ICANN

Meeting Guide

48

ONE WORLD, ONE INTERNET

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ICANN 48 · 17-21 Nov 2013

Buenos Aires

ICANN

Dear Participant,

Welcome! As new gTLDs finally take root in the domain name space representing years of debate and hard work, I am pleased that you could join us for ICANN 48 in Buenos Aires, Argentina.

Argentina is home to many sites of outstanding cultural or natural importance to the common heritage of humanity. And Buenos Aires is well known for its food, its writers and the tango, and is likened to Paris with its wide boulevards and cafes. Argentine poet Jorge Luis Borges called it a city "I judge to be as eternal as water and air." May we find our days at ICANN 48 to be inspired by the indomitable energy of Buenos Aires, Argentina.

This meeting is my fourth as CEO and marks the second year of the new ICANN season. These days together in the Buenos Aires springtime will allow us to delve into our progress and discuss our achievements and our challenges. If past meetings are any indication, these days will fly by, filled with more than 200 sessions, meetings, networking events and hopefully some time for fun.

It is no small feat for any of us to set aside our day-to-day responsibilities and routines to converge here and discuss ICANN policy and activities. But the fact that we are here – whether in person or via remote participation – underscores my belief in our shared commitment to the consensus-driven, bottom-up multistakeholder model. In some ways, we are like any large family gathering; we bicker and debate and fight but we always choose to come back together because we share the same goals.

Globally, our collective efforts have helped to advance internationalized domain names, deployment of DNSSEC and the adoption of IPv6. Soon, we will see the New gTLD Program expand the domain space.

We've brought ICANN to the world through the opening of our hub offices in Singapore and Turkey, and our new engagement center in Uruguay. We continue to deepen and broaden our stakeholder engagement worldwide, via our strategic planning efforts, our strategy panels, and our new online learning initiatives. Please add your voice to the conversation.

Thank you for being a part of ICANN.

Fadi Chehadé
President and CEO

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How do I get started?

If this is your first time at an ICANN meeting, you might not know where to begin. When you register, be sure your badge shows that you're a Newcomer, denoted by a green ribbon attached to the badge. Then stop by the ICANN booth, open Saturday at noon and Sunday through Wednesday during registration hours. Greeters are ready to answer your questions and connect you to fellow community members.

What sessions should I attend?

Sunday is filled with sessions designed for Newcomers but open to all interested in expanding their knowledge of ICANN and current Internet issues. Below is an overview of these sessions. Please note that details may change. You can find the times and room locations on the mobile schedule web site, http://me.icann.org.

Welcome to ICANN Meeting Week:

Introduction to the Newcomer's Tracks, Newcomer's services and activities at ICANN 48.

ICANN and the Internet Eco-system: Learn more about the decentralized and international multistakeholder network of organizations that maintain the Internet's global interoperability.

Multistakeholder Model: Learn how civil society and Internet users, the private sector, national and international organizations, governments, research, academic and technical communities are all represented in ICANN's multistakeholder model.

Pillars of ICANN: Learn more about ICANN's important work in policy-making; coordination and operation of the Domain Name System; and security, stability and resiliency of the Internet.

How to Join and Stay Engaged: Get the basics on Remote Participation tools and online services during ICANN meeting as well as learn how to use ICANN community wikis.

Throughout the week, most sessions are open to the public, and you are welcome to attend any that interest you.

Join the conversation

Twitter.com/icann
ICANN en Espanol @ICANN_es
ICANN. em Portugues @ICANN_pt
#ICANN48

Facebook.com/icann.org

gplus.to/icann

Linkedin.com/company/icann

Schedule

You can access the latest ICANN 48 meeting schedule from your computer at **http://buenosaires48.icann.org/sched-overview** or over your mobile phone by entering **http://me.icann.org/mobile** into your phone's web browser.

The site is designed to be fast and simple to use through a mobile phone, but accessing it might still incur data roaming charges through your service provider.

Newcomers Welcome at Fellows Session

Each morning at 07:00, the ICANN Fellows gather with ICANN leadership for in-depth discussions and networking.

All are welcome!

What to watch for

With more than 200 separate sessions over five days, the ICANN community covers a lot of topics. We asked community leaders which discussions they expected to draw the most interest.

Dr. Olivier MJ Crépin-Leblond

Chair, At-Large Advisory Committee

The Buenos Aires meeting will see the start of the pilot Leadership Training Program, implemented by the ICANN Academy which was initiated by the At-Large Community and then embraced by all communities in ICANN. We are very excited to see the first facet of ICANN's Global Stakeholder Engagement programs as a key component of enabling end-users to better participate in ICANN. ICANN Labs, the Online Learning Platform and the Community Regional Outreach Pilot Program are other facets in which the At-Large community will be a key player and a strong supporter.

The recent announcements by the ICANN CEO, through the Montevideo Statement and the possibility of a future Brazil meeting, resonate with the At-Large community involved in wider Internet Governance issues. With 2014 looking to be a pivotal year for the Internet, our community will seek clarification on forthcoming plans.

Heather Dryden

Chair, Governmental Advisory Committee

The GAC will continue its discussions on the remaining issues outlined in the Beijing and Durban Communiqués (including implementation of safeguard advice for new gTLDs and the draft ATRT2 recommendations relating to the GAC. The GAC will continue its ongoing discussions with the Board and will also be meeting with other constituencies throughout the course of the meeting. The GAC is fully committed to the multistakeholder approach to policy development and advising on the public policy aspects of the New gTLD Program, and other ICANN activities, for the benefit of all Internet users.

Byron Holland

Chair, Country Code Names Supporting Organization

This is an exciting time to be involved in Internet governance. While it is hard to recognize history when it is in the making, I believe we are at a critical time in the development of the Internet. A number of factors are putting pressure on the Internet governance world to re-examine the mechanisms and processes that govern the Internet.

As operators of ccTLDs, we are well positioned to play a critical role in these discussions. I believe the Montevideo Statement from the I* group was an important step in this process. This week, the ccNSO will hold a panel on this statement, and I am sure there is much interest in exploring how the ccNSO can influence this process.

I look forward to working with ccNSO members on the issues that affect our community. Further, one of the key benefits I see for participating in the ccNSO is that it provides a venue for country code operators to learn from each other's experiences. I hope we can not only continue, but expand this activity in the future.

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Patrik Fältström

Chair, Security and Stability Advisory Committee

SSAC is finishing some work items related to delegation of the new gTLDs and looking forward at future issues. At this meeting we will start (but not finish) many work items. Because of this, we are looking for input from the community on what you believe could be interesting work items for SSAC. At the sessions where SSAC is participating, we are both presenting what we have finished and asking for your input, so please reach out to us.

Louis Lee

Chair, Address Supporting Organization

As part of the ASO responsibilities, we remain active and open in providing advice on Internet Protocol addresses and autonomous system number topics to any ICANN constituency. At the same time we are implementing the recommendations made by the independent review of our constituency. Join us at the Let's Talk About IPv6 in Latin America workshop that will focus on why IPv6 deployment is essential and the hurdles ISPs, domain registries and others need to leap when deploying it. The session will be conducted in Spanish so don't forget to ask for your translation equipment.

Lars-Johan Liman and Jun Murai

Co-chairs, Root Server System Advisory Committee

The Root Server System Advisory Committee (RSSAC) has successfully achieved a major reorganization to improve on its effectiveness and transparency. The executive committee has been formed to run the RSSAC, and we have been elected as the two co-chairs.

RSSAC will not hold a formal meeting during the ICANN meeting in Buenos Aires but some individual members of RSSAC (incl. Lars-Johan Liman) will be attending the conference and are very happy to share information and receive input.

Jonathan Robinson

Chair, Generic Names Supporting Organization

At last we have the first of the long-awaited new gTLDs live in the Internet's root. Now, as we look forward to the continued roll-out of new gTLDs, we need to keep a close eye on two overarching issues. First, the successful management of the new gTLD roll-out and the associated development of new gTLD policy alongside it. Second is the evolution and development of the global Internet governance framework. In all of this activity it is essential that ICANN's bottom-up, multistakeholder model flourishes and evolves. Within this model, the GNSO Council's role as manager of policy development in the GNSO is vital and so our processes need to develop and evolve too.

Main sessions of interest

Below is a general guide to high interest sessions of the ICANN Public Meeting in Buenos Aires. Schedules and locations change, so always check online for the most up-to-date information.

Sunday
17 November

10:00 - 16:00	Newcomers' Track Sessions

Monday
18 November

8:30 – 10:00	Welcome/President's Opening Session New gTLDs (Libertador AB)
10:30 – 12:00	Latin American and Caribbean Islands Strategy Update (San Telmo) New gTLDs (Libertador C) SO/AC Led High Interest Topics (Libertador AB)
13:30 – 15:00	Internet Governance (Libertador AB) IPv6 in Latin America (Libertador C)
15:15 – 16:45	Strategy Panels Update (Libertador AB) Security and Stability Update (Libertador C)
17:15 – 18:45	Five-Year Strategy Review Process (Libertador AB)

Tuesday
19 November

	Stakeholder/Constituency Day

Wednesday
20 November

8:30 – 10:00	Exploring Replacements for WHOIS – The Next Generation Directory Services (Libertador AB)
10:30 – 12:00	Accountability & Transparency Benchmarks and Metrics (Libertador AB)
13:00 – 15:00	GNSO Public Council Meeting (Libertador AB) Africa Strategy Rollout (Libertador C)
16:45 — 18:15	IDN Variant TLDs (Libertador C)
16:45 — 18:15	Online Learning Platform Pilot (Libertador AB)

Thursday
21 November

13:30 — 17:30	ICANN Public Forum (Libertador AB)
17:30 — 19:00	Public ICANN Board Meeting (Libertador AB)

Build Your Own Agenda

We've left this space for you to build your own daily agenda of sessions you want to attend.

Sunday, 17 November

Monday, 18 November

Tuesday, 19 November

Wednesday, 20 November

Thursday, 21 November

How do I make myself heard?

At ICANN meetings, we want to hear what you think.

Most meeting sessions are open and, typically, time is set aside for people to raise points at the end of each presentation or session. In addition to these meetings, several of the workshops include question-and-answer periods. Please note that unless you are a presenter, there is no assigned seating at an ICANN meeting. Everyone is encouraged to participate by sharing his or her thoughts at the table or by using the hand-held microphones placed around the room.

In some cases you will need to be a member of a particular group—such as a constituency or committee—to speak. If you are uncertain of the rules during a given session, simply ask the session leader whether you are allowed to speak.

Public comment also is welcomed at the Public Forum on Thursday in the main meeting room. This Forum is a key part of all ICANN meetings. Any member of the community can ask a question or make a comment directly to the ICANN Board. In fact, several hours are scheduled for the forum to ensure participants have adequate time to comment or raise questions on any aspect of ICANN's work.

ICANN's Board Chair, Steve Crocker, leads the Public Forum. Board members respond immediately where time and information allow.

You can ask questions or make comments in two ways:

1. Queue up behind the public microphone and wait to address the Board directly. Please say who you are ane where you are from.

2. Follow the directions for submitting questions remotely, described on ICANN's Remote Participation page at http://meetings.icann.org/remote-participation. There is also information on the Buenos Aires Meeting Public Forum page. You can email questions to forum@icann.org.

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Remote Participation Services

For those who cannot physically attend a meeting or particular session, ICANN offers a variety of services to ensure that the power of participation is just a click away. Virtual meeting rooms are available for nearly all sessions with access to meeting materials, a chat room and for larger or general sessions, video and/or audio streaming and live transcription.

Adobe Connect: Web conference with capabilities for video, chat and file sharing. A virtual conference room is created through Adobe Connect for each session. You can access it through the online meeting schedule at http://buenosaires48.icann.org.

Video streaming: A live broadcast feed of a meeting or session, sent to viewers in real time. Video streaming usually is available for the largest general sessions, and is viewable only through the Adobe Connect virtual room for that session.

Scribing: Written transcript of a meeting or session, created in real-time and presented within the virtual meeting room.

Audio streaming (listen-only): A live audio feed of a meeting or session, sent to listeners in real time. If interpretation in other languages is available, audio feeds will be offered in those languages.

Chat: Adobe Connect has a chat room for all participants to interact in one virtual room. All chat rooms are attended by ICANN staff to ensure face-to-face participants hear remote participants' views and questions. Learn more about expected standards of behavior here: http://archive.icann.org/en/accountability/frameworks-principles/community.htm#f

What you'll see online

Date: Mon 18 November 2013 - xx:00 – xx:00
Room: ICANN Room A
Session Leader: Matt Ashtiani | Policy Specialist

Remote Participation - Low Bandwidth

Audiocast:
English
Virtual Meeting Room:
http://stream.icann.org/example/

Remote Participation - High Bandwidth

Audiocast:
English
Virtual Meeting Room
http://stream.icann.org/example/

Sample screen shot of remote participation page

Fellowship applications

for ICANN 50 accepted 3 Jan. to 14 Feb.

Are you a member of the Internet community who needs financial support to participate in ICANN processes and constituent organizations?

Apply for a grant of support to attend ICANN 50 in London, England through ICANN's Fellowship program.

Learn more about eligibility requirements and deadlines at

http://www.icann.org/en/about/participate/fellowships

![ICANN Fellows logo]

Live interpretation services available

All sessions in the main hall and other select sessions offer live interpretation services. Speak into a microphone in the room if you wish to address the speakers or group in any language. Pick up a headset by the door to hear information in Arabic, Chinese, English, French, Portuguese, Russian or Spanish.

Got questions?

Newcomers' Lounge

The ICANN Newcomer team is here to answer your questions about ICANN, connect you to community and staff members, and guide you [...] ICANN meeting

Drop by the Newcomer Welcome Area at the ICANN booth to connect with staff and community members. You can also learn more about ways to get involved in ICANN – such as joining a working group!

Have a problem or complaint?

The ICANN Ombudsman is an independent, impartial and neutral person contracted to ICANN, with jurisdiction over problems and complaints about decisions, actions or inactions by ICANN, the Board of Directors, or unfair treatment of a community member by ICANN staff, Board or a constituency body.

Drop by the Ombudsman Office during the Buenos Aires meeting anytime to speak face-to-face, send an email to ombudsman@icann.org or fill out an online complaint form at ombudsman.icann.org/complaints/ombudsman. icann.org/complaints/

Chris LaHatte,
ICANN Ombudsman

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Creating Dialogue. Affirming Fairness.

Emergencies

101 / 911 . . . . **Police**
100 . . . . **Fire**
107 . . . . **Ambulance**
103 . . . . **Civil Defense**
147 . . . . **General Services**

City Government Call Center
4323-9400 . . . . **General Information**

Telephone Service
4312 2232 / 5550 // 0800 555 0016 . . . . **Tourism Information Center**
4480 0224 . . . . **Ezeiza International Airport**
4771 0104 . . . . **Jorge Newbery Airport**

SECURITY AND SAFETY

For your own safety it is important to remember the following universal travel tips:

At the Airport

- Watch out for staged mishaps – like someone bumping into you or spilling a drink – this could be a ploy to divert your attention and steal your bag and passport.
- When seeking directions, proceed to marked information counters only.
- Do not take cabs that have been recommended by people standing outside the airport terminal.

At Your Accommodation

- Store valuables in the safety deposit box.
- Keep your room locked.
- If someone knocks, check who it is before opening the door. Contact reception if you have any reason for concern.
- Make sure that luggage is only given to the bell staff, and a receipt is issued for stored luggage.
- Do not leave unattended valuables on chairs, under tables or on restroom hooks.

On the Street

- Avoid an ostentatious display of expensive jewelry, cameras, mobile phones and other valuables.
- Keep your handbag closed or zipped, and your wallet in an inside pocket and not in the rear pocket of your trousers. Do not leave them unattended. Do not carry large sums of money with you.
- Do not walk around talking on your mobile phone in the street and do not leave your phone unattended.
- Exchange your currency at a bank or at the hotel, not on the street.
- At night, stay away from dark, isolated areas. It is always better to explore in groups and to stick to well-lit, busy streets.
- Do not ask strangers to take group pictures, no matter how friendly they may seem.

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Join us!

Tuesday, 19 November
20:30 to 24:00
Plaza Hotel

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MUSIC NIGHT

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¿Eres Latinoamericano?

Look for our brochure featuring all the sessions related to the Latin American and Caribbean region, in Portuguese, Spanish, and English.

Follow us in language on Twitter
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ICANN's 15th Anniversary Celebration

Come share ICANN memories with the community, Board, and staff.

Sunday, 17 November,
19:00 - 20:30
Libertador AB

CLOSING RECEPTION

Let's gather together one last time before we part!

Thursday, 21 November,
19:00 to 21:00
San Telmo Room

Meeting Notes

What do all of these acronyms mean?

ALAC The At-Large Advisory Committee is the primary organizational home for the voice and concerns of the individual Internet user in ICANN processes. Within the At-Large community, global users are represented through small self-forming groups called At-Large Structures (ALSes) who are part of Regional At-Large Organizations (RALOs).

ASO The Address Supporting Organization represents the Regional Internet Registries (RIRs) – companies that oversee the allocation of Internet number resources in particular geographic regions. Only representatives of RIRs may join.

ATRT A team of community representatives responsible for reviewing ICANN's accountability, transparency and pursuit of the interests of global Internet users.

BCUC The Business and Commercial Users Constituency is one of the constituencies of the Generic Names Supporting Organization and the voice of commercial and business users within ICANN processes.

ccNSO The Country Code Names Supporting Organization represents the managers of country-code top-level domains (ccTLDs) such as Britain's .UK or Germany's . DE registry. You have to be a ccTLD manager to join

DNS The Domain Name System allows Internet users to type in names, like www.icann.org, and be directed to a machine-understandable unique Internet Protocol address like 192.0.34.163.

DNSSEC Domain Name System Security Extensions introduce security at the infrastructure level through a hierarchy of cryptographic signatures attached to DNS records. Users are assured that the source of the data is verifiably the stated source, and that the mapping of name to Internet Protocol address is accurate.

GAC The Governmental Advisory Committee represents governments and governmental organizations. You need to be a formally acknowledged representative of a government or international organization to become a member.

gTLD A generic top-level domain is an Internet domain name extension of three letters or more, such as .COM, .NET and .ASIA.

GNSO The Generic Names Supporting Organization is the main policy-making body for generic top-level domains and consists of seven sub-groups:

- Commercial and Business Users
- Non-Commercial Users
- gTLD Registries
- Registrars
- Intellectual Property
- Internet Service Providers and Connectivity Providers
- Not-For-Profit Operational Concerns Constituency

IANA The Internet Assigned Numbers Authority is responsible for the allocation and maintenance of the unique codes and numbering systems that are used in the technical standards ("protocols") that drive the Domain Name System. For more than a decade, ICANN has performed the IANA functions.

IDN Internationalized Domain Names include characters used in the local representation of languages that are not written with the 26 letters of the basic Latin alphabet.

IPC The Intellectual Property Constituency is one of four constituencies of the Generic Names Supporting Organization. It represents the views and interests of owners of intellectual property worldwide with particular emphasis on trademark, copyright, and related intellectual property rights and their effect and interaction with Domain Name System.

IPv4 The original Internet Protocol, version 4, was developed in the early 1980s. It had a capacity of just over four billion IP addresses, all of which have been fully allocated to Internet service providers and users. An IPv4 address looks like this: 192.0.2.53.

IPv6 Internet Protocol version 6 has a 128-bit address space, which is 340 undecillion

addresses. An IPv6 address looks like this: 2001:0db8::53. Where there are two colons side by side, all the segments in between contain only zeros. So without the double colons, you would expand the example address to 2001:0db8:0000:0000:0000:0000:0000:0053.

IRTP The Inter-Registrar Transfer Policy is a GNSO consensus policy that was adopted in 2004 with the objective to provide registrants with a transparent and predictable way to transfer domain name registrations between registrars.

ISPCP The Internet Service Providers Constituency is a constituency of the Generic Names Supporting Organization charged with the responsibility of advising the ICANN Board on policy issues relating to the management of the Domain Name System.

NCSG The Non-commercial Stakeholders Group is the home for civil society in ICANN's Generic Names Supporting Organization, created as one of four Stakeholder Groups in the GNSO and approved by the ICANN Board in 2008. Membership is open to non-commercial organizations and individuals involved in education, digital rights, community networking, public policy advocacy and many other areas.

NCUC The Non-commercial Users Constituency is a constituency within the GNSO's Non-commercial Stakeholders Group that represents the views of non-commercial individuals and non-profit organizations.

NGPC The New gTLD Program Committee is a committee of the ICANN Board responsible for making strategic and financial decisions relating to the New gTLD Program. It has all the powers of the ICANN Board.

NPOC The Not-for-profit Operational Concerns Constituency is found within the Generic Names Supporting Organization's Non-commercial Stakeholders Group and represents non-profit organizations who have operational concerns related to service delivery.

PDP The Policy Development Process is a set of formal steps, as defined in the ICANN Bylaws, to guide the initiation, internal and external review, timing and approval of policies needed to coordinate the global Internet's system of unique identifiers.

RAA The Registrar Accreditation Agreement is the contract between ICANN and its accredited registrars. It describes the obligations of both parties.

RrSG The Registrar Stakeholder Group represents domain name registrars. Registrars are organizations that verify availability and reserve domain names on behalf of a registrant.

RSSAC The Root Server System Advisory Committee represents organizations responsible for operating the world's 13 root name servers and others concerned with stable technical operation of the authoritative root server system.

RySG The Registries Stakeholder Group represents the interests of registries currently under contract with ICANN, in the Generic Names Supporting Organization. A registry is the authoritative, master database of all domain names registered in each top-level domain.

SSAC The Security and Stability Advisory Committee advises the ICANN community and Board on matters relating to the security and integrity of the Internet's naming and address allocation systems. Membership is by invitation only.
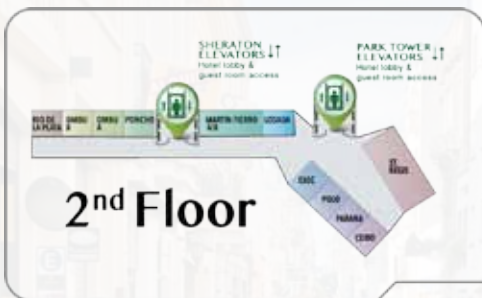
UDRP The Uniform Dispute Resolution Policy is a set of agreed-upon policies and procedures that define how to resolve domain name registration disputes, such as abusive registrations that harm existing brands or trademarks, with any ICANN-accredited registrars.

WHOIS (pronounced "who is"; not an acronym) An Internet Protocol that is used to query databases to obtain information about the registration of a domain name or IP address. ICANN's gTLD agreements require registries and registrars to offer an interactive web page and a port 43 WHOIS service providing free public access to data on registered names. Data includes the domain registration creation and expiration dates, name servers, and contact information for the registrant and designated administrative and technical contacts.

For more definitions, go to www.icann. org/en/about/learning/glossary

Venue Map

Sheraton Buenos Aires Hotel & Convention Center

2nd Floor

SHERATON ELEVATORS ↓↑
Hotel lobby & guest room access

PARK TOWER ELEVATORS ↓↑
Hotel lobby & guest room access

RIO DE LA PLATA · OMBU 2 · OMBU 1 · PONCHO · MARTIN FIERRO A/B · UQUIAN · EXIDE · PIGUE · PARANA · CEIBO

1st Floor

ESCALATORS ↓↑
Convention Center
Access to:
San Isidro (basement)
San Telmo (ground floor)

RETIRO
C B A

★ **REGISTER**

CATALINAS

LIBERTADOR
(main room)
C B A

SHERATON ELEVATORS ↓↑

LA PAMPA

GOLDEN HORN

STAIRS ↓↑
Access from hotel lobby
to convention center 1st Floor

Add'l Meeting Rooms:

24TH FLOOR
Atalya
El Aguila

GROUND FLOOR
Auditorio
San Telmo

BASEMENT
San Isidro

See you in Singapore
23-27 March 2014