systems Implementations
1) Financial System Replacement Implement - We are helping manage the phase 1 Go Live by June 2011 2) Document Management System – Kick-off the Initial implementation with legal per plan 3) Support IDN Variant Mgt Project 4) Social Text wiki replace by Community wiki completed, involved full migration and the Community fully set up and accessible. Training progressing through Singapore (6 session conducted thus far).

On track Supporting resolving remaining issues on New gTLD Program
1) Develop and published 7 explanatory memos - April 11
2) Revise Guidebook to incorporate Board, GAC and community feedback - May 30
3) Develop Summary and Analysis from 30 AGB Public Comments - May 30
4) Synthesize the results of consultations and comments from SF/SV Meeting - completed
5) Conduct GAC teleconference session on remaining overarching Issues - May –completed

ICANN Planning process progressing
1) Ops Plan and Budget Development - - Work with Finance on Budget Development process - Develop Ops plan, working with finance and dept managers by May 10 - Develop presentations for Singapore on Ops Plan and Budget – June

2)	Strategic Plan - - Post adopted plan - 28 March - Develop process / timeline for 2012-2015 Strategic posted 5/30

Accountability & Transparency

Implementation of the Accountability & Transparency Review Team's recommendations and supporting Board and community consideration of the ATRT report, as well as facilitating two additional community reviews called for in the Affirmation of Commitments, has been an important focus for ICANN Staff this trimester. For example, significant progress has been made on implementation of several ATRT "Board Governance, Performance & Composition" recommendations that are operational in nature. A wealth of Board meeting information is now regularly posted: agendas, Board briefing materials, expanded Board minutes, rationale statements for Board resolutions, and resolutions. A substantial amount of Board meeting information also is now posted in six U.N. languages, and a document was issued that sets forth conditions for redaction of Board briefing materials that are posted. To address Board composition, the Nominating Committee has already taken voluntary steps to comply with some ATRT recommendations, including consulting with Supporting Organizations and Advisory Committees, and holding public consultations on skill set requirements and process improvements. For a detailed list of work underway and progress on ATRT recommendations, please see the ATRT Recommendation Projects List. Staff has finalized implementation plans and budgets for 27 ATRT recommendations for Board action in Singapore. Staff also has supported the ongoing work of the next two community review groups – the Whois Policy Review Team and the Security, Stability & Resiliency Review Team – this trimester. This support included briefings, research and information sharing, as well as administrative assistance. Staff will again assist both Teams in holding a series of meetings in Singapore, as they did at ICANN's San Francisco meeting.

IDN

-Published Final Proposal for the IDN Variant TLDs Issues Project.

-Published Call for Volunteers for six case study teams (Arabic, Chinese, Cyrillic, Greek, Devanagari and Latin).

-Received 71 applications across six case study teams.

-Formed the teams members and are about to publish the formation of each team.

-ICANN also received applications for host organizations for each of the teams. ICANN is about to finalize the selection of the host organizations.

-Teams are scheduled to have a kick-off meeting followed by all day working sessions during the ICANN meeting in Singapore on Saturday, 18 June.

Policy:

At-Large initiatives and accomplishments

- A total of 27 At-Large meetings held, including:
    - 3 cross-community calls: [ExCom-GAC Chair call](), [ALAC-Registrar call](), and multi-stakeholder/Board call with JAS WG (7 June)
    - 2 Community briefings: FY12 SSR Framework and FY12 budget process

- An extraordinary number of policy statements by the ALAC since SF/SV Meeting:
    - [16 reports in total]() – the ALAC's largest number in any three-month period
    - Notable examples:
        - [ALAC Statement on the Stability, Security, and Resilience of the DNS]()
        - [ALAC Statement on Post-Expiration Domain Name Recovery]()

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- - ▪ [ALAC Statement on Registrar Accreditation Agreement Negotiations](#)

- Growing number of ALSes: At-Large, with 120 ALSes, now has [six ALS applications](#) pending (to AFRALO, APRALO, EURALO, and LACRALO)

- ALAC's support of the SO/AC New gTLD Joint Applicant Support Work Group (JAS WG):
  - o Closely advised JAS WG on preparation of [Second Milestone Report](#)
  - o Organizing multi-stakeholder call (Board, GAC, GNSO, At-Large) with JAS WG on 7 (or 10) June and meeting in Singapore (suggested by Katim S. Touray)

- Increased cross-community collaboration:
  - o [ALAC's first teleconference with GAC Chair](#) on shared interests
  - o [ALAC-Registrar call](#), as follow-up to SF/SV meeting, on joint production of consumer educational videos; and
  - o First ALAC meeting with GNSO Business Constituency planned for Singapore

- ALAC/At-Large Improvements Project on track for successful conclusion:
  - o [ICANN Bylaw amendments](#), clarifying the ALAC's continuing purpose, submitted to SIC for Board's consideration in Singapore
  - o [Improvements update](#) submitted to SIC for informational purposes
  - o New ALAC target for Project completion: August 2011 (moved from June)

- Launch of new [Working Group on Future Challenges](#) – To address emerging challenges to At-Large

- Major At-Large meetings planned for ICANN Singapore Meeting:
  - o Lunch with Board; activity with GAC
  - o Multi-stakeholder/Board meeting with JAS WG

- The ALAC's first meeting with GNSO Business Constituency
- APRALO Showcase featuring its ALSes and a speech by Professor Peng Hwa Ang, Director of the Singapore Internet Research Centre

ccNSO Initiatives and Accomplishments

- Framework of Interpretation WG –
  The ccNSO Framework of Interpretation working group has been established. In this WG the ccTLD community (members and non-members of the ccNSO) and GAC participate as members with liaisons from the ALAC and GNSO. The WG has completed its draft charter which will be discussed to be finalized in Singapore.

- Implementation of ccNSO Improvements –
  The ccNSO has adopted a schedule for implementation of the ccNSO Improvements. The first set of improvements are already embedded: a full description of the roles and responsibilities of the chair, vice chair and councilors. In Singapore the ccNSO will discuss a draft of a 3-year work plan and the process to maintain it, and document the process to develop a ccNSO response or statement. The ccNSO Council also agreed to initiate the process for the implementation of collaboration tools for the ccTLD community (Confluence work spaces)

- Incident Repository implementation WG –
  The ccNSO has established a working group to propose the implementation of an incident response repository for the ccTLD community. This WG will have its first meeting in Singapore.

GNSO Accomplishments

- A total of 41 GNSO community teleconference meeting – including 4 GNSO Council Meetings – and 3 Community Webinar Briefings
- Final Report completed on IRTP Part B PDP for GNSO review and action

- Final Report on Post-Expiration Domain Name Recovery PDP (will be) completed by the June meeting for GNSO review and action
- Final Revised new Policy Development Processand recommended Bylaws amendments completed for GNSO review and action
- The GNSO Council approved the Final Report on GNSO Global Outreach Recommendations (called for in GNSO Improvements) and has convened an Outreach Task Force to address those recommendations.
- Completed a well-attended (over 160 participants) Webinar on the Current State of the UDRP, and published a Preliminary Issues Report on UDRP as requested by the GNSO (precursor to likely PDP)
- Staff produced a Summary of the new Working Group Guidelines approved by the GNSO Council in San Francisco. This will make the guidelines more accessible to all WG participants.
- GNSO Council approval of two major studies of Whois, finalization of contract and research launch of another Whois study that had been previously approved by the GNSO Council (and likely approval of a fourth before or in Singapore)
- GNSO Council initiation of a drafting team to take some next steps on the Inventory of Whois Service Requirements Report that had been awaiting Council action since August 2010
- GNSO Council convened a drafting team to explore issues and procedures associated with "Cross Community Working Groups", following preparation of high level questions and draft principles by ICANN staff
- Planning for successful meeting in Singapore, including Forum on DNS Abuse, Workshop on the Current State of the UDRP, and GNSO Council meetings with the Board, the GAC and the ccNSO.
- GNSO Council voted down two motions approving further work on the negotiation of the new RAA in accordance with the Final Report on Improvements to the RAA.

SSAC Accomplishments

The SSAC published three documents that provide comments and guidance on key security issues:

- *[SAC047: SSAC Comment on the ICANN gTLD Registry Transition Processes Model](#)* –
  In conjunction with the anticipated introduction of new generic Top Level Domains (gTLDs) ICANN has published an Explanatory Memorandum to
  describe a model for the transition of a gTLD from one registry operator to
  another. The SSAC Comment considers each of the circumstances where the transition processes are to be implemented. In particular, the SSAC considers the objectives, scope and application of the transition processes and recommends that the Explanatory Memorandum clearly identify risks that are mitigated by the proposed transition processes.

- *[SAC048: SSAC Comment on the Orphan Glue Records in the Draft Applicant Guidebook](#)* –
  This SSAC Comment considers a specific issue in the guidebook: the management and removal of orphan glue records. The Comment prepares a definition of orphan glue and recommends it be included for reference in the Applicant Guidebook. It also asks that ICANN considering refining the language of proposed policy regarding orphan glue.

- *SAC049: SSAC Report on DNS Zone Risk Assessment and Management (Link TBD)* –
  The Report considers technical or business circumstances that might result in the loss of DNS configuration information or the loss or disruption of domain name resolution. The SSAC represents such circumstances as risks and recommends measures domain name registrants should take to reduce the impact to their businesses or organizations should any such circumstance affect their domain name(s).

Cross Community Working Group Efforts:

Cross community working groups are becoming an increasingly useful tool for sharing community concerns and reaching common understanding of

critical DNS and industry issues. The community is still learning how to coordinate efforts, how best to achieve common understanding of WG goals and how to develop consistent practices and procedures that are clearly understood by all participants. A total of 29 meetings have been held of these cross community working groups this trimester.

- Joint ccNSO - GNSO IDN WG (JIG WG)
  Final Report on introduction of Single Character IDN TLD's – Both the ccNSO and GNSO council adopted the Final report of the JIG WG on the policy aspects of the introduction of single character IDN TLD's. The report was submitted to the ICANN Board of Directors by both councils. According to the recommendations it is advised to introduce Single character IDN TLD's under both the Fast Track process and new gTLD process taking into account the recommendations and under the existing rules and procedures. The JIG has been requested by both the ccNSO and GNSO council to provide ICANN (staff) with clarifications when so requested.

- DSSA WG –
  The DSSA WG has been established with most volunteers, observers and experts appointed. The WG is still expecting a response from the GAC whether it wants to participate i.e. appoint members or observers. The WG has established a small sub-group of its co-chairs to maintain the processes of the WG. The WG is developing it Work Plan as a first step.

- Joint Applicant Support (JAS) Working Group –
  See At Large Report Above
   On 2 June 2011, ICANN's Final Status Report to the GNSO Council on AGP Limits Policy Implementation was posted (see http://www.icann.org/en/announcements/announcement-02jun11-en.htm). The Policy included that ICANN staff was to report to the Council for two years following the implementation to consider whether additional Policy work should be considered based on the reports provided by ICANN staff. As noted in early and subsequent reports, abuse of the Add Grace Period (AGP) has declined by 99.7% since the Policy was implemented on 1 April

2009. The results of the AGP Limits Policy illustrate the success of ICANN's consensus-driven, bottom-up policy development process. Community members identified the problem, initiated policy discussions, generated a solution, and monitored the results. The ICANN practice of encouraging and considering broad community input on policy issues leads to effective results.

- On 12-13 May 2011, ICANN conducted its Europe Regional Registry/Registrar Event in Munich, Germany. These events, first introduced in 2005 for gTLD registries and ICANN-accredited Registrars (and they are also now open to observers), provide an educational opportunity to discuss topics important to the effective contractual compliance and operation of a gTLD registry or ICANN-accredited registrar, and are intended to broaden participation in the ICANN multi-stakeholder governance model. The materials presented at the event are publicly available at   http://www.icann.org/en/announcements/announcement-25may11-en.htm.

- On 2 May 2011, a public comment period was commenced on a Proposed ICANN Process for Handling Requests for Removal of Cross-Ownership Restrictions for Existing gTLDs (see http://www.icann.org/en/announcements/announcement-02may11-en.htm). This proposed process follows the 21 April 2011, ICANN Board resolution (see http://www.icann.org/en/minutes/resolutions-21apr11-en.htm) that ICANN should develop a process for existing gTLD registry operators to transition to the new form of Registry Agreement or to request an amendment to their Registry Agreement to remove the cross-ownership restrictions. The summary and analysis should be posted shortly and will inform the Board's potential consideration of the proposed process on 20 June 2011.

Registries:
- On 10 May 2011, the public comment period on the Proposed .NET Renewal Registry Agreement (see http://www.icann.org/en/announcements/announcement-11apr11-en.htm) concluded. The summary and analysis should be posted shortly and

will inform the Board's consideration of the .NET Renewal Registry Agreement on 24 June 2011.

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