ccTLD Community Confluence Wiki Space Implementation Plan

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Phase 1 – Preparations

- **Set up** wiki space with help from the ICANN tech department
- **Fill** space with basic material to give people an idea of the use

- Relevant links
- ccTLD Overviews
- Informational material

- **Teach** the community basic features of the space.

- Workshop in Dakar
- Hand-outs (written instructions to Adobe and Confluence)

Phase 2 – Launch

- **Announce** launch of the wiki space to ccTLD members including an invitation to try the features of the space. During this time the space will remain open (9 November-15 December).
- **Add** members (individually) with help from the ICANN tech department (December-March).
- **Follow-up** Workshop in Costa Rica (March 2012).

Phase 3 – Use

- **Assist** community in populating the space with relevant material and encourage them to use existing features (November 2011-June 2012).

- Add new relevant material
- Suggest individual areas of use to ccTLDs (liaison reports etc)
- Send email reminders and encourage use of the space

Phase 4 – Evaluation

- **Conduct** a survey to gather wiki space feedback from the ccTLD community (spring 2012).

- Frequency of the use
- Benefits of the space
- Areas of improvement
- Future preferences

- **Discuss** the result at the Prague meeting (ccTLD community and Council).
- **Decide** how to move forward (Council).