

REGION	LOCATION	CONTACT INFORMATION
Benelux	Eelde	Submit or view support requests E: support-nl@oclc.org O: +31 (0) 50 80 80 500 (Wise)
	Support availability Support is available between the hours of 08:30 and 17:00 (Central Europe Time).	Leiden
Canada	OCLC Canada 9955 rue Châteauneuf, bureau 135 Brossard J4Z 3V5 Québec CA	Submit or view support requests E: supportcanada@oclc.org T: 1-888-658-6583 (toll free in Canada) O: +1-450-656-8955
	Support availability Support is available between the hours of 08:30 and 17:00 (GMT-4 - Eastern Daylight Time).	OCLC Relais 215-1690 Woodward Drive Ottawa, ON K2C 3R8 CA
China	OCLC Asia Pacific, Beijing Rm.705A, Block AB, Dongsheng Plaza No. 8, Zhongguancun East Rd Haidian District Beijing CN	E: china@oclc.org O: +86-10-82607931, 82607932, 82607538



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France Support availability Support is available between the hours of 08:30 and 17:00 (Central Europe Time).	OCLC Support—France Postbus 876 2300 AW Leiden NL	Submit or view support requests E: support-nl@oclc.org O: +31-(0)71-524 66 00
Italy	OCLC Support—Italy Viale dei Mille, 164 50131 Firenze Italy	Submit or view support requests E: support-it@oclc.org O: +39-055-5001357
Latin America and the Caribbean		Submit or view support requests E: soporte@oclc.org For assistance in Spanish, call for free from Google Chat or Skype at + 1-800-848-5800 and select option 2. Or, dial direct with international call cost at + 1-614-793-8682.
Spain Support availability Support is available between the hours of 09:00 and 17:30 (Central European Time).	OCLC Support—Spain Gran Via de les Corts Catalanes 575, 1r 1a 08011, Barcelona ES	Submit or view support requests E: support-es@oclc.org O: +34 (0) 627 469 988
Taiwan	OCLC Asia Pacific, Taipei 2F-2., No. 56, Sec. 2, Dunhua S. Rd., Da'an Dist., Taipei City 10683, TW (R.O.C.)	E: support-taipei@oclc.org O: +886-2-7744-7215



REGION	LOCATION	CONTACT INFORMATION
UK and Ireland		Submit or view support requests
Support availability Support is available between the hours of 09:00 and 17:30 (UK Time) with the exception of English Bank Holidays.	OCLC Support—UK and Ireland City Gate 8 St. Mary's Gate Sheffield S1 4LW UK	E: support-uk@oclc.org T: 0845 267 7502 (local rate) O: +44 (0)114 267 7502
United States		Submit or view support requests
Support availability Support is available between the hours of 8:00 and 19:00 (Eastern Standard Time).	OCLC Support—United States 6565 Kilgour Place Dublin, Ohio 43017 US	E: support@oclc.org T: 1-800-848-5800 (toll free in USA and Canada) O: +1-614-793-8682
Don't see your country or region listed?		Submit or view support requests E: support@oclc.org

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