ICANN Community Leadership Digest

The ICANN org Policy Development Support team publishes this twice-weekly digest
to help ICANN community leaders track requests and updates.

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Information Sharing

DUE FRIDAY: 2020 Leadership Program
From: Sally Costerton, Senior Vice President, Global Stakeholder Engagement

FOR: All Community Leaders

INFORMATION SHARING
From Wednesday, 2 October to Friday, 15 November 2019, ICANN has issued a call for nominations for the 2020 Leadership Program, scheduled for 5-6 March in Cancún, Mexico, just prior to ICANN67.

The Leadership Program helps current *and* incoming leaders better understand the complexities of ICANN, while also helping to develop the facilitation skills of participants. Understanding ICANN as an organization, the topics discussed within ICANN, and the interaction within other stakeholder groups can be challenging for incoming leaders, but sometimes also for experienced leaders. ICANN org and the community are making considerable efforts to help incoming leaders have a good start to their terms and to provide current leaders the opportunity to strengthen their leadership and facilitation skills.

Opportunities for Leadership Program participants include the following:
- Meet leaders from the other Supporting Organizations/Advisory Committees and get an insight of the functionality and issues in other groups
- Discuss current ICANN topics in an in-depth manner
- Deepen the understanding of key ICANN processes
- Develop facilitation and leadership skills, focused personal effectiveness to run meetings and foster processes

Interested individuals need to be endorsed by their Supporting Organization, Advisory Committee, or stakeholder group.

Please register here by Friday, 15 November 2019, 23:59 UTC. The Leadership Program does not provide financial support for travel to Cancún but does cover accommodations and offer a stipend for the days a participant is involved in the program.

NEW: CSC Findings on PTI Performance for October 2019
From: Lars-Johan Liman, CSC Chair

FOR: All Community Leaders

INFORMATION SHARING
As chair of the Customer Standing Committee (CSC), I am pleased to inform you that the CSC has concluded that Public Technical Identifier (PTI)'s overall performance over October 2019 was "Satisfactory" - PTI met 98.4 % of the service level agreements over the month of October 2019. The missed service level agreement was satisfactorily explained and not an indication of a performance issue. The related PTI report to the CSC, listing the individual service level metrics along with their actual and historical performance, can be found here.

I am also very pleased to provide you an update on the two outstanding Service Level Agreement (SLA) changes:
1. In accordance with the SLA change procedure: the CSC had requested the ccNSO and GNSO Councils to approve to the introduction of a new SLA, IDN tables processing times, and we have been informed they did accordingly.
2. The second SLA listed in the CSC Findings Report, the ccTLD Creation/Transfer - Validation and Reviews: SLA amendments, was approved by the CSC, and PTI has opened a Public Comment proceeding to seek your input and comments.

Both SLA changes are explained in more detail in the October 2019 CSC Findings Report.

The CSC met in person and with different stakeholder groups in Montréal, Canada during ICANN66. The presentations at our meeting and what we presented to the different groups are available here. I am honored to inform you that in Montréal the CSC selected me as its new chair and Brett Carr, one of the ccNSO appointed members, as vice chair - both for the duration of this term (until March 2020).

I would also like to officially recognize and thank the PTI staff for going beyond expectations by providing their October report to us already on 3 November, so that we could address it at our in-person meeting in Montréal the day after. This undoubtedly came at the cost of weekend work time for some staff, and on behalf of the entire CSC I would like to forward our warm appreciation for this.

BACKGROUND
Generally, the CSC regular meeting is scheduled on or around the 15th every month, and the CSC findings report on the PTI performance is sent out shortly after that meeting. If you would like to be informed of upcoming meetings or receive CSC reports directly, you may want to subscribe to our announce list. Any comments on our reporting to you is welcome.

The CSC became effective 1 October 2016. Background information on the committee along with transcripts of our meetings and other useful information can be found here.

REMINDER: ICANN Preparations for IGF 2019: Information for the Community and Requests for Input

FOR: All Community Leaders

INFORMATION SHARING
The 14th Annual Meeting of the Internet Governance Forum (IGF) will be hosted by the Government of Germany in Berlin from 25 to 29 November 2019. ICANN org will have a booth, hold sessions, and co-host a reception with other Internet technical organizations.

A few things we would like to share with you:
- **ICANN booth** – The booth will be a resource for the ICANN community. Please contact us (see below) if you or any of your members would like to volunteer at the booth, or use the booth as a place for small meet-ups, etc. Once we have a better idea, we will create a schedule reflecting this.
- **Technical community reception** – Monday, 25 November 2019, 18:30-20:00 (IGF venue). Space will be limited, and the reception will be by invitation only. Please send us (see below) the names of any community members attending the IGF and they will receive an invitation. Deadline: Tuesday, 12 November 2019.
- **Community sessions** – Please send us (see below) details of any session at the IGF your community group and members are planning, and we will share this information online and at the ICANN booth.

ICANN sessions
IGF Day 0 Pre-Events: Monday, 25 November 2019
- 15:05-14:35 | Workshop: The evolving ecosystem: ICANN's role in the security and stability of the Internet
IGF Day 1: Tuesday, 26 November 2019
- 10:45-11:45 | ICANN Open Forum: ICANN - DNS, Threats and Opportunities
IGF Day 3: Thursday 28 November 2019
- 11:05-12:35 | Workshop: Online Identity in the Multilingual Domain Name Space

ICANN org contact for community members and requests: **Adam Peake, adam.peake@icann.org**.

REMINDER: NextGen@ICANN Community Consultation
Executive: Sally Costerton, Senior Vice President, Global Stakeholder Engagement

FOR: All Community Leaders

INFORMATION SHARING
The NextGen@ICANN program is currently undergoing a community consultation.

One request from the preliminary feedback received to-date was for ICANN org to explore the feasibility of having community volunteer representatives from Supporting Organizations (SOs), Advisory Committees (ACs), Stakeholder Groups (SGs), and Constituencies (Cs) to nominate individuals for the following two roles:
1. NextGen Selection Committee members
2. NextGen mentors

For the Selection Committee, a time commitment of approximately 20 hours over three weeks is required (for each application round). Selection Committee members will typically serve for two years (or six application rounds).

Mentors are expected to devote approximately 24 hours to pre-ICANN Public Meeting preparation with their mentees, to offer advice, networking support, and regular check-ins on-site, and to complete evaluations following the ICANN Public Meeting. Based on previous estimates, mentors spend about two hours per week during the six-week preparation period in advance of the meeting and about two hours per day providing on-site support at the ICANN Public Meeting. Mentors will typically serve for one year (or three meetings).

Is your group interested in nominating individuals for either of these roles? **By Monday, 16 December 2019, please take the following poll** to help ICANN org can gauge the level of community interest. The findings of this poll will inform the proposed NextGen program approach that will be published for Public Comment.

Note: You will not be asked to submit the names of potential volunteers for roles at this time.

Public Comment

Registration Directory Service (WHOIS2) Review Team Final Report
Close Date: Monday, 25 November 2019

Proposed IANA SLAs for ccTLD Creation and Transfer
Close Date: Monday, 25 November 2019

Draft PTI and IANA FY20 Operating Plan and Budgets
Close Date: Wednesday, 27 November 2019

Implementation Plan for the GNSO Consensus Policy Relating to the Protection of Certain Red Cross Names
Close Date: Thursday, 12 December 2019

Proposal for Future Root Zone KSK Rollover
Close Date: Friday, 31 January 2020

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