# NARALO input into WT C SWOT analyses

# Background

At-Large Improvements WT C (on ALAC/At-Large's planning processes) is responsible for implementing Recommendations 5 and 6 to come out of the Fina I Report of the ALAC Review WG on ALAC Improvements:

- Rec 5: ALAC should develop strategic/operational plans as part of ICANN's planning process.
- Rec 6: At-Large should develop accurate cost models.

To complete this mandate, WT C is compiling three SWOT analyses (SWOT = strengths, weaknesses, opportunities, and threats) on ALAC/At-Large's:

- · Strategic planning;
- Operational planning; and
- Budgetary planning.

As the next step, WT C would like to collect contributions to each of these three SWOT analyses from the RALOs' ALSes.

## Instructions for NARALO

WT C is asking each RALO to collect contributions from its ALSes to the three SWOT analyses below, which cover the ALAC/At-Large's (a) strategic, (b) operational, and (c) budgetary planning. This request is a chance for your ALSes to directly influence ALAC/At-Large planning processes and procedures. (Note: This request is separate from the ALAC's recent request for the RALOs' comments specifically on ICANN's FY2010-14 Strategic Plan.)

At present, each of the three SWOT tables lists the strengths, weaknesses, opportunities, and threats determined by WT C. We are now asking the ALSes to add to each of these lists. In considering its input, each ALS (along with its RALO) may review the points being added by the ALSes of the other RALOs; links to the SWOT contribution page of each RALO can be found on the main WT C workspace page.

To proceed, we would like each RALO's leadership (or appointee) to "hold the pen" -- that is, to collect its ALSes' input (in whatever way it sees fit), consolidate that input if it wishes, and to enter it into the below three SWOT tables. Therefore, we have given NARALO's chairperson, vice chair, and secretariat editing rights to this page. (Please let us know if you would like us to grant editing rights to any other RALO member.)

When adding the points below that your ALSes would like to contribute, please:

- Place new points underneath those already in the SWOT tables;
- Add the points in English;
- Use a color other than black;
- Do not number/letter the points you add (even though the points already listed are numbered/lettered); and
- Feel free to use the designations "+1," "+2," etc. after any point already in a SWOT table with which your ALSes strongly agree.

Deadline: Please add your ALSes' contributions as soon as possible but no later than three business days after February's NARALO meeting -- that is, Th ursday, 17 February.

Thank you very much. If you have any questions, please contact Seth Greene, the At-Large Improvements Manager, at seth.greene@icann.org.

# A. SWOT on ALAC/At-Large strategic planning

This SWOT analysis relates to Rec. 5: ALAC should develop strategic/operational plans as part of ICANN's planning process.

# A.S - STRENGTHS

A.S.1 - Membership diversity brings talent

A.S.2 - Regional involvement and balance

- At-Large outreach is pillar of ICANN's strategic influence in Internet governance
- Involvement of all five RALOs is an asset
  Knowledge of local communities benefits outreach planning
- 4. Knowledge of local actors (e.g., stakeholders, government leaders,

policy makers, regulators) related to ICANN and Internet ecosystem 5. Knowledge of possible outreach efforts

- 6. First-hand involvement in Internet governance unrelated to ICANN and domain names
- A.S.3 At-Large strategy is bottom-up and reflects the consensus of many stakeholders A.S.4 Current structure and existing processes are in place to avoid capture and allow scalability
- A.S.5 At-Large, as home of individual Internet users, does not take into account purely commercial or vested individual interests

A.S.6 - Number and diversity of stakeholders are growing

- A.S.7 Level of participation by stakeholders is increasing A.S.8 At-Large is core part of the original ICANN vision
- A.S.9 At-Large's multi-stakeholder, bottom-up governance transcends operational domain name
- A.S.10 At Large, as ICANN's conscience, brings unique considerations to strategic planning

#### ADD ALS CONTRIBUTIONS HERE

Volunteer involvement is highly professional and experienced providing a wealth of knowledge and expertise

## A.W - WEAKNESSES

A.W.1 - Specific details of At-Large strategy are not well defined or easily understood A.W.2 - Translations:

- 1. Number is limited

A.W.3 - Lack of clear strategic targets for the whole At-Large community (ALSes, RALOs, and ALAC)

## ADD ALS CONTRIBUTIONS HERE

Lack of presence of fair representation from low income memberships from the " digital divide

Unclear of the integration of the disabled communities, WCAG 2.0 compliance No separate committee on mobile internet issues ie. internet on smart phones lpads. Motorola Xoom etc

A.O - OPPORTUNITIES A.T -THREATS A.O.1 - Ability to feed local and global issues into ICANN strategy A.O.2 - Very powerful communication channel A.O.3 - Useful tool for ICANN outreach A.T.1 - Lack of funding limits outreach A.T.2 - Lack of volunteers reduces time spent on A.O.4 - Local ALSes can help with local events (i.e., act as liaisons to local stakeholders) A.O.5 - Developing countries and emerging economies provide many prospects strategic issues A.O.6 - Opportunity exists to create a road-map, based on various scenarios, for At-Large's future A.T.3 - Lack of established feedback loop from ICANN A.O.7 - A better understanding between At-Large and ICANN Strategy team could lead to increased use of At-Large as a strategic A.T.4 - Loss of ICANN credibility if At-Large does not resource for ICANN A.O.8 - Public participation could be strengthened by integrating the Public Participation Committee's strategy with At-Large 's A.T.5 - If bottom-up process is broken or At-Large processes, facilitated by Staff strategy is not considered: A.O.9 - Consultation and coordination between RALOs should be strengthened 1. Loss of local support 2. Loss of stakeholder input A.T.6 - ICANN's control by government-led agencies A.T.7 - Competition from another agency similar to ADD ALS CONTRIBUTIONS HERE Leadership role in providing foundation grants (ICANN Is a 501C) to less fortunate groups, Note the World Wide Web Foundation efforts to promote entreprenuership in the third world ICANN A.T.8 - International pressure limits ICANN's revenue ADD ALS CONTRIBUTIONS HERE

# B. SWOT on ALAC/At-Large operational planning

This SWOT analysis relates to Rec. 5: ALAC should develop strategic/operational plans as part of ICANN's planning process.

B.S STRENGTHS  B.S.1 - Membership diversity can bring talent B.S.2 - Local organizational knowledge brings unbiased view of operations:  1. Lower costs of implementation 2. Local political insight B.S.3 - Local community input:  1. Grassroots input 2. RALO involvement is an asset B.S.4 - On-the-ground, workable and well-defined actions B.S.5 - At-Large uses electronic tools to bring its	B.W.1 - At-Large reacts slowly B.W.2 - At-Large maturity still not completely achieved B.W.3 - Translations:  1. Number is limited 2. Delays exist  ADD ALS CONTRIBUTIONS HERE - Lack of travel support to members for at least once a year face to face meeting producing a two tier volunteer experience. Those who are subsidized have a vested interest to be more involved leaving a second class group of volunteers OCL: yes - Minimum news on ICANN development in the news and social media OCL: no this does not fit in operational planning
members' different backgrounds and experiences to bear on	processes
planning process  ADD ALS CONTRIBUTIONS HERE	- Lack of real leadership on the phoney pharmacy sites, etc OCL: no this does not fit in operational planning processes

**B.O - OPPORTUNITIES** 

- B.O.1 Strengthen maturity of At-Large by improving processes
- B.O.2 Use At-Large as a powerful communication channel
- B.O.3 At-Large operating plan could be a useful step in preparing an accurate budget
- B.O.4 At-Large's abilities and reach could be used to convey
- ICANN's message locally
- B.O.5 At-Large could incorporate public participation into ICANN's operational planning B.O.6 - At-Large comments, as result of consensus-based process, should
- be considered by ICANN Board and staff
- B.O.7 Plans (such as a Second At-Large Summit or RALO GAs) proposed by At-Large should be considered by ICANN

ADD ALS CONTRIBUTIONS HERE

# **B.T - THREATS**

- B.T.1 Lack of resources (including operational funding, staff headcount, translation services, Web services, c onference-call services, other daily logistical needs, etc.)
- B.T.2 Less operational effectiveness and visibility leading to a lack of volunteer interest
- B.T.3 Lack of volunteers would limit operational planning and capabilities

ADD ALS CONTRIBUTIONS HERE

# C. SWOT on ALAC/At-Large budgetary planning

This SWOT analysis relates to Rec. 6: At-Large should develop accurate cost models.

#### C.S -STRENGTHS WEAKNESSES C.S.1 - Membership diversity can bring talent C.W.1 - Lack of established feedback loop from ICANN C.W.2 - Communication problems ICANN finance C.W.3 - No possibility of ROI figure - "investing in At Large is like investing in R&D" C.S.2 - In-house knowledge of budgetary requirements within At-Large C.S.3 - Improved consultation among the RALOs and their representatives on C.W.4 - ICANN currently only source of funds for At Large ALAC C.W.5 - Lack of clear funding schedule/calendar with regards to face to face general C.S.4 - Cost-effective actions C.S.5 - Experience sharing among RALOs assemblies introduces uncertainty C.S.6 - A bottom-up budget structure for At-Large C.W.6 - We need to improve our interaction with the staff during the budget planning process. ADD ALS CONTRIBUTIONS HERE ADD ALS CONTRIBUTIONS HERE

# C.O -OPPORTUNITIES

C.O.1 - ALAC/At-Large could provide information regarding At-Large budgetary needs in a more timely manner and in the required format

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#### THREATS

- C.T.1 Limiting ALAC's budget could:

  1. Directly and severely affect outreach capability

  2. Allow for fewer or no face-to-face meetings (including but not limited to GAs, ICANN meetings, Summits, RALO meetings, other "inreach" efforts, etc.)

  a. Possible consequences could include ALSes' abandoning At-Large, reducing At-Large's usefulness and legitimacy

ADD ALS CONTRIBUTIONS HERE